

Access Statement

Northbrook Farm

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a card operated barrier at the site entrance giving access the pitches. The card reader is at approximately 950mm in height. Assistance can be given if required. Visitor parking is provided, with late arrival parking adjacent, though spaces are not marked out and there is no designated accessible bay. Parking is located 15m to 20m from the reception building. The parking area and the road have a tarmac finish. The route to reception is along the level access road.

Reception

Reception is located near the entrance to the pitch areas. There is block paving to the forecourt and the kerb is dropped, but has 25mm bull-nosed step at the road edge. There is a short ramp to the reception entrance, with an alternative stepped route. There is a handrail to 1 side of the ramp at 1000mm height. There is a call bell for assistance located near the door at a height of 1400mm. The entrance door has a clear opening width of 720mm, is half-glazed and has a D- handle. Space inside reception is limited, though 1500mm x 1500mm circulation space is available if the door is closed. The counter height is 920mm. No seating is provided. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are 85 pitches with a choice of gravel and grass surfaces. There are no pitches permanently designated for disabled people as there is no toilet block on site. The route to reception and the information room are along the road which has a tarmac finish.

Circulation around the Site

The site is generally level, although there are short ramps up to reception. Pedestrian routes are along the roads which have a tarmac surface.

Other Facilities

The **information room** is reached along an 850mm wide concrete path to the entrance door. There is a 75mm step up at the door. The door gives 700mm clear opening width. Internally, the room provides 1500mm by 1500mm circulation space and the majority of the leaflet display is between 850mm and 1500mm above floor level.