

## Access Statement

### Morvich

## Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## Arrival and Car Parking Facilities

The gate to the site is open from 7.30 - 20.00 hours, when the gate is closed it is not locked. There are 3 spaces for new arrivals near reception. There is 1 space for late arrivals as well as parking spaces for visitors near the reception building. There is no space formally designated for disabled people.

## Reception

The approach route to the reception is step-free via a large, even tarmac area to the front of the building. There is a call bell for assistance located at a height of 1200mm by the door and there is a clear sign. The 770mm wide door. Circulation space is acceptable within the visitor side of the room and seating is provided. The counter height is 870mm and is not currently fitted with a hearing induction loop system to assist hearing aid users.

## Pitches

There are no pitches permanently designated for disabled people. 6 gravel- surfaced pitches are made available for disabled people near the accessible WC block as well as the laundry block. These pitches are between 10m and 50m from the accessible WC and dishwashing facilities and between 40m and 100m from the laundry, information room and reception.

## Circulation around the Site

The site is level with a tarmac road without speed bumps running around the site. Both pedestrians and vehicles use this access road and there is no definition between pedestrian or vehicle routes. It is a small site without much traffic.

## Toilet Block

Male, female and accessible facilities are within a block near the reception, which also contains a dishwashing area.

There are steps at entrances into both the **male and female facilities**. Both have doors that are kept unlocked. Internally they have tiled floors, which might be slippery when wet. There are privacy cubicles with washbasins in each of the single sex facilities. 1 has grab rails for ambulant disabled people. In both male and female toilets 1 WC and one shower cubicle are fitted with grab rails to assist ambulant disabled people. There are grab rails and privacy screens at one of the urinals. The taps to the washbasins are single lever type. Both facilities have poor visual contrast between fittings and their background. Light levels are likely to be low in these facilities during times of poor daylight.

There is an **accessible WC and shower** cubicle with a separate entrance, which is opened using a standard key. This room also contains a baby-change table. There is a short ramp to the entrance with a suitable gradient of 1:15, 1200mm wide and handrails to both sides. The door is outward-opening with a flush threshold, and can be opened from the outside if someone falls against it in an emergency. The room has 2100mm x 2200mm clear space plus 1800mm x 1300mm space by the shower, with a tiled floor that might be slippery. The WC and washbasin layout are generally to AD M standards, although there are some elements which are incorrectly positioned, such as: there is no lever mixer tap at the washbasin with hot water in tap nearest to the WC pan and there is poor visual contrast between all white elements. An alarm system is provided.



## Other Facilities

There is a **dishwashing area** to the side of the WC block with a step-free approach route, but there is a step up at the entrance. The sinks are 920mm high but do not have lever taps.

The **laundry** and drying facility is located in a room in a separate block near the main toilet block. This building also contains a **TV lounge**. Approach is via either a steep short ramp or a set of steps without hand rails. The room has a suitable 850mm wide entrance door, which is well contrasting. There are 2 front loading washing machines and front-loading tumble dryer. The coin slots are at 1050mm height. Sinks are at 950mm height with a kneehole space and good shallow sinks, but the taps are single twist type. Tiles may be slippery when wet. There is also an adjacent room with drying racks for outdoor clothing and boots.

The **TV Lounge** is in a room off **laundry** lobby and has excellent circulation space. There is little visual contrast in the room.

The **information room** is in a hut near the Laundry Block. The approach route is level although the surface is slightly uneven. There is level entry at the entrance door, which is 760mm wide and light to open but does not have a vision panel. Circulation for wheelchair users within room is narrow due to a low level shelf. The leaflets are displayed at 600mm to 1600mm height.

The **public telephone** is within a phone box with level entry and a suitable 790mm wide door (but it is heavy to open and fast to close). Inside the box the space is limited but if the door was adjusted to stay in an open position, a wheelchair user may be able to enter and reverse out. The phone coin slot and receiver are set high at approximately 1500mm height. The phone has an inductive coupler to assist hearing aid users.