

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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## **At a Glance**



### **Level Access**

- The site slopes throughout in varying gradients



### **Step only Access**

- The information room has step only access



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

Meathop Fell Caravan Club Site  
Grange-over-Sands,  
Cumbria,  
LA11 6RB

## **Arrival and Reception**

### **Approach Route**

- There is a steep tarmac access road, which opens into a tarmac area in front of the Reception Building and Toilet Block
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- There are 4 parking bays, adjoining to the toilet block, approximately 35 metres from reception and one disabled bay to the left hand side of reception
- There is one Late Night Arrival bay on the tarmac surface opposite reception, approximately 15 metres away from the building

### **Entrance into Reception**

- There is a level paved surface from the access road to the reception, with a dropped kerb to give access
- The entrance door is 800mm, with a level threshold
- The entrance door is not power assisted, and opens inwards



## **Reception**

- There is approximately 3700mm x 1800mm space, clear of the desk and furniture
- The reception desk is set 1000mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



## **Getting around the Site**

- The site does slope upwards towards the tarmac pitches
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

## **Pitches**

- There are 113 pitches on site, 102 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are 10 tarmaced pitches opposite reception, which are used as accessible pitches. These are between 50 - 85 metres from the toilet block, and 50 metres from reception. The access route between the pitches and facilities is level and tarmaced.
- Pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set opposite the entrance of the site, adjacent to the reception building
- The toilet block is generally level with block paving surrounding the building
- The Accessible Toilet and Shower cubicle can be accessed through the main lobby of the toilet block. The door to the lobby is 800mm wide and opens outwards over a level threshold
- The door to the cubicle is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 1600mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1100mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1050mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers





### **Standard Toilets and Washrooms**

- There is one toilet and shower block which is opposite the entrance of the site
- Parking is available next to the Toilet Block
- The toilet block is generally level with block paving surrounding the building, there is a gentle ramp to access the male WC entrance
- There is a communal area that gives access to the Female WCs, Dishwashing Room, Laundry Room and Accessible WC and Shower Cubicle
- The female toilets have 9 WC Cubicles, 6 Washbasin Privacy Cubicles and 9 Shower Cubicles.
- The male toilets have 5 Urinals, one is at a lower position. 6 WC Cubicles, 6 Washbasin Privacy Cubicles and 9 Shower Cubicles
- In the male and female area there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



### **Baby and Toddler Room**

- There is a baby and toddler room within the toilet block
- The door is 800mm wide, over a level threshold and opens inwards
- There is a key lock to access the room, a key can be borrowed from reception
- The rooms dimensions are 3400mm x 2300mm
- There is a half sized bath tub with a shower above and lever taps to operate

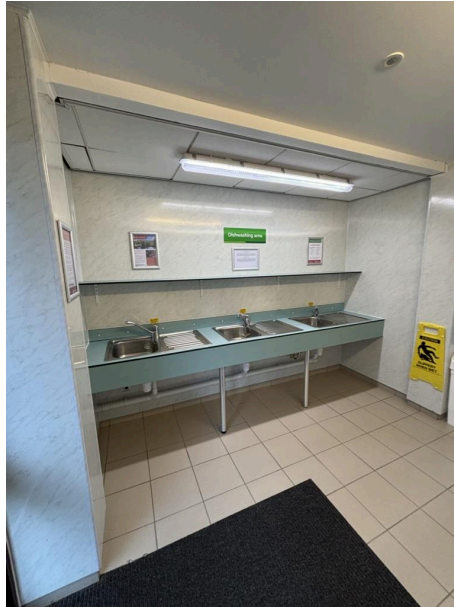
- There is a drop down baby change unit at 900mm high
- The WC is 430mm high
- Lever tap to the basin



## **Other Facilities**

### **Dishwashing – Toilet Block**

- The access to the dishwashing room is through a foyer at the back of the toilet block
- There is no door to access the dishwashing area
- There is 2600mm x 2800mm clear space behind the sinks
- There are 3 sinks at 850mm high with knee space underneath
- Lever taps available



### **Laundry – Toilet Block**

- Level access via the main lobby of the toilet block
- The door is 850mm wide over a level threshold and opens inwards
- There is only a 1350mm x 3600mm clear space
- There are two front loading washing machine and two front loading tumble dryers, one of the tumble dryers is stacked on top of a washing machine with doors at 1600mm high
- There are 3 sinks at 850mm high with 650mm kneespace
- Lever taps fitted



### **Information Room – Adjacent to Reception**

- The information room is within a timber shed, which is opposite reception

- The door is 750mm wide, with a 100mm step up and opens inwards
- There is a 1090mm wide walkway, the main room has 1600mm x 1500mm clear space within
- Information is displayed on racks up to 1800mm high



### **Public Telephone**

- There is a public telephone booth inside the information room
- The internal space is 700mm x 400mm
- There is a standard BT Telephone in the booth, with coin slots at 1450mm



### **Play Area**

- There is a play area to the south of the site
- The play area has a fence around, with a gate that opens to 1200mm wide
- The pathway to the play area is gravel and dirt underneath
- There is a range of play equipment which is mounted on safety flooring





### **Dog Pit Stop**

- There is a dog pit stop at the tarmac pitches
- There is a 1200mm wide gate to access
- The area is hilly and grassy and can be uneven



### **Service Points**

- There are Service Points at various intervals around the site, please check the site map for details
- The service points are mounted on concrete settings, with level access from adjacent roadways

- The water taps are at a maximum of 730mm high, with cross head taps
- Chemical Emptying Points can be found here too with taps at 1100mm and ledges at 730mm high



### **Motorhome Service Point**

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 1100mm above the ground



### **Recycling & Waste Area**

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

### **Information**



### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point at the visitor parking area in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There are bus stops and a train station in Grange-Over-Sands, which is 3 miles away from the site
- There are trains to Arncliffe, Lancaster and Barrow

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.