

Access Statement

Pembrey Country Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, text or talk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud text help. The Website complies with the W3C level A guidelines.

Entry

The site is clearly signposted upon arrival. A new arrivals holding area is positioned directly in front of main reception building.

There are 14 standard visitor car parking bays with a good means of access to the reception building. There are no designated accessible car parking bays.

Access from the entry/arrivals and car parking area to the site itself is separated via a vehicular barrier system. The barrier system is operated by a card reader control set at a height of approximately 900mm above ground level.

Reception and Information Room

The main reception building is located adjacent to the main vehicular entrance into the site. Dropped kerbs provide access to a brick paved pathway along the front of the main reception building. The inward opening doors provide an adequate clear opening width exceeding 800mm into both reception building and the information room.

Inside the reception area there is sufficient wheelchair manoeuvring space exceeding the required 1500mm in front of the reception counter.

The reception counter is set at a height of 950mm and does not incorporate a low level position. The reception counter does not incorporate a hearing induction loop system to aid communication with hearing aid users.

The information room also achieves the required 1500mm wheelchair manoeuvring space, with information generally set within reach of a wheelchair user. Assistance is available if required at the main reception counter.

Pitches

Pembrey Country Park is a relatively level site with total of 130 pitches. There are no formally designated accessible pitches. However, 15 pitches are reserved for disabled people. These pitches gravel surfaced hard standing and are positioned within 50 metres

of the central toilet block. They have a good means of access via level tarmac and brick pavior pathways to the central toilet block. (this block contains male, female and accessible toilets, laundry room, washing-up/vegetable preparation area, refuse and waste disposal facilities, baby and toddlers room and fresh water drinking taps.) There are no roll out mats available at this site.

There are a mix of grassed and gravel surfaced hard standing pitches throughout remaining areas of the site.

Public Areas of the Site

The central toilet block is located approximately 100 metres from the main reception building via a tarmac access route laid to a gradient of approximately 1:30.

Remaining areas of the site are accessed from access roads which are set to an appropriate gradient. Whilst there are a small number of footpaths, in general there is no separation of vehicular and pedestrian traffic.

Facilities are well signposted and served by external lighting.

Toilet Block

The toilet block is positioned relatively centrally, facilities comprise male and female toilet and shower blocks, a combined accessible WC and shower cubicle, laundry facility, baby and toddlers room, vegetable preparation and dish washing area, chemical disposal point, waste disposal and fresh water drinking taps. A car parking area is located in front of the main toilet block for those wishing to use a vehicle.

Brick pavior pathways around the perimeter of the central toilet block were noted to be set to a slight cross gradient of approximately 1:10.

Male and female toilets within the main toilet block are accessed via a 120 – 150mm step up. Both male and female toilets comprise standard WC and shower cubicles one of which in each has been fitted with grab rails suitable for ambulant disabled use. The sanitary ware was noted to be fitted with ergonomic lever style taps to aid use by those with limited dexterity. Signage is provided to highlight accessible features.

The block has one combined **accessible WC and shower cubicle**. The cubicle is accessed via a short ramp approximately 2 metres in length set to a steep gradient of approximately 1:7. The cubicle is accessed via a level entrance door achieving a clear opening width exceeding 800mm. The door is operated by a RADAR key which is available from reception. The cubicle achieves overall internal dimensions of 2200mm x 2500mm, achieving the required wheelchair manoeuvring space. The accessible toilet incorporates adequate grab rail provision with left hand transfer. The shower incorporates accessible controls and is suitable for left hand transfer. The shower was noted to incorporate a flush drainage gully for ease of manoeuvring. The cubicle is fitted with an emergency alarm pull cord and lever style handles to sanitary ware to aid use for those with limited dexterity.

Other Facilities

The **mother and toddler room** is accessed via a door which achieves a width of 750mm. Internally the room is relatively narrow achieving a width of 1400mm. Facilities include

toddlers low level WC, wash hand basin, small bath with shower over and wall mounted baby changing mat. Whilst not fully accessible sanitary ware was noted to be fitted with ergonomic lever style taps.

The **vegetable preparation and washing-up area** is accessed via a level entrance doorway achieving an 800mm clear opening width. The area achieves a slightly restricted width of 1450mm and incorporates three stainless steel sinks and drainers and a counter set at a height of 900mm.

The **laundry** is accessed via a level entrance door achieving an 800mm clear opening width. Internally the laundry achieves the required 1500mm wheelchair manoeuvring space. Coin operated washing machines and dryer controls are set at a height exceeding 1200mm and thus out of reach to a wheelchair user. Two stainless steel sinks with drainers are mounted on a worktop set at a height of 900mm. Assistance to the laundry and other services can be sought from site staff upon request.

A **children's play area** is located beyond the central toilet block. Play facilities are located within a fenced and grassed area with no formal pathway at present.