

Access Statement

Lady Margaret's Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Accessible Pitches

There are a total of 106 pitches. There are no designated accessible pitches though 6 recommended pitches are often reserved for disabled visitors dependent upon the requirements of the individual. Recommended accessible pitches are located within 40m of the toilet block. The nearest recommended accessible pitches are approximately 85m from the reception building and the furthest is over 130m. The site is gently sloping with a shallow gradient of 1:19 up to the toilet block.

Reception/ Information

These facilities are located near the site entrance. The reception building has a 5m long ramp to access it with a gradient of 1:12. The door has a 740mm clear opening and there is adequate internal clear space of 1600mm x 2000mm for a wheelchair turning circle. The reception is currently not fitted with a hearing induction loop system to assist hearing aid users.

Toilet Block

The toilet block has space for parking outside if required and is located no more than 35m from the recommended accessible pitches. There is a level route to the toilet block. There is a 190mm step into the male and female toilets but a ramped path of 1:18 into the accessible toilet.

In the **male and female facilities** there is one shower cubicle, one toilet cubicle, one privacy cubicle (and one urinal in the male) designed for ambulant disabled people with grab rails for support.

There is a combined **accessible WC and shower**. The toilet area has good circulation space of 2180mm x 12250mm and the toilet is right hand transfer. The shower area is in a small recess of only 1120mm wide x 1060mm which will not facilitate frontal transfer, though side transfer to the shower seat is possible. Lever taps are provided to assist people with limited manual dexterity.

Other Facilities

The **laundry room** has a low 30mm step at the door with no ramp. The door is 810mm wide. The internal space is restricted at only 1000mm wide. Machine coin slots are at just over 1000mm from the floor. Assistance may be required by some to access the washing machine lid, iron and spin dryer controls.

The **dishwashing area** has stepped access only with a single step of 170mm. The sinks are set at 890mm high.

There is a **baby and toddler room** containing a children's bath, changing bench and children's height toilet. Unfortunately this room is not accessible for wheelchair users as the circulation space is restricted and the baby changing bench is set at 900mm high.

Assistance with laundry and other services can be sought from site staff if required on request.

The **information** block has a short steep ramp to access it with a gradient of 1:5. The threshold at the door is flush and the space internally is adequate at 1900m wide x 2200mm **deep**.