

Accessibility Guide for Lady Margaret's Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/wales/wrexham/lady-margarets-park-caravan-club-site/>

At a Glance



Level Access

- The site slopes throughout



Step only Access

- There is a small step into the information room



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Lady Margaret's Park Caravan Club Site
Chirk,
Wrexham,
LL14 5AA,
Wales

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side of the entrance road
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no parking at the reception area, there is parking near the toilet block
- There are no Late Night arrival bays

Entrance into Reception

- There is a 1200mm wide ramp to the door of reception
- The Entrance door is 850mm wide, over a 40mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level



Reception

- There is approximately 2250mm x 3300mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped, lift up counter top at 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is sloping towards the toilet block
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 99 pitches on site, 87 of which are hardstanding
- Temporary multi purpose access rubber matting is available
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 6 recommended pitches for people with accessibility needs, within 40 metres of the toilet block and between 85 and 130 metres of reception.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site
- There is level access to the accessible toilet and shower cubicle from the front of the building via dropped kerbs to the paved area
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2600mm x 2400mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with pull cord alarms, which are tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1100mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilet Facilities

- An accessible toilet is located in the toilet block which is set in the middle of the site
- There is level access to the accessible toilet from the front of the toilet block via dropped kerbs to the paved area around the toilet block
- The door opens to 850mm wide over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 1470mm x 2650mm
- The WC pan is right hand transfer.
- The WC pan is 480mm above the floor level
- There is 600mm clear space next to the WC
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The WC is fitted with grab rails to assist transfer
- The basin is fitted with lever taps



Standard Toilets and Washrooms

- There is one toilet and shower block set in the middle of the site
- There is space for 12 cars to park adjacent to the toilet block, however there are no designated disabled bays and there is a sloping pathway down to the toilet block

- The entrance doors to the toilet facilities are accessed via the paved area around the toilet block
- The female area has 9 WC cubicles, 9 Shower cubicle and 4 Washbasin Privacy cubicles
- The male area has 6 WC cubicles, 5 Urinals including 1 lower urinal, 9 Shower cubicles and 4 Washbasin Privacy cubicles
- In both the male and female areas there is a modified WC cubicle and shower cubicle, in the female area there is also a modified Washbasin privacy cubicle with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Inclusive Room - Toilet Block

- The access to the Inclusive room from the front of the toilet block via the dropped kerbs
- The door is 800mm wide over a level threshold and opens outwards
- The room's dimensions are 3300mm x 2500mm
- There is a half sized bathtub, with a shower above with lever taps
- There is a drop down changing unit at 900mm high
- There is a shower with controls at 1100mm with a shower head on a sliding rail at a minimum of 1200mm high
- The basin has lever taps to it



Other Facilities

Dishwashing – Toilet Block

- There is level access to the dishwashing room via the paved area around the toilet block
- The door is 800mm wide over a level threshold and opens inwards
- There is 1600mm x 3300mm clear space
- There are 4 sinks at 850mm high with 550mm knee space
- There is a shelf which runs along the wall, 520mm above the sinks
- Lever taps available



Laundry – Toilet Block

- There is level access to the laundry room via the paved area around the toilet block
- The door is 680mm wide over a level threshold and opens outwards
- There is 3900mm x 2200mm clear space but the room does narrow to 1150mm in front of the machines
- There are 2 front loading washing machines and 2 front loading tumble dryers, the tumble dryers are stacked on top of each other
- The door to the top tumble dryer is 1600mm high
- The machines have token slots at 1000mm high
- There are 2 sinks at 850mm high with 550mm knee space below
- Lever taps fitted
- Assistance with laundry and other services can be sought from the site staff



Information Room – Opposite Toilet Block

- The information room can be accessed via a sloped path
- The double doors open to 750mm on either side with a 100mm threshold
- There is 1200mm x 2750mm clear space internally
- Information is displayed on a shelf at 920mm high



Dog Walk

- There is a dog walk to the north of the site, close to the Primrose Dell
- The dog walk is uneven and has natural ground
- The dog walk goes through the woods and can be muddy throughout



Play Area

- There is a play ground next to the toilet block
- There are tarmac paths to access
- The gates are 1200mm wide
- Play equipment is mounted on safety flooring



Play Area

Service Points

- There are Service Points at intervals around the site, please check the site map for details
- There is level access to the service points from the adjacent roadway
- The paths around the Service Points can be as narrow as 800mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Emptying Points can be found here too
- The Chemical Emptying Point taps are 1100mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located to the south of the site
- The taps are 1150mm high, mounted on a 100mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- Bus Stop & Train Station 10 minutes walk down steep hill with buses going to Llangollen & trains going to Shrewsbury, Wrexham & Chester
- A further bus stop 20 minutes walk with buses to Oswestry & Wrexham.

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.