

Accessibility Guide for Godrevy Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ godrevypark@camc.com

☎ 01736 753100

🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/cornwall/godrevy-park-caravan-club-site/>

At a Glance

Level Access

- There is level access to most facilities in at least one area

Step only Access

- The play area is only accessible across uneven sand

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Godrevy Park Caravan Club Site
Upton Towans,
Hayle,
Cornwall,
TR27 5BL

Arrival and Reception

Approach Route

- Access onto the site is via a steep tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open and there is no entry barrier on site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within 25 metres of the Reception building, it a sloped but even walk to the reception
- There are 5 visitor parking bays on site, including 1 marked disabled bay and 1 Electric Vehicle Bay
- There are no late night arrival bays

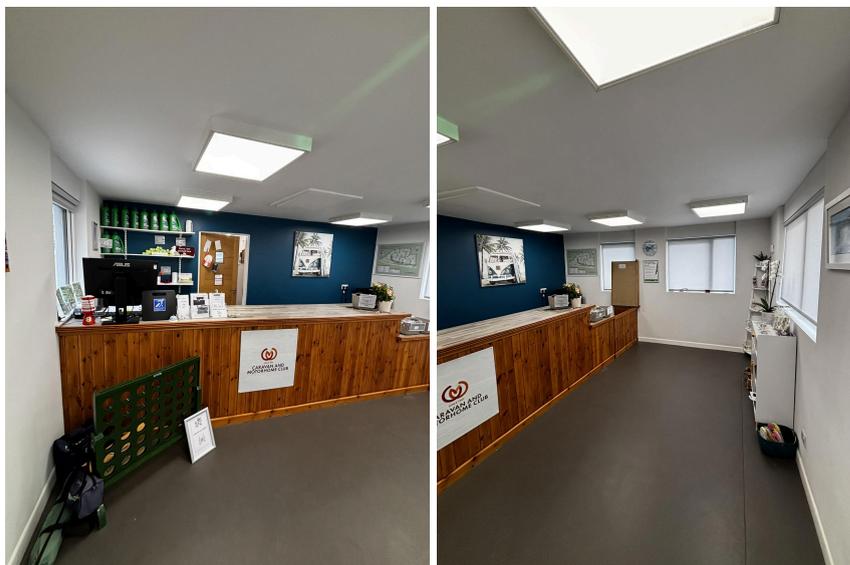
Entrance into Reception

- There is gently sloping paving to the reception
- The Entrance door is 750mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1350mm above ground level



Reception

- There is approximately 2350mm x 4950mm turning space, clear of the desk and furniture
- The reception desk is set 1020mm above the floor and incorporates a dropped lift up counter section at 750mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

