

Issue Date: 26/092025

Accessibility Guide for Penrhos Caravan & Motorhome Club Campsite

Contact for Accessibility Enquiries: Please ask for the Duty Manager

penrhos@camc.com

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camc.com/club-sites/wales/anglesey/penrhos-caravan-club-site

At a Glance

3 Level Access

• The site slopes gently throughout, with a steep hill to access the play area. There is level access to nearly all facilities in at least one area.

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Step only Access

• There is step only access to the information room.



Accessible Toilets and Showers

• There is a combined accessible toilet and shower cubicle in the toilet block.

 No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

 Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception.



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Site Address

Penrhos Caravan Club Site

Brynteg,

Benllech,

Anglesey,

LL78 7JH,

Wales

Arrival and Reception

Approach Route

- The site is accessed via a tarmac driveway.
- The reception building is on the right hand side when you enter the site.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 6 visitor cars to park approximately 10 metres from the reception, with no designated disabled bays and on a tarmaced area.
- There are no late night arrival bays.

Entrance into Reception

- There is a dropped kerb to a short ramp leading to reception, there is also an alternative entrance with a single step to access.
- The Entrance door is 700mm wide over a level threshold.
- The entrance door is not power assisted, and opens inwards.
- A call bell is available to summon assistance, this is 1500mm above ground level.





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Reception

- There is approximately 4600mm x 2400mm turning space, clear of the desk and furniture.
- The reception desk is set 950mm above the floor with a dropped section at 750mm.
- The desk is not fitted with a hearing loop.



Getting around the Site

- The site slopes gently throughout.
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps.

Pitches

- There are 92 pitches on site, 73 of which are hardstanding.
- Temporary multipurpose access rubber matting is not provided.
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

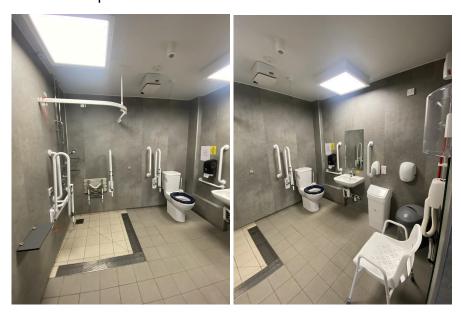
Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block



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- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is to the centre of the site.
- The Accessible Toilet and Shower cubicle is accessed via a brick pathway around the toilet block, with a dropped kerb to a gentle ramp.
- The door is 900mm wide, over a level threshold and opens outwards.
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception.
- The cubicle's overall dimensions are 2700mm x 2500mm.
- The WC pan is left hand transfer.
- The shower seat is right hand transfer.
- The toilet seat is 480mm, and the shower seat is 480mm above the floor level.
- The clear space to the side of the toilet is 800mm wide.
- The cubicle is fitted with a pull cord alarm, which is tested frequently.
- The shower seat and WC Pan are fitted with grab rails to assist transfer.
- Shower controls are 1000mm high.
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level.
- The basin taps and shower controls are fitted with levers.



Standard Toilets and Washrooms

- There is one toilet block to the centre of the site.
- Toilet block has a smooth brick path around, with a dropped kerb to access.



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- The male and female facilities toilet, have 800mm wide doors, with level thresholds.
- The female area has 7 WC cubicles, 7 Shower cubicles and 5 Washbasin Privacy cubicles.
- The male area has 4 WC cubicles, 4 Urinals, 7 Shower cubicles and 5
 Washbasin Privacy cubicles.
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility.
- Taps in block incorporate lever controls.



Family Room

- There is a family room in the toilet block.
- The door opens to 800mm wide, with a level threshold and opens.
- The room's dimensions are 2800mm x 1800mm.
- There is a WC at 420mm high.
- There is a half bath with a shower above, this has thumb turn taps to operate.
- There is a separate shower, with controls at 1000mm high and a moveable shower head at a minimum of 1350mm high.
- There is a drop down baby change unit at 900mm.
- The basin has lever taps.







Family Room

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Other Facilities

Dishwashing – Toilet Block

- The door is 800mm wide, over a level threshold and opens inwards.
- There is 1500mm x 2600mm clear space.
- There are 3 sinks in a 850mm high counter with 540mm knee space underneath.
- There are lever turn taps available.
- There is a shelf 510mm above the sinks.





Laundry – Toilet Block

- There is access to the laundry room via the brick pathway around the toilet block.
- The door is 800mm wide, over a level threshold and opens inwards.
- The room's dimensions are 3300mm x 1700mm.
- There is 1 front loading washing machine and 1 front loading tumble dryer.
- There are 3 sinks in a 850mm high counter with 540mm knee space below.
- Lever turn taps fitted.



Information Room - Adjacent to Reception

- The information room is adjacent from the reception.
- There is a 100mm step up to the information room.
- The double doors open to 550mm wide on each side, and open outwards.
- The room's dimensions are 2100mm x 1700mm.
- Information is displayed at 950mm high.







Play Area

- There is a play area to the west of the site.
- There is access via a very steep grass hill.
- The gate is 1100mm wide, with a latch at 900mm high.
- Some equipment is mounted on safety flooring, some is mounted on grass.





Dog Walk

- There is a dog walk near the entrance of the site, with a gravel path to access.
- There is a 1000mm wide gate to access.
- The dog walk is a large grass field.





Service Points

- There are Service Points at intervals around the site, please check the site map for details.
- All of the service points are on concrete settings, with level access from the adjacent roadways.
- The paths around the Service Points can be as narrow as 700mm wide.
- The water taps are at a maximum of 750mm high, with cross head taps.
- Chemical Emptying Points can be found here too, with taps at 1100mm high.



Motorhome Service Point

• There is one Motorhome Service Point on site, located opposite the toilet block.



The taps are mounted 1100mm high on a 100mm kerb.



Recycling & Waste Area

 This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request.

Customer Care & Support

Booking Procedures

If you have any specific requirements for your stay please contact the site directly
and they will be happy to discuss your requirements and reserve you the most
suitable pitch wherever possible.

Evacuation

• There is an assembly point opposite the reception in the event of an emergency.

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Please ask at reception for more details.



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Customer Care and Staff Training

• All on site staff have received disability awareness and etiquette training.

Public Transport

• There is a limited bus service approximately ½ a mile from the site to Llangefni, Moelfre, Benllech and Beaumaris.