

## Accessibility Guide for Plymouth Sound Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [plymouthsound@camc.com](mailto:plymouthsound@camc.com)

☎ 01752 862325

🌐 [camc.com/ply](http://camc.com/ply)

### At a Glance

#### Level Access