

Access Information Statement

Hunter's Moon

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

Arrivals bays are located directly adjacent to reception at the entrance into the site. There is a gravelled visitor car parking area providing space for approximately 8 vehicles. There are no accessible car parking spaces marked out. The site does not have a late arrivals area. The main site areas are access controlled by a barrier, controls are fixed at a height of 1200mm.

Reception

The reception has a ramped approach set at a gradient of 1:8 with a single handrail. The entrance door achieves an 830mm opening width over a level threshold. The call bell is fixed at 1450mm above floor level. Internally the reception achieves adequate wheelchair manoeuvring and turning space. The reception counter incorporates a low level position suitable for most users achieving a 700mm clear knee space. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 117 pitches of which 85 have a hard-standing. There are no pitches permanently designated for disabled people. Mats are available for motor homes. There are 11 pitches located on a level section of the site within 25m of the northern Toilet Block. There are 13 pitches located on a level section of the site located less than 30m from the northern Toilet Block which can be reserved on request.

Circulation around the Site

The site is reasonably level, sloping gently upward from the site entrance and reception towards the west of the site, gradients are generally less than 1:20. Most of the access roads around the site are shared by vehicles and pedestrians and hard-surfaced. Grassed pitches towards the south of the site are reached from an access road which is set to a gradient exceeding 1:12. This southern area of the site sits at a lower level to remaining areas including the toilet blocks.

Toilet Blocks

The site has 2 toilets blocks located to the southwest and the north of the site. The larger southwest toilet block has a parking area providing space for approximately 3 vehicles. The toilet block is accessed by dropped kerbs finishing flush with the carriageway. The northern toilet block has one vehicle parking space and is accessed by a dropped kerb with an upstand of 20mm. The northern Toilet Block has no accessible WC or shower.

The southwest Toilet Block **accessible WC and shower** door achieves an opening width of 840mm and has a chamfered stepped threshold with an upstand of 30mm. The door is operated by a RADAR key available from reception. The cubicle size is 2300 x 2400mm. The WC, basin and shower have ergonomic lever style controls and contrasting grab rails. The level access shower does not have a fold down seat. A moveable chair is provided. The shower does not incorporate horizontal or fold down grab rails. Shower controls are set at a height of 1300mm. The cubicle is fitted with an alarm system.

The southwest Toilet Block **Male and Female Toilet** doors to achieve a 750mm opening width over a chamfered stepped threshold with an upstand of 20mm. Ambulant disabled WC and shower cubicles are provided. The ambulant disabled shower cubicle does not incorporate horizontal grab rails. The shower cubicles are level access with flush gullies. WC's wash hand basins and showers have ergonomic lever style controls.

The northern Toilet Block **Male and Female Toilet** doors to achieve a 750mm clear opening width over a stepped threshold. There are no ambulant disabled WC's or shower cubicles. WC's, showers and wash hand basins are fitted with ergonomic lever style controls. Showers are level access with a flush drainage gulley.

Other Facilities

The southwest toilet block **dish washing area** door achieves a 770 opening width over a chamfered stepped threshold with a 20mm upstand. The room does not achieve adequate wheelchair manoeuvring space. The sink counter does not provide adequate knee space for a wheelchair user. The sinks are fitted with ergonomic lever style taps.

The northern toilet block **dish washing area** door achieves a clear opening width of 850mm over a level threshold. The room achieves inadequate wheelchair manoeuvring space. The sink counter does not provide adequate knee space for a wheelchair user. The sinks are fitted with ergonomic lever style taps.

The southwest toilet block **Laundry** door achieves an 830mm opening width over a chamfered stepped threshold with an upstand of 20mm. Internally the room does achieve adequate wheelchair manoeuvring and turning space. Sinks are fitted with ergonomic lever style taps, however the counter does not achieve adequate knee space for a wheelchair user.

The northern toilet block **Laundry** door achieves a 720 clear opening width over a stepped threshold. The room does not achieve adequate wheelchair manoeuvring space.

The southwest toilet block **Baby and Toddler Room** door achieves a clear width of 730mm over a chamfered stepped threshold with an upstand of 20mm. Internally the room does not achieve adequate wheelchair manoeuvring and turning space.

The northern toilet block **Baby and Toddler Room** door achieves an 850mm clear opening width over a stepped threshold. The room does not achieve adequate wheelchair manoeuvring and turning space. Facilities in both of the Baby and Toddler Rooms include

lowered toddlers WC, wash hand basin, small bath with shower over and a wall mounted baby change unit mounted at a height of 1000mm.

Service Points are provided at intervals around the site providing drinking water, waste water disposal and chemical waste points along with general waste disposal and recycling facilities. Circulation space does narrow to as little as 650mm to some service points.

Public footpaths to the west of the site are accessed from a gate with a digi-lock set at a height of 1000m.

A **Children's Play Area** is located at the south of the site. Children's play equipment is mounted on safety flooring. The play area is accessed from a tarmac pathway.

The **Information Room** door achieves a clear opening width of 710mm, the raised threshold has an upstand of 20mm. Internally there is adequate wheelchair manoeuvring space. Information is displayed in the range of 500 -1300mm above floor level.

A **dog walk pathway** is located to the southeast of the site near reception, accessed from a pathway set to a gradient exceeding 1:12. The approach is gravelled and the dog walk area accessed via a gate leading to a field.