

Accessibility Guide for Longleat Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/wiltshire/longleat-caravan-club-site/>

At a Glance



Level Access

- The site is relatively level throughout, but does slope up towards Toilet Block B



Step only Access

- There is level access to all facilities



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in Toilet Block A and one in the Family Block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Longleat Caravan Club Site
Warminster,
Wiltshire,
BA12 7NL

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side of the access road
- There is a fob operated barrier at the entrance, which is between 1100mm and 1200mm
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 7 vehicles to park, approximately 25 metres before Reception. There is no marked disabled bay. The route to reception is over level tarmac.
- There is space for 2 Late Night Arrivals, with electric hookup

Entrance into Reception

- There is a dropped kerb to the pavement around reception
- The entrance door is 850mm wide, over a 20mm weather strip at the threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 3000mm x 3300mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped section 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout, but the route slopes up to Toilet Block B and can be steep
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Touring Pitches

- There are 164 pitches on site, 51 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 7 recommended pitches between 10 and 50 metres from Toilet Block A and between 185 and 240 metres from reception. These are a mixture of grass and hardstanding

Camping Pitches

- There are 6 pitches towards the middle of the site
- There is parking available adjacent to the family block
- There are both electric and non electric hook ups
- The ground here is grass

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block A

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A which is set to the north of the site.
- The toilet block is accessed via a dropped kerb
- The door is 800mm wide, over a flush threshold
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2200mm x 3000mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilets and Bathing Facilities – Family Block

- A combined Accessible Toilet and Shower cubicle is located in the Family Amenity Block which is set to the middle of the site.
- The amenity block is accessed via dropped curbs
- The door is 800mm wide, over a flush threshold
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2150mm x 2850mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 540mm above the floor level
- The clear space to the side of the toilet is 1000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 950mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Baby and Toddler Room - Toilet Block B

- There is a Baby and Toddler Room in Toilet Block B
- The door is 750mm wide over a 20mm weather strip at the threshold and opens outwards
- There is a keypad lock at 1600mm high

- The rooms' dimensions are 2950mm x 2200mm
- There are lowered WC at 330mm
- There is a half sized bathtub, with a shower above with lever taps
- There is a drop down changing unit at 950mm high
- The basin has lever taps to it



Baby and Toddler Room - Family Block

- There is a Baby and Toddler Room in the Family Block
- The door is 750mm wide over a level threshold and opens outwards
- The rooms' dimensions are 3300mm x 1350mm, which could be too narrow to manoeuvre if using a wheelchair
- There are lowered WC at 330mm
- There is a half sized bathtub, with a shower above with twist turn taps
- There is a drop down changing unit at 950mm high
- The basin has lever taps to it



Standard Toilets and Washrooms

- There are two toilet and shower blocks and one amenity block, referred to as the Family Block, on the site. Toilet Block A is to the north of the site, and Toilet Block B is to the south of the site. The Family Block is to the middle of the site.
- Parking is available next to Toilet Blocks
- Entrance doors to Toilet Block A are accessed via a dropped kerb, and are 750mm wide
- Entrance doors to Toilet Block B are accessed via a sloped pathway and are 750mm wide
- The female area in Toilet Block A has 5 WC cubicles, 4 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area in Toilet Block A has 4 WC cubicles, 3 Urinals, 4 Shower cubicles and 5 Washbasin Privacy cubicles
- The female area in Toilet Block B has 5 WC cubicles, 4 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area in Toilet Block B has 4 WC cubicles, 3 Urinals, 4 Shower cubicles and 5 Washbasin Privacy cubicles
- In both of the male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- There is a service toilet in the Family Block, with a 700mm wide door over a level threshold and opens outwards. There is 700mm x 1000mm clear space in the cubicle.
- Taps in each block incorporate lever controls



Family Block



Toilet Block A



Toilet Block B

Other Facilities

Dishwashing – Toilet Block A

- Level approach via the paved area around the toilet block
- The door is 800mm wide over a 20mm weather strip threshold and opens outwards
- There is 2500mm x 2100mm circulation space internally
- There are 3 sinks at 800mm with 770mm knee space below and 1 sink at 700mm with 670mm knee space underneath
- Twist turn taps available



Dishwashing Room - Toilet Block A

Dishwashing – Toilet Block B

- Approach via the paved area around the toilet block
- The door is 800mm wide over a 20mm weather strip threshold and opens outwards
- There is 2500mm x 2200mm circulation space internally
- There are 3 sinks at 830mm with 780mm knee space and 1 sink at 700mm with 670mm knee space underneath
- Non lever taps available



Dishwashing – Family Block

- Level approach via paved area around the family block

- The Dishwashing area to the Family Block is external, under a canopy
- There are 2 sinks at 830mm with 680mm knee space and 1 sink at 750mm with 680mm knee space underneath
- There are both lever and twist taps available



Laundry – Family Block

- Level access via paved area around the family block
- The door is 750mm wide over a level threshold and opens inwards
- There is immediately a 900mm wide walkway leading into the main room
- There is 5500mm x 2300mm circulation space within the room
- There are 2 front loading washing machines, 1 top loading washing machine and 2 front loading tumble dryers with coin slots at 1060mm high
- There are 3 sinks at 900mm high with no knee space below, and one lower sink at 750mm high with 700mm knee space below
- Non lever taps fitted



Information Room – Family Block

- Accessed via the paved area around the Family Block
- The door is 750mm wide over a level threshold and opens inwards
- The door opens into a 950mm wide corridor which opens to the main room
- There is 2900mm x 3200mm circulation space
- Information is displayed between 400mm and 1200mm
- There is also a telephone mounted on the wall at 1300mm high



Games Room - Family Block

- Accessed via the paved area around the family block
- There are double doors that open to 1100mm each side over a level threshold
- There is a television and free standing tables and chairs
- The narrowest “walkway” through the room is 750mm wide



Dog Walk

- There is a dog walk to the north of the site
- There is access to the dog walk via a footpath which leads to a grassed area before the walk
- The first gate is 850mm wide with a 1150mm high latch to access
- The second gate is 1100mm wide with a 950mm high latch
- The ground is muddy and uneven



Play Area - Family Block

- There is a play area in front of the amenity block
- There is access via the paved pathway around the Family Block, directly outside of the games room

- The ground here is grass



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- The Service Points are on concrete settings with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 1200mm high, with cross head taps
- Chemical Waste Points can be found around site as well with taps at 1150mm high



Motorhome Service Point

- There are 2 Motorhome Service Point on site, one located close to Toilet Block A and one close to the Family Block
- The Motorhome Service Point at Toilet Block A has a tap at 950mm high on a 100mm curb
- The Motorhome Service Point at the Family Block has a tap at 1150mm high on a 100mm curb



Motorhome Service Point at Toilet Block A



Motorhome Service Point near the Family Block

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point at the visitor parking area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 1.8miles from the site, with buses running towards Frome

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.