

Access Statement

Meathop Fell

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, tpeetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

This is an undulating site that is set amongst trees. It has a steep tarmac access road that opens into the tarmac areas in front of reception and the toilet block. There are no barriers.

General visitor parking is on a level, tarmac surfaced site adjoining the toilet block, providing four parking bays, none specifically identified for disabled people. To the left hand side of Reception (approximate distance 10m to Reception) is a single Disabled parking space with yellow markings to provide side and rear transfer zones, with level access to Reception from this location.

Late arrivals overnight parking is on tarmac surface, directly opposite the Reception building.

On smooth level surface, the visitor parking is approximately 35m from reception, and the late arrivals' parking across the level tarmac road is approximately 15m from reception.

Lighting is from bulkhead light on both the toilet block and reception buildings.

Reception

Reception is accessed by a level paved surface from the access road, with dropped kerb. The door has 850mm clear opening width, with vision panel from 900mm height, and clearly identified lever handle at 1000mm height. The call bell for attention is on the door frame at 1300mm height.

Internally, the space is small with no seating but there is a turning circle of 1500mm for wheelchair users. The counter is at 1000mm height, with no hearing enhancement system. The floor is finished with vinyl, and there is reasonable visual contrast. Lighting is provided by ceiling fluorescent fittings.

Pitches

There are ten tarmac pitches opposite Reception, used as accessible pitches, plus five further loose chipping covered pitches used for accessible needs on the right hand side on entering the main gate. The tarmac pitches are accessed from Reception and WC block up

a gentle slope with a steeper section of approx. 1 in 12 for a short length on the inside of a corner, however a longer, less steep route is available to avoid this.

The pitches with loose chippings have a slope up to the WC block and reception of approximately 1 in 12. None of the pitches has a roll-out mat.

The pitches with a tarmac surface are approximately 50m to 85m from the toilet/shower block, which includes an accessible WC/shower, laundry, vegetable preparation, and baby and toddlers room, and 50m from reception along a generally level tarmac and paved route.

Public areas of the site

The even tarmac surfaced site roads are joint vehicular and pedestrian use, up to approximately 5m width, with a paved path all around the toilet block, and a paved forecourt in front of reception. The visitor car parking provision also provides parking for the toilet block.

There is some lighting amongst the pitches, but mostly on the buildings, and there is no wayfinding signage, except on the outside of buildings.

Toilet block

The toilet block is on generally level ground, with block paving surrounding the block. This has been laid to provide gentle ramped access up to the Gents WC entrance and at the left hand entrance to the rear communal area comprising Ladies WC, Disabled WC/ shower, vegetable preparation area and laundry. Entry to the rear communal area from the right hand side is level.

There is one combined accessible WC/shower, with level/ gentle ramped access from a path area outside. It opens with a standard RADAR key supplied by reception. The outward opening door gives 815mm clear opening width, with a vertical colour contrasted handle externally at 1100mm height, and an internal pull-bar at 800mm height.

The overall dimensions are approximately 2900mm by 2270mm. There is adequate circulation space for an independent wheelchair user. The WC has left-hand side transfer space, and there is a suitable arrangement of fittings, including fixed and drop-down grabrails. The washbasin has a lever mixer tap with thermostatically mixed hot water and is within reach of the WC. There is a small mirror above the washbasin, and an automatic hand-dryer within reach of washbasin but not within reach of the WC. Visual contrast is reasonable.

The shower area is 1000mm square, with a curtain around. The thermostatically controlled shower has the controls at 1050mm height, and a shower head adjustable from 1250mm to 1600mm height. There is a fold-down seat, a loose shower chair, fixed vertical and horizontal grabrails, and a red emergency alarm cord. Coat hooks are at 1450mm height.

The combined female WCs/showers, have nine WC cubicles, of which one has an open-out door and grabrails suitable for ambulant disabled people. Open area washbasins have lever taps with thermostatically mixed hot water. The area also has eight privacy cubicles, again with lever taps to washbasins and one cubicle has an outward-opening door and grabrail suitable for ambulant disabled people.

There are eight standard shower cubicles, which have solid doors with easy to use sliding bolts. There is a 50mm step separating the wet and dry areas. The mixer shower has a fixed head and is thermostatic. One further shower cubicle has outward-opening door,

adjustable riser shower head and grabrails, suitable for ambulant disabled users. The drying areas have a seat as part of the cubicle set-up.

The male WCs/showers have five urinals, one with a lower bowl and a grabrail adjoining. Of the six WC cubicles, one has outward-opening door and grabrails for ambulant disabled users. There are six privacy wash cubicles, all with lever taps and thermostatic hot water mixing to washbasins. One of these cubicles has outward-opening door and grabrail suitable for ambulant disabled users.

There are eight standard shower cubicles, of similar design to the female showers, and one further shower cubicle with outward-opening door, grabrails and adjustable riser rail suitable for ambulant disabled users. The ambulant cubicle retains the 50mm height difference between shower and drying areas of the other cubicles.

Other facilities

To the rear of the toilet block is a laundry with level access, and 815mm clear door opening width. Internally, there is a restricted 1380mm turning circle for a wheelchair user. There are three sink units with knee-space under at 900mm height with lever mixer taps and thermostatically controlled hot water delivery. A front-loading washing machine, a front-loading washer-dryer and two front-loading dryers are provided, each with coin slot and controls at 1000mm height. The coin slot for the ironing is at 1030mm height.

The vegetable preparation room is accessed from a foyer to the rear of the toilet block, and has level access. There are three sink units at 900mm height with knee space under and lever head taps with thermostatically controlled hot water delivery.

The information centre is located in a timber shed, with a 90mm rise step access, inward-opening door having 700mm clear opening width, and a colour-contrasted door handle at 1000mm height. Internally, there is a 1250mm turning circle for a wheelchair user, and information is on racks – some of which would not be accessible to wheelchair users as they are at up to 1800mm above floor level.

The baby and toddlers room is in the toilet block, and has level access. The inward-opening door has 815mm clear opening width with colour-contrasted vertical handle at 1100mm height. Internally, there is good circulation space between fittings. There is a low level toddlers WC, bath with integral seat and built-in shelf behind, with knob handle mixer tap and hair wash shower attachment above. A low level basin has lever taps with thermostatically controlled hot water delivery. A hairdryer and hand-dryer are set at 900mm height, and a fold-down baby-changing table is set at 1100mm height.

The public telephones are accommodated in two booths inside the information centre. Each has limited space, a BT telephone at 1450mm coin slot height, fitted with an inductive coupler sound enhancement device.

Additional Information

A Fire Risk Assessment has been undertaken in line with the current regulations. Fire assembly points are clearly signed and positioned away from buildings, and a Fire Action plan is displayed at each Fire assembly point and in Reception. The policy and procedures for Fire Safety and Fire Fighting equipment are regularly monitored by wardens and Regional Managers. Customer care is a fundamental part of training for all our Wardens and Assistant Wardens. The reception for mobile phones can vary, but Site Information Leaflets provide guidance and a payphone is available.