

Accessibility Guide for Hunters Moon Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/dorset/hunters-moon-caravan-club-site/>

At a Glance



Level Access

- The site is generally level, but there is a steep slope towards the grass pitches to the south of the site



Step only Access

- The male and female toilets in the lower block have a small step at the door



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the South West Toilet Block
- There is NOT an accessible toilet in the North Toilet Block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Hunter's Moon Caravan Club Site
Cold Harbour,
Wareham,
Dorset,
BH20 7PA

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set directly adjacent to the Reception building.
- There is space for 8 cars to park in a gravelled area next to Reception, however there are no marked bays or disabled bays.
- There are no Late Night Arrival bays

Entrance into Reception

- There is a ramped approach to the reception building, with a single handrail along the ramp, the ramp is 1200mm wide
- The entrance door is 750mm wide with a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available at the bottom of the ramp to summon assistance, this is 1300mm above ground level



Reception

- There is approximately 2500mm x 4400 turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped counter top at 750mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is reasonably level throughout, but does slope slightly upwards from the reception to the west of the site
- The grass pitches towards the south of the site are accessed by a road with a steeper gradient (1:12)
- Pedestrians share vehicles routes which are well maintained tarmac

Touring Pitches

- There are 122 pitches on site, 86 of which are hardstanding
- Roll out mats can be provided
- There are no designated accessible pitches, so please contact us in advance to discuss your requirements.
- There are 11 hardstanding pitches on a level section of the site, within 25 meters of the northern toilet block, these are within 50 meters of reception
- There are 13 hardstanding pitches on a level section of the site, within 30 meters of the southern toilet block
- Pitches can be reserved on request according to your needs and preference, so please contact us in advance to discuss your requirements

Camping Pitches

- There are 11 camping pitches on site, set on a field to the south of the site
- There is space for parking on this field
- All of these pitches are non electric pitches

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – South Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the South West Toilet Block at the far end of the site.
- The toilet block is accessed via dropped kerbs
- The door is 840mm wide, over a level chamfered threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2200 x 2300mm
- The WC pan is left hand transfer.
- There is no fold down shower seat, but there is a moveable chair available
- The toilet seat is 480mm high and there is no fold down shower chair but a moveable shower chair is available
- The clear space to the side of the toilet is 1750mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The toilet is fitted with grab rails to assist with mobility
- The shower has some grab rails to assist with mobility
- Shower controls are 1300mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1500mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet and shower blocks, one at the north of the site, and one to the south of the site
- There is space for parking for three vehicles outside of the South Toilet Block and one parking space outside of the North Toilet Block
- The North Toilet Block is accessed by a dropped kerb that comes to 20mm high
- The South Toilet Block is accessed by a dropped kerb to a pavement, there is also a set of steps to the back of the toilet block for access
- The entrance doors to the Male and Female toilets in the North Block are 750mm wide with a 70mm stepped threshold
- The entrance doors to the Male and Female toilets in the South West Block are 750mm wide with a 20mm chamfered threshold
- The female area in the North Block has 4 shower cubicles, 4 WC cubicles and 3 privacy cubicles
- The male area in the North Block has 4 shower cubicles, 3 WC cubicles, 3 urinals and 4 privacy cubicles and includes one modified cubicle with grab rails
- The female area in the South Block has 5 shower cubicles, 7 WC cubicles and 4 privacy cubicles, 1 of each of these cubicles is modified with grab rails for assistance
- The male area in the South Block has 5 shower cubicles, 4 WC cubicles, 4 urinals and 4 privacy cubicles, 1 of each of these cubicles is modified with grab rails for assistance
- Taps in each block incorporate lever controls



North Toilet Block



South Toilet Block

Baby and Toddler Room - North Toilet Block

- Access is via a dropped kerb to the pavement, the room is to the side of the block
- The door is 700mm wide over a 30mm stepped threshold
- The rooms dimensions are 1900mm x 1800mm
- A key can be borrowed from reception
- There is a lowered WC and wash basin
- There is a half sized bathtub with a shower over the top
- There is a wall mounted, drop down baby changing table at 1000mm high



Baby and Toddler Room - South Toilet Block

- Access is via a dropped kerb to the pavement
- The door is 730mm wide and over a 20mm chamfered threshold
- The rooms dimensions are 1200mm x 1900mm
- A key can be borrowed from reception
- There is a lowered WC and wash basin
- There is a half sized bathtub with a shower over the top
- There is a wall mounted, drop down baby changing table at 900mm high



Other Facilities

Dishwashing – North Toilet Block

- Access is via a dropped kerb to the pavement
- Door is 850mm wide over a level threshold
- The dimensions of the room are 1200mm x 1900mm, the room is very small and would be inadequate for anyone in a wheelchair
- There are 2 sinks in an 850mm high worksurface with knee space underneath
- Lever taps available



Dishwashing – South Toilet Block

- Access is via a dropped kerb to the pavement
- Door is 770mm wide over a 20mm chamfered threshold
- The dimensions of the room are 1350mm x 2900mm, the room is narrow
- There are 3 sinks in 850mm high worksurface, with knee space underneath
- Lever taps available



Laundry – North Toilet Block

- Access is via a dropped kerb to the pavement
- Door is 720mm wide over a 80mm stepped threshold

- The dimensions of the room are 1200mm x 2700mm
- There is a front loading washing machine and a front loading tumble dryer
- There are 2 sinks at 850mm high, with knee space
- Lever taps fitted



Laundry – South Toilet Block

- Access is via a dropped kerb to the pavement
- Door is 830mm wide over a 20mm chamfered threshold
- The dimensions of the room are 2800mm x 1800mm
- There is a front loading washing machine and a front loading tumble dryer
- There are 2 sinks at 850mm high, with knee space beneath
- Lever taps fitted



Information Room – Adjacent to the North Toilet Block

- Access is via a dropped kerb to the pavement
- Each side of the door is 750mm wide over a level threshold
- The room's dimensions are 2900mm x 1500mm

- Information is displayed on shelves between 500mm and 1300mm high



Service Points

- There are five Service Points around the site, please check the site map for details
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the South toilet block
- The taps are 1100mm high



Play Area

- There is a play area to the South of the Site
- There is safety flooring around the play equipment
- The area is accessed via a tarmac path, there is no gate to access the play area



Dog Walk

- There is a dog walk to the south east of the site, close to reception
- The dog walk is accessed via grass
- The approach to the dog walk is gravelled
- There is a gate that leads to the field



Information

Written Information

- A Large print version of the site leaflet is available from Reception
- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point in the visitor parking area, next to reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a temporary bus service from the site entrance that runs from May to September. A leaflet is available from reception with route details. For more information visit *purbeckbreezer.co.uk*
- Trains run to Weymouth, Bournemouth and London Waterloo from Wareham

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available