

Access Statement

Moreton in Marsh

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The entrance gate is open all the time from the road into the car park areas. A barrier card entry system barrier is in place restricting access into the main site. The new arrivals bay is directly outside the reception. There is parking for 11 cars in marked bays. Visitor parking is located approximately 15-20m from the reception. There is one marked bay for late night arrivals opposite the car park bays. This has access to a bollard for electricity connection.

Reception

The reception facilities are located near the site entrance. There are 2 separate doors into reception, 1 with a ramp and 1 with a step. There is a single handrail to the ramp and a gradient of less than 1:20. A bell is available to call for assistance out of hours and this is at a height of 1420mm finished floor level. The entrance doors are 750mm wide. Internally there is a space of 1100mm x 1870mm. The reception counter is 900mm in height. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

Pitches are currently either grassed or gravel/stone; roll-out mats are not provided. There are no pitches designated for disabled people but pitches are booked according to preference and requirements. Pitches closest to the toilet blocks and service points are 5-10m away and 15m from reception.

Circulation around the Site

Main pedestrian routes site share vehicle roadways, which are well maintained. There are speed bumps through the site and generally the site is level.

Toilet Blocks

There are 2 toilet blocks and one additional service point. The first block is to the west of the site and has parking.

The doors to the **male and female toilets** are difficult to open and recessed into a corridor that is ramped, with no level landing. In both male and female toilets, there are 6 shower cubicles, 6 washbasins privacy cubicles and each has a toilet cubicle for disabled people. These cubicles are each 1600mm x 900mm, with an inward-opening door and a drop-down rail is provided. Grab rails are fitted but there is no drop down seat in either. Taps on the washbasins are lever type to assist people with limited manual dexterity. There are 4 urinals in the male toilet facilities.

There is a combined **accessible shower and WC** in Toilet block 1, accessed with a RADAR key. The threshold is level. The room is 2800mm x 2450mm. The toilet is left-hand transfer and the shower seat is right-hand transfer; there are grab rails provided to assist. The washbasin is located next to the WC but the soap dispenser and hand towels are not within reach. The taps are lever type to assist people with limited manual dexterity. The WC flush is on the opposite side to the transfer space. The shower head is moveable and goes down to 1080mm with controls at 960mm. There is a firm fold-down seat with 1 vertical grab rail but no drop-down rails.

There are also spacious individual **male and female toilets** that are available for use when the main toilet facilities are being cleaned. Lever taps are provided but thumb-turns operate the locks, which can be difficult for people with limited manual dexterity.

Toilet Block 2 is of a similar design to the Toilet Block 1 and is located to the East of the site. It does not include the second accessible toilet, which is adjacent in the service point block. There is easy pedestrian and vehicular access to this area with level paving, dropped kerbs and space for some car parking.

Doors to the **male and female toilets** are 900mm wide but are heavy to open. In both male and female facilities, there are 6 shower cubicles, 5 washbasins, privacy cubicles and each has a toilet cubicle for ambulant disabled people. These cubicles are each 1600mm x 900mm with outward-opening doors; a drop-down rail is provided. Grab rails are fitted but there is no drop-down seat in the privacy or shower cubicles. The taps on the washbasins are lever type to assist people with limited manual dexterity. There are 4 urinals in the male toilet facilities.

The **accessible shower and toilet** within the service point block is accessed with a RADAR key. The threshold is level. The room is 2400mm x 2500mm. The toilet is left-hand transfer and the shower seat is right-hand transfer; there are grab rails provided. The taps are lever type. The WC flush is on the opposite side to the transfer space. There is no back-rest to the toilet. There is also a toilet seat lid. The shower head is moveable and goes down to 1280mm with controls at 960mm. There is a fold-down seat with no support legs. Vertical and horizontal grab rails are provided but there are no drop-down rails.



Other Facilities

The **dishwashing area** is located in Toilet Block 1 has a level approach. Taps are easy to operate lever and swivel taps set at the back of the worktop, which is 840mm high.

A second **dishwashing area** is located in the service point block. There is a single 150mm step up through double doors with easy to operate lever handles. There are lever taps and the worktop is at a height of 903mm.

A **laundry** facility is located in Toilet Block 1. The entrance is level. The door has a 760mm opening width. There are 2 washing machines and 1 tumble dryer and 2 sinks at 840mm high with 640mm knee space below. Taps to the rear of the sink are swivel, lever type.

A second **laundry facility** is provided in the service point block. The entrance door is 905mm wide. There are 2 sinks with 690mm knee space below and a counter top of 920mm. The taps are a fixed, lever type. 2 washing machines and a tumble dryer are provided.

There is a **baby changing room** with children's bath and WC in Toilet Block 1 and in the service point block. In Toilet Block 1 the baby changing room has a 35mm raised threshold through a 850mm wide door. There is limited space within the facility. In the service point block there is level access through a 760mm wide door and a slightly larger room.

The **information room** is along a pathway that runs adjacent to Pitch No. 1. It has a level approach and threshold. The entrance door has an opening of 700mm with a second door that can be opened giving an opening width of 1400mm.

The **chemical toilet** emptying point is within the main toilet block on the west side and has level access. The door is 800mm wide and is easy to open with D-handles. There is no vision panel. Usability of fixtures and fittings could be awkward for some individuals due to the strength and flexibility needed

There is a **second chemical toilet** emptying point on the east side in the service point block. This has a 150mm step up, a 740mm wide door with D-handles and no vision panels.

Glamping

Glamping is provided at the north of the site on an even ground level. The Glamping site is accessed via a single approach road. The car park bays are marked out for each named glamping pod and there is also a designated disabled car parking bay.

The approach from the car park to the pathway for the Glamping pods is of tarmac surface. Once on this pathway, the surface consists of loose stone and provides access to the individual pods. Lighting levels on the approach to the pods are low. The pods themselves are approached via steps with handrails to both sides. The nosing to these steps are not contrasting. Access into the pod is via a set of double doors achieving a clear width of 830mm through a single leaf with a 60mm deep threshold. Circulation widths within the pods are as narrow as 430mm. Toilet pans are set 410mm above floor level. The shower has a threshold of 90mm. Basins and showers are fitted with lever controls. The kitchen worktop is set 910mm from floor level. The sink is fitted with lever taps.