

Accessibility Guide for Kendal Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ kendal@camc.com

☎ 01539 560186

🌐 <https://www.caravanclub.co.uk/club-sites/england/lake-district/cumbria/kendal-caravan-club-site/>

At a Glance

Level Access

- The site has sloping roadways throughout, and is set on many different levels

Step only Access

- There is level access to all areas of the site in at least one point, however the ground to the dog walks can be uneven

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in toilet block A

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Kendal Caravan Club Site
Sedgwick,
Kendal,
Cumbria,
LA8 0JZ

Arrival and Reception

Approach Route

- The site is set on a National Trust property, with a country lane to access
- The reception building is to the left when you enter
- There is a single entry barrier to the site, and a prox card barrier to leave the site
- The ground is level in this area with a gravel forecourt to the reception

Parking

- There are three new arrival bays set within a few metres of the Reception building.
- There is space for 8 visitor cars to park within 25 metres of the reception, on a gravel ground, however there are no designated accessible bays
- There are no late night arrival bays

Entrance into Reception

- The reception is accessed by a 2 metre ramp which accessed at the back of the reception building, which is 1030mm wide
- There is also an alternative entrance to the reception, over two steps which are 170mm high per step
- The Entrance door is 800mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1400mm above ground level



Access to Reception, via steps at the front of the building or a ramp to the back

Reception

- There is approximately 3050mm x 3400mm turning space, there are two tables in the reception room, with 1200mm wide space between them
- The reception desk is set 900mm above the floor with a dropped section at 700mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally sloping throughout, with pitches in small clusters on different terraces
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps

Pitches

- There are 138 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 pitches on site, which are within 8 metres of Toilet Block A and 100 metres of reception which may be suitable for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block A

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A, which is to the centre of the site
- The Accessible Toilet and Shower cubicle is accessed via a short ramp to the side of the building
- The door is 850mm wide, over a level threshold and opens inwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 2800mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high

- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet blocks on site, Toilet Block A is to the centre of the site and Toilet Block B is further to the east of the site
- There is no space for parking near either of the toilet blocks
- There is level access from the road to Toilet Block A
- Toilet Block B has access via a wooden path from the back of the block or a steep pathway
- The male and female facilities, have 700mm wide doors, with level thresholds
- The female area in Toilet Block A has 5 WC cubicles, 5 Shower cubicles and 3 Washbasin Privacy cubicles
- The male area in Toilet Block A has 4 WC cubicles, 4 Urinals, 5 Shower cubicles and 3 Washbasin Privacy cubicles
- The female area in Toilet Block B has 4 WC cubicles, 3 Shower cubicles and 4 Washbasin Privacy cubicles
- The male area in Toilet Block B has 4 WC cubicles, 3 Urinals, 3 Shower cubicles and 4 Washbasin Privacy cubicles

- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Toilet Block A



Toilet Block B

Baby and Toddler Room - Toilet Block A

- There is a baby and toddler room in Toilet Block A
- The door opens to 850mm wide, with a level threshold and opens inwards

- The door is locked by a key, which can be borrowed from reception
- The room's dimensions are 1500mm x 2200mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is a drop down baby change unit at 700mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block A

- There is a dishwashing area to the rear of Toilet Block A
- The dishwashing area is set in an open space
- There is no door to access
- There is 1800mm clear space behind the sinks, however it does narrow to 650mm between one sink and the wall
- There are 3 sinks in a 900mm high counter with no knee space underneath
- There are lever taps available



Dishwashing Area at Toilet

Block A

Dishwashing – Toilet Block B

- There is a dishwashing area to the rear of Toilet Block B
- The dishwashing area is set in an open space
- There is no door to access
- There is 1600mm clear space behind the sinks, but it does narrow to 550mm behind one of the sinks
- There are 3 sinks in a 900mm high counter with no knee space underneath
- There are lever taps available



Dishwashing Area at Toilet Block B

Laundry – Toilet Block A

- The Laundry Room is accessed to the rear of the toilet block
- The door is 700mm wide, over a 60mm threshold and opens inwards
- The room's dimensions are 1500mm x 2700mm
- There is one front loading washing machine and one front loading tumble dryer
- There are two sinks in a 900mm high counter with no knee space below
- Lever taps fitted



Laundry – Toilet Block B

- The Laundry Room is accessed to the rear of the toilet block
- The door is 700mm wide, over a 60mm threshold and opens inwards
- The room's dimensions are 1500mm x 2700mm
- There is one front loading washing machine and one front loading tumble dryer
- There are two sinks in a 900mm high counter with no knee space below
- Lever taps fitted



Laundry Room in Toilet Block B

Information Room – Adjacent to Reception

- The information room is set next to the reception
- There is a ramp from the back of the building to access, or alternatively there is access via two steps
- The door opens to 700mm wide, over a level threshold and opens inwards
- The room's dimensions are 3600mm x 400mm
- Information is displayed on a desk at 900mm high and on the walls of the room
- There is seating provided



Telephone Booth - Adjacent to Reception

- There is a telephone booth in the reception building
- The door opens to 850mm wide, over a 20mm threshold and opens outwards
- The room's dimensions are 1200mm x 1200mm
- The telephone is 1200mm high
- There is a shelf at 850mm high

Dog Walk

- There are gravel paths which lead to dog walks through the woods
- Please check the site map for details as to where these are located



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, some do have ramps to access and some are level with the roadways
- The paths around the Service Points can be as narrow as 550mm wide
- The water taps are at a maximum of 750mm high, with cross head taps

- Chemical Waste Points can be found here too



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the entry barrier
- The taps are 1100mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service which stops 1.1miles from site, with buses into Kendal

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.