

Access Statement

Moorhampton

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This small site is approached along a narrow lane, with no entry barrier. Visitors' parking is in a gravel lay-by, before the reception building. There is space for 3 visitors' cars or 1 new arrivals car and caravan. There is space for 1 new arrivals car and caravan on the tarmac road outside the reception building. Visitors' parking is located within 20m of the reception building on a level route over gravel and tarmac with a roughly constructed tarmac speed bump to negotiate. There are facilities for late night arrivals, but there are no electric hook ups.

Reception

The small reception hut is located near the site entrance on the left. There is a steep short ramp of 1:6 with an awkward cross slope up to the reception door. There is a steel handrail. There is a call bell for assistance located 1440mm above floor level to the right of the door. The entrance door has a clear opening of 820mm over a 50mm step. The door is easy to open and there is a lever handle. Internally there is a very limited space of 1680mm x 1935mm. The counter is 900mm high with no knee space below. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 48 pitches on the site. There are no pitches permanently designated as accessible pitches, though pitch 2, located nearest the toilet block, is often recommended as more accessible pitch. This pitch is 8m away from the reception building with no gradient and 15m from the toilet block, with access down a slope with a gradient of 1:15. The nearest service point to pitch 2 is at the toilet block, down a slope with a gradient of 1:15

Circulation around the site

The main pedestrian routes through the site are along the roads which they share with the site traffic. Some areas of the tarmac roads are poorly maintained. Gradients around the site can be steep at up to 1:12 as the site slopes down to some lower level pitches. However, the site can be fully used from the level road if necessary.

Toilet Block

There is 1 toilet block on the site built at approx. 1.5m below the level of the road on a slight hill. There is no parking next to the toilet block. There is a path, 1000mm wide, sloping down to the toilet block with a gradient of 1:15. The path is 10m long with a level landing halfway. Alternatively, there are steps, with wooden handrails either side.

There is a combined **accessible shower and toilet** located adjacent to the other toilets and accessed using the site's own non-RADAR key, available from reception. The inward-opening door has a weather strip 20mm high but is otherwise level. The door has an 825mm clear opening. The toilet and shower seat are both right-hand transfer and there are grab rails provided to assist. An alarm system is provided, but the reset button is located in the adjacent locked boiler room. The washbasin is not located within reach of the WC. The washbasin taps are lever non-mixer type. The shower controls are 1055mm high, with an adjustable shower head at between 1300mm and 1780mm above floor level.



The **male and female toilets** have inward-opening doors with clear openings of 800mm. There is a 170mm step up into a lobby. The lobby has an outward-opening door with a 700mm clear opening. Both doors are stiff to open. In both male and female toilets, one shower cubicle, one privacy cubicle and one WC cubicle are fitted with grab rails. The taps to the washbasins are lever non-mixer. The accessible WC/shower is used instead.

Other Facilities

There is a **laundry room** located in the toilet block and accessed from the path surrounding the building. The inward-opening door has an 820mm clear opening. There is a 180mm step up into the laundry room. There are 2 front-loading washing machines. The sinks are 865mm above floor level. The taps are screw-top.

The **dishwashing room** is located in an open alcove on the side of the toilet block but accessed from outside. There is a level threshold. There is no door to negotiate, the 2 sinks are 880mm above floor level. The taps are screw top.

Service points

The service points are all accessible for wheelchair users with a level threshold from the tarmac road onto concrete.

Dog walking area There is a level grass dog walking area accessed via a steep bark surfaced path with a 1:12 gradient for 25 metres.

The **information room** and telephone are located in a small wooden hut almost opposite the reception building. The path outside has an area of loose gravel with a single concrete paving slab laid in front of each door. The door to the information room has a 740mm clear opening. There is a 140mm step up into the information room.