

Accessibility Guide for Gowerton Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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☎ 01792 873050

🌐 <https://www.caravanclub.co.uk/club-sites/wales/swansea/gowerton-caravan-club-site/>

At a Glance

Level Access

- The site is relatively level throughout

Step only Access

- The male and female facilities have step only access
- The information room has a small step to access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Gowerton Caravan Club Site
Pont-y-Cob Road,
Gowerton,
Swansea,
SA4 3QP, Wales

Arrival and Reception

Approach Route

- The site is accessed via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is a proximity fob entry barrier to the site, with controls at 1200mm
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 10 visitor cars to park approximately 20 metres from the reception, with no designated disabled bays and on grassed areas. The car park becomes the Late Night Arrival Bays past 8pm so visitor cars will need to be gone by this time.
- There are 3 Late Night Arrival Bays.

Entrance into Reception

- There is a dropped kerb to a short ramp leading to reception, with a single handrail
- The Entrance door is 900mm wide over a 50mm threshold
- The entrance door is not power assisted, and opens inwards



Reception

- There is approximately 2500mm x 3000mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with a dropped section at 750mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally level throughout
- Pedestrians share vehicles routes, which are well maintained tarmac but do incorporate some speed bumps

Pitches

- There are 128 pitches on site, 58 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is to the centre of the site
- The Accessible Toilet and Shower cubicle is accessed via the paved area around the toilet block
- The door is 850mm wide, over a 10mm weather strip at the threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2900mm x 3200mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet block to the centre of the site, there are large male and female facilities from the outside of the toilet block and also smaller male and female areas in the inner block
- There is no parking at the toilet block
- The toilet block has a paved concrete path around, with dropped kerbs to access
- The outer male and female facilities, have 800mm wide doors, with a 170mm step in
- The inner male and female facilities, have 800mm wide doors, with a 150mm step in
- The outer female area has 8 WC cubicles, 5 Shower cubicles and 6 Washbasin Privacy cubicles
- The outer male area has 5 WC cubicles, 4 Urinals, 5 Shower cubicles and 6 Washbasin Privacy cubicles
- The inner female area has 1 WC cubicle and 3 Shower cubicles
- The inner male area has 1 WC cubicle and 3 Shower cubicles
- The outer female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 850mm wide, with a 10mm weather strip at the threshold and opens inwards. Please note the door can be stiff to open and does close quickly
- The room's dimensions are 2200mm x 2000mm
- There is a lower WC at 420mm
- There is a half bath with a shower above, the bath has thumb turn taps to operate and the shower has levers to operate
- There is a drop down baby change unit at 900mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block

- There is a dishwashing room within the toilet block
- There is a shallow ramp to access, with a handrail to one side
- The door is 950mm wide, over a level threshold and opens inwards
- There is 4100mm x 800mm clear space
- There are 3 sinks in a 900mm high counter with 850mm knee space underneath and 1 sink at 750mm with 700mm knee space
- There are lever turn taps available



External Dishwashing - Toilet Block

- There is an external dishwashing area to the back of the toilet block
- There is an clear area behind the dishwashing area which is 2000mm x 2300mm
- There are 2 sinks at 950mm high with 850mm knee space under neath
- There are lever turn taps available



Laundry – Toilet Block

- The laundry room is accessed via the paved area around the toilet block
- The door is 800mm wide, over a 10mm weather strip at the threshold and opens inwards
- The room's dimensions are 2400mm x 3000mm
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There is 1 sink in a 900mm high counter with 850mm knee space below and 1 sink at 750mm high with 700mm knee space below
- There are twist turn taps fitted



Information Room – Adjacent to Reception

- The information room is within a wooden shed
- There is an 80mm step up to the information room through a 1200mm wide opening, which leads to a small porch area
- The double doors open to 520mm wide either side, over a 40mm threshold and open outwards
- The room's dimensions are 1950mm x 1800mm
- Information is displayed at 850mm high



Play Area

- There is a play area to the north of the site
- There is access via a grassed area

- The gate opens to 1150mm wide
- The equipment is mounted on safety flooring



Dog Walk

- There is a dog walk to the north of the site
- There is access to the dog walk through a 1350mm wide gate, with a latch at 1300mm high
- The ground in this area is natural and uneven



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 850mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located at a service point to the south of the site
- The taps are 1150mm high from the 100mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop a 10 minute walk from the site and a train station a 20 minute walk from the site. There are buses and trains to Swansea, Llanelli and the Gower

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.