

## **Access Statement**

### **Old Hartley**

## **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327 490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## **Arrival and Car Parking Facilities**

This site is approached by a tarmac surfaced road with a grassed verge area available for visitor car parking with spaces for three cars. This is a site that slopes all the way from the entrance, alongside which is the reception building, down to the cliff top at the bottom of the site. However, the area around the reception and toilet block facilities buildings is reasonably level.

## **Reception**

From the tarmac access road reception is accessed from a ramped footpath, 5m long at a maximum gradient of 1:15. Immediately outside the door is a weather canopy. The inward-opening door has 800mm clear opening width, and clearly identified lever handle at 1000mm height. The call bell for attention is on the door frame at 1400mm height. Internally there is a turning circle space of 1500mm for wheelchair users. The counter is at 900mm height, with a lower section of 800mm width and at 700mm height at the fold-down flap. There is no hearing induction loop system to assist hearing aid users.

## **Pitches**

No roll-out mats are available. The access roads are all tarmac, and the pitches are gravel with car parking space alongside on grass. On a route with a gradient around 1:15. We allocate the closest pitches that are available on the day of arrival.

## **Circulation around the Site**

The site is in a seaside, cliff top location, and generally slopes gradually from West to East. The even tarmac surfaced main site roads are for joint vehicular and pedestrian use, up to 5m wide. There is bollard lighting among the pitches, and no wayfinding signage, except on the outside of buildings.

## **Toilet Blocks**

There is one toilet block on the site. The male, female and accessible toilets share a 1200mm wide ramp that is about 5m long with a level landing.

The **accessible shower and toilet** is accessed via the ramp referred to above, and accessed by a standard key supplied by reception. The outward opening door has a flush threshold and 890mm clear opening width. The room size is 2500mm x 2150mm, and circulation space for a wheelchair user is a little restricted. The WC is right-hand transfer, using space that is part of the adjoining level shower; there are grab-rails provided to assist. An alarm system is provided. The washbasin, with lever taps, is within reach of the WC. The hand dryer is out of easy reach of the WC. The shower has level access,

measuring 1050mm by 10900mm, with a thermostatic shower control at 900mm height, a drop down seat at 490mm height, and hand shower with height adjustment from 1200mm to 1800mm.



The **male and female toilets** have outward opening doors with clear opening widths of 750mm, with level entry. In both male and female toilets, each has an identified ambulant disabled accessible WC with fixed grab rails. The privacy cubicles have lever taps to the washbasin. There is one adapted shower in the male and female toilets.

### Other Facilities

There is a **laundry facility** located with level access from the drive. The door has an 800mm clear opening width. There is one standard 900mm height sink unit with cross taps, front-loading dryer and front-loading washing machine, with token slot and controls to the front at 1100mm height.

The dishwashing area is in the same room as the laundry facility. It has level access, with an outward opening door, giving 800mm clear opening width. There are two standard sink units at 900mm height, with cross top taps.

The **information room** has a 160mm step, with an outward opening door 660mm clear opening width. The room has restricted internal space of 1900mm x 870mm. Information is on shelves at 850mm height.

The water **service point** has level access.