

Access Information Statement

Longleat

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

There is a keypad operated barrier at the site entrance giving access the pitches. The barrier is set at 1100mm to 1200mm above floor level. Visitor parking is provided; 9 spaces are marked out but there is no designated accessible bay. Parking is located 25 metres from the reception building. The route to reception is along the road which has a tarmac finish and is level.

Reception

The pavement in front of reception has a dropped kerb. There is a call bell for assistance fixed at a height of 1540mm. The entrance door has a clear opening width of 750mm and the threshold is level. Internally there is adequate circulation space, a 1500mm x 1500mm turning space is maintained. The reception counter is 940mm high with a lower section at 720mm. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. 7 pitches located near to the toilet and amenity blocks, are often recommended. There is a choice of gravel or grass pitches. The nearest of these recommended pitches is around 185 metres away from the reception building and the furthest is over 240 metres from reception. The pitches are between 10 metres and 50 metres from the toilet block.

Circulation around the site

The site is generally level with gradients of less than 1:20. The route to toilet block B slopes up to the paved area around the block with a steep gradient of between 1:8 and 1:12 with no handrail. Main access routes are shared by vehicles and pedestrians and tarmac surfaced.

Toilet blocks

There are two toilet blocks on the site and one amenity block. There is space to park near to the block with accessible facilities, but spaces are not marked out.

Toilet block A (north) contains male and female toilets, combined accessible WC and shower and vegetable preparation room. There is a dropped kerb outside this toilet block, however the kerb has a 25mm step at the road edge. The facilities have individual entrances.

The **accessible WC and shower and toilet** is accessed using a RADAR key (available from reception). The door has a flush threshold and 800mm clear opening. The room is 2170mm x 3100mm. The toilet is right-hand transfer. There are some grab rails provided to assist and an alarm system is provided. Not all recommended grab rails are present and the washbasin is not located within reach of the toilet. Taps and controls are lever type. The shower has level access and a fold down shower seat which is left-hand transfer. A free standing shower chair is available. There are some fixed grab rails to the shower but no drop down rails. The adjustable shower head is on a vertical rail at a height of 1200mm to 1700mm.



Male and female toilet doors achieve opening widths of 750mm. Male and female toilets each have one shower cubicle, one privacy cubicle and one WC cubicle fitted with grab rails to assist ambulant disabled people. The taps to the washbasins are lever type.

Toilet Block B (south) has male and female toilets, baby and toddler room and vegetable preparation room. There is level access between the forecourt of toilet block B and the road.

Male and female toilet doors achieve 750mm clear openings. Male and female toilets have one shower cubicle, one privacy cubicle and WC cubicle is fitted with grab rails to assist ambulant disabled people. The taps to the washbasins are lever type.

Amenity block toilets

The amenity block **accessible WC and shower** is accessed using a RADAR key (available from reception). The door has a flush threshold and a clear opening of 800mm. The room is 2150mm x 2850mm. The toilet is left-hand transfer; the toilet flush is rather high at 1200mm above floor level and on the wall side of the cistern. There are some grab rails provided to assist and an alarm system is provided. Not all recommended grab rails are present and the wash hand basin is not located within reach of the toilet. Taps and controls are lever type. The shower has level access and there is a there is a fold down shower seat for left-hand transfer. A free standing shower chair is also available. There are some fixed grab rails to the shower but no drop down rails. The adjustable shower head rail height is 1200mm to 1700mm.

The amenity block **baby and toddler room** door has a clear opening of 760mm with a level threshold. The room has child height WC, small bath with shower over, washbasin with lever non-mixer taps, pull-down baby changing table at a height of 900mm. There are no grab rails.

Other facilities

The amenity block contains an information room, a laundry, a baby and toddler room, an external vegetable preparation area and a family room.

The door to the **information room** is 730mm clear opening width with level threshold. Internally, the room archives in excess of 1500mm x 1500mm circulation space. Leaflets are display at between 780mm and 1380mm height.

The **laundry** in the amenity block has level access, the door has a clear opening of 740mm with 1500mm x 1500mm circulation space internally. Sinks are 900mm high with one lower sink at 780mm with knee space below. Taps are non-lever. There are two washers and two driers with coin slots at 1060mm above floor level.

The **dishwashing area** is external with level access. There are three sinks, two are at 830mm and one is 700mm above floor level with knee space below. Taps are non-lever.

The **family room** is large and has double doors giving 1100mm opening width through each leaf and there is level access. This room has a television and free standing tables and chairs.

In toilet block A there is a **dishwashing area**. The door achieves a 780mm clear opening with a level threshold. The room has in excess of 1500 x 1500mm circulation space. There are three sinks at 830mm above floor level, and one sink at approximately 700mm with knee space below. The taps are non-lever.

Toilet block B has a **dishwashing area** and a **baby and toddler room**. The vegetable preparation room door gives a 750mm clear opening with a level threshold. The room has in excess of 1500 x 1500mm circulation space. There are four sinks at 830mm above floor level, and one sink at approximately 710mm with knee space below. The taps are non-lever.

The **baby and toddler room** door gives 750mm clear opening width with a level threshold and the room has child height WC, small bath with shower over, washbasin with lever non-mixer taps, stool and pull-down baby changing table at a height of approximately 900mm. There are no grab rails in this room to assist disabled people.