

Access Statement Gwern-Y-Bwlch

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Reception

These facilities are located near the site entrance. Unfortunately the reception block does not have level access, though staff are able to provide services and information in a more accessible location on the site if requested. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 34 pitches with a site that is divided in two by a gated road. There are no designated accessible pitches though all bays can be reserved for disabled visitors dependent upon the requirements of the individual.

The nearest pitch is 80m away from the reception building and the furthest is over 350m away. The furthest pitches are often recommended for disabled visitors since they are closest to the Bird Hide, and offered a choice of hard or grass pitch.

Circulation around the Site

The site is located on a sloping site with level pitches but significant gradients between pitches of between 1:7 and 1:16. There are gates between the two halves of the site and dividing some pitches from the bird hide area. There are pedestrian and vehicle gates. The pedestrian gates have uneven surfaces and the gate latches may be difficult for some people with limited manual dexterity or strength.

Toilet Block

There is no toilet block. The site has no accessible WC or shower.