Norfolk Broads Club Campsite 111 110 109 108 107 106 84 105 85 59 70 Boules Pitch 60 50 66 51 65 Site Map Key Assembly Point **Pitch Guide** Dog Walk Pitch type Peg colour Hardstanding Grass Information Room Standard with awning White Motorhome Service Point Serviced Red Playground Service Point

Site Manager Toilet Block



# **Site Information**

# Safety on site

### Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff's instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, there are alarm bells at service points, the assembly point is shown on the site plan.

### **Dogs and other Pets**

You are responsible for your pet's behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can't always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren't allowed in the toilet blocks, laundry rooms or dishwashing areas.

## Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

#### **Visitors**

Please meet visitors at reception and inform site staff during office hours.

## Vehicles and cycles

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this.

Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness

## Site facilities

#### Toilets and showers

The toilet blocks are closed for cleaning at the times shown on the door. The code for the baby and toddler bathroom is available from reception, please ensure that children are supervised by an adult at all times. The accessible facilities require a RADAR key.

### Laundry

Prices: Washing machine £4.00, Tumble dryer £1.00 per 15min cycle, Rinse & Spin £1.00 per 15min cycle. Tokens are available from Reception.

### Play areas

Please ensure that children are supervised by an adult at all times and that the play area is vacated before dark. Boules sets are available in reception.

## **Pitches**

### **Barbecues**

Barbecues are allowed, but open fires are not. Please keep them off the grass.

## Electric hook-up

The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use. Follow instructions on the bollard for power supply.

#### **Motorhomes**

If your pitch is left unoccupied, please leave your motorhome sign on display in a prominent position.

#### Pitch care

Please lift awning ground sheets daily.

## TV reception

Television reception is good with a booster system. The EHU bollards have a TV socket, and cables are sold in reception.

## Vacating your pitch

If you wish to stay after 12 noon on your day of departure, please enquire at reception.

#### Wi-Fi

Wi-Fi is available. Please visit camc.com/Wifi for more information about our Wi-Fi service.

## Site contact details:

Norfolk Broads Caravan and Motorhome Club Campsite Johnson Street Ludham Great Yarmouth Norfolk NR29 5NY

Telephone: 01692 630357

# **Emergency details:**

In the event of an emergency outside of office hours please call 999 if required, then contact the site Site Staff on the emergency number below or ring the bell on reception door which is linked to the Site Managers Accommodation.

Emergency out-of-hours number: 07780 629849

# **Parking Guide**

## **Car and Caravan**



#### **Motorhome**



To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 metres of space in any direction.

To help us keep you safe please park your caravan or motorhome between the two pitch markers. If you wish to park in a different way, please check with Site Staff