

Accessibility Guide for Modbury Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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At a Glance



Level Access

- The site is set on level terraces with sloping access roads



Step only Access

- The reception is step only access
- The information room is step only access
- The play area and dog walk are accessed via a steep gravel path



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Modbury Caravan Club Site
Higher East Leigh,
Modbury,
Ivybridge,
Devon,
PL21 0SH

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no vehicle barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no visitor parking
- There are 3 Late Night Arrival bays opposite reception

Entrance into Reception

- The reception can be approached via a 120mm step to the paved area around, followed by another 120mm step or ramp to a covered area
- The Entrance door is 880mm wide over level threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 1200mm x 2000mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop
- There are items for sale between 900mm and 1800mm high



Getting around the Site

- The site is set on terraced levels, with sloping access roads
- Pedestrians share vehicles routes which are well maintained tarmac, and do not incorporate speed bumps

Pitches

- There are 94 pitches on site, 39 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding pitches which are recommended for those with accessibility requirements, these are between 25 metres and 50 metres from the toilet block and 130 metres and 150 metres from reception.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the south of the site.
- The toilet block is accessed via a dropped kerb leading to a tarmac path around the toilet block
- The door is 850mm wide, over a level threshold
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2450mm x 2080mm
- The WC pan is left hand transfer.
- There is no drop down shower seat, however a movable shower chair is available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 1100mm wide
- The cubicle is fitted with one pull cord alarm, which is tested frequently
- The shower and WC Pan are fitted with grab rails to assist transfer and for safety
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1380mm above floor level
- The basin taps and shower controls are fitted with twist controls



Standard Toilets and Washrooms

- There is one toilet and shower block to the south of the site
- There is space to pull up in front of the toilet block, however there is no designated parking
- Entrance doors are accessed by a tarmac path, which is accessed via a dropped kerb
- The female area has 7 WC cubicles, 4 Shower cubicles and 8 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 5 urinals in a single trough style, 4 Shower cubicles and 9 Privacy Washbasin cubicles
- The male and female areas have a modified WC cubicle, Shower cubicle and Privacy Washbasin Cubicle with grab rails to assist with mobility.
- Taps in each area incorporate lever controls

Other Facilities

Dishwashing – Toilet Block

- Level approach via a dropped kerb to the tarmac area around the toilet block
- The dishwashing area is an open space, with 2900mm x 700mm clear space behind the sinks
- There are 3 sink at 900mm high with 850mm kneespace underneath
- There are only non lever taps available



Laundry – Toilet Block

- Access is via a ramp from the path around the toilet block
- The door is 900mm wide over a level threshold and opens outwards
- There is 1900mm x 2300mm clear space within the room
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks at 900mm high with 850mm knee space below
- Twist turn taps fitted



Information Room – Adjacent to Reception

- There is a 120mm step to approach the information room
- The door opens to 550mm either side and opens outwards, with a 70mm threshold
- There is 1650mm x 1700mm clear space
- Information is displayed on a shelf at 700mm high



Dog Area

- There is a dog area to the east of the site
- There is a 1000mm wide gap to a steep gravel slope to access
- There is a 900mm wide gate with an 800mm high latch
- The ground here is grass



Play Area

- There is a play area to the east of the site
- This is accessed via the same gravel path as the dog area
- There is a 900mm wide gate to access a large grass field



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 840mm high, with cross head taps
- Chemical Emptying Points can be found here too with ledges at 600mm high



Recycling & Waste Area

- This site has a single waste and recycling area, adjacent to the reception. If you have any concerns or questions please discuss with the site team during your stay.



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- There are 1130mm high taps mounted on a 110mm high kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- A bus service to Dartmouth and Plymouth stops in Modbury
- For Plymouth park and ride, take a train from Ivybridge or follow signs off of the A38 to the car park for the bus into Plymouth

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.