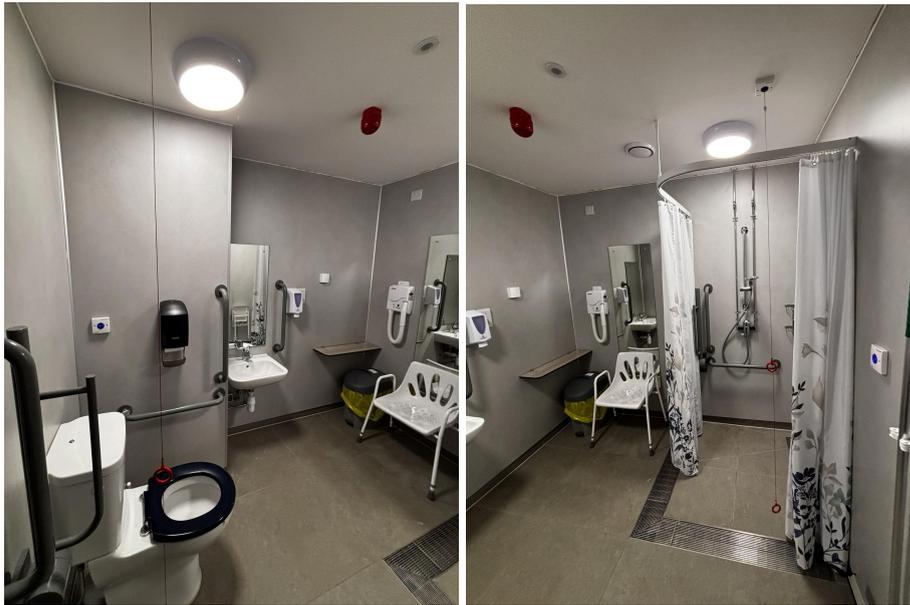
Pitches

- There are 120 pitches on site, all of which are grassed
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 11 grass pitches, between 5 metres and 35 metres from the toilet block and 45 metres and 90 metres from reception, that are recommended for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the centre of the site
- The toilet block is accessed via a paved area, which can be accessed via dropped kerbs
- The door is 950mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2300mm x 2400mm
- The WC pan is left hand transfer.
- The drop down shower seat is right hand transfer
- The toilet seat is 480mm above the floor level and the shower seat is 500mm
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with two pull cord alarms, which are tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1100mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilet

- There is an accessible toilet cubicle within the toilet block
- The door opens to 900mm wide over a level threshold and opens outwards
- There is 1700mm x 260mm clear space within the cubicle
- The WC is right hand transfer
- The toilet seat is 480mm above floor level
- The clear space to the side of the toilet is 1000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The basin is fitted with a mixer lever tap



Standard Toilets and Washrooms

- There is one toilet and shower block to the centre of the site
- Parking is available within 15 metres of the toilet block
- Entrance doors are accessed by a paved area, which is accessed via dropped kerbs
- The entrance doors have keypads or fobs to enter each area, please ask at reception for the code or a fob
- The female area has 9 WC cubicles, 4 Privacy Washbasin cubicles, and 9 Shower cubicles
- The male area has 9 WC cubicles, 5 Urinals, including 1 lower urinal, 9 Shower cubicles and 4 Privacy Washbasin cubicles
- Both the male and female areas can be split in half to allow for site staff to only have to close half of the facilities during cleaning
- Taps in each area incorporate lever controls



Toilet Block

Inclusive Room - Toilet Block

- The entrance door is 850mm wide over a level threshold and opens outwards
- The inclusive room has a keypad or a fob to access
- The room is 3100mm x 1800mm wide
- There is a standard WC
- There is a half bath with a shower above which is operated by lever taps

- There is a drop down baby changing unit at 900mm
- Lever taps to the basin
- There is a shower with shower controls at 1100mm high and a sliding rail for the shower between 1300mm and 1900mm high



Other Facilities

Dishwashing and Laundry Room – Toilet Block

- Approached via the paved area around the Toilet Block

- Door opens to 850mm over a level threshold and opens outwards
- The door has a keypad or fob to access
- There are 4 sinks at 850mm high with 550mm knee space
- There is 2300mm x 1600mm clear space in front of the sinks
- There is a 600mm wide gap to access the laundry machines and 1150mm space in front of the machines
- There are 2 front loading washing machines and 2 front loading tumble dryers, the tumble dryers are stacked on top of each other with the upper door at 1600mm high
- Lever taps available



Information Room – Adjacent to Reception

- The information room is an old bus stop, which has been converted to into an information room
- If you require anything from the information room but cannot access it, please ask a member of staff for assistance
- The bus stop also contains the defibrillator



Play Area

- There is a play area to the west of the site
- The play area is accessed via a sandy area which can be very uneven underfoot
- There is a 1100mm wide gate to access the play area
- The equipment is on both grass and safety flooring



Approach route to play area



Play Area

Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level to access them
- The water taps are at a maximum of 670mm high, with cross head taps
- Chemical Waste Points can be found at some of the service points as well, please check the map for which ones
- The Chemical Waste Points have ledges at 620mm high and taps at 1140mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located at the service point close to reception
- There is a 100mm kerb and the tap is a further 1150mm high from the kerb



Motorhome Service Point

Recycling & Waste Area

- This site has a single waste and recycling area, behind the reception. If you have any concerns or questions please discuss with the site team during your stay.



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room or reception.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 0.5miles from the site, and a train station 2.5miles from the site going to Truro, St Ives and Penzance
- There is a Park and Ride train service from St Erith to St Ives

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.