

## Accessibility Guide for New England Bay Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ newenglandbay@camc.com

☎ 01776 860275

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/dumfries--galloway/new-england-bay-club-campsite/>

### At a Glance



#### Level Access

- The site is relatively level throughout, with some gentle slopes



#### Step only Access

- Toilet Block B's Dishwashing Room and Laundry Room have step only access
- The information room has step only access



#### Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in Toilet Block A



#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

New England Bay Club Campsite  
Port Logan,  
Stranraer,  
Dumfries & Galloway,  
DG9 9NX, Scotland

## Arrival and Reception

### Approach Route

- Access onto the site is via a tarmac driveway through a wild camping area
- The reception building is on the left hand side when you enter the site
- The gate between the wild camping area and the site is left open during the day
- The ground is level in this area with tarmac roads linking facilities

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no designated visitor parking on site, however the grass Late Night Arrival area may be available
- There is a large grass Late Night Arrival area just beyond the reception building on the left hand side of the access road

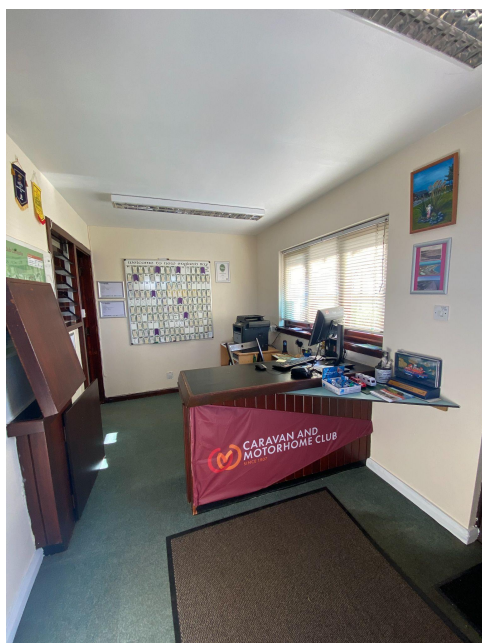
### Entrance into Reception

- There is a dropped kerb at the side of the building to give level access to reception, alternatively there are 3 steps at 150mm high to access reception
- The Entrance door is 750mm wide over a 30mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level



## Reception

- There is approximately 2350mm x 2050mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is generally set relatively level throughout with some gentle slopes

- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

## **Pitches**

- There are 150 pitches on site, 15 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 grass pitches within 25 metres of Toilet Block A, which houses the accessible facilities, which may be suitable for those with accessibility needs

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing facilities – Toilet Block A**

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A which is set to the south west of the site.
- The toilet block is accessed via a dropped kerb to the paved area around the toilet block
- The door is 850mm wide, over a 10mm lip at the threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2950mm x 1600mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 460mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 900mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 950mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers





Accessible Toilet and Shower - Toilet Block A

### Standard Toilets and Washrooms

- There are two toilet blocks on site, Toilet Block A is to the South West of the site and house the accessible facilities, Toilet Block B is to the North West of the site
- Toilet Block A also has a small annex which is only opened during the busy season
- Entrance doors to both blocks are accessed by a paved area, which are both accessed via dropped kerbs to surrounding pathways
- The doors to the toilet blocks have code locks on them, these are generally placed at 1450mm high
- The female area in Toilet Block A has 3 WC cubicles, 4 Shower cubicles and 3 Privacy Washbasin cubicles
- The male area in Toilet Block A has 2 WC cubicles, 3 Urinals, 4 Shower cubicles and 3 Privacy Washbasin cubicles
- The annex in Toilet Block A has a female area with 2 Shower Cubicles and 1 WC cubicle and a male area with 2 Shower Cubicles and 1 WC cubicle
- The female area in Toilet Block B has 6 WC cubicles, 3 Shower cubicles and 4 Privacy Washbasin cubicles
- The male area in Toilet Block B has 3 WC cubicles, 3 Urinals, 3 Shower cubicles and 4 Privacy Washbasin cubicles

- There is a modified, WC, Shower and Privacy Washbasin cubicle available in each area with grab rails to assist mobility
- Taps in each block incorporate lever controls



Toilet Block A



Toilet Block B

### Baby and Toddler Room - Toilet Block A

- There is level access via the paved area around the toilet block
- The door opens to 750mm wide over a level threshold and opens inwards
- A key is needed to access the Baby and Toddler room, which can be borrowed from reception
- There is 2500mm x 1950mm clear space within the room

- There is a WC at 400mm high
- There is a drop down baby change table at 800mm high
- There is a half sized bathtub with a shower above with twist turn taps to operate
- Lever taps to operate the basin



## Other Facilities

### Dishwashing – Toilet Block A

- Level approach via paved area
- The door opens to 850mm wide over a 10mm threshold and opens inwards
- There is 1950mm x 1450mm clear space within the room
- There are 3 sinks at 800mm high with 700mm knee space
- Lever taps available





## Dishwashing – Toilet Block B

- Level approach via paved area
- The door opens to 800mm wide over a 140mm step and opens outwards
- There is 700mm x 2500mm clear space within the room
- There are 3 sinks at 800mm high with 700mm knee space
- Lever taps available



## Laundry – Toilet Block A

- Level access via paved area
- The door is 850mm wide over a 10mm threshold and opens inwards
- There is 2050mm x 2250mm clear space available within the room
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks at 900mm high with 700mm knee space below
- Lever taps fitted



## Laundry – Toilet Block B

- Level access via paved area
- The door is 750mm wide over a 120mm step and opens outwards
- There is 1950mm x 1700mm clear space available within the room
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There is 1 sink at 900mm high with 700mm knee space below
- Lever taps fitted



## Games Room

- There is a games room to the east of the site, adjacent to the play area
- There is a shallow ramp leading to the games room
- The door opens to 800mm wide over a level threshold and opens inwards
- The room is very large, 4750mm x 9700mm
- The narrowest walkway past the items in the room is 1700mm wide



## Play Area

- There is a play area to the east of the site, adjacent to the games room
- There is access via grass
- There is a 1050mm wide opening to access over a 100mm step
- The play equipment is mounted on a wood chipping floor



## Information Room – Adjacent to Reception

- Access via the paved area around reception
- The door is 950mm wide over a 100mm high step and opens outwards
- The room's dimensions are 1200mm x 2100mm
- Information is displayed on a shelf at 1050mm high





## Service Points

- There are various Service Points around the site, please check the site map for details
- All of the service points are on concrete settings, some are accessed from roadways and some are accessed across grass
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 700mm high



## Motorhome Service Point

- There is one Motorhome Service Point on site, located close to Toilet Block B
- The taps are 920mm taps high mounted on a 120mm kerb



## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- The nearest bus stop is in Ardwell, which is 2 miles from the site and buses run to Stranraer, Port Logan and Drummore

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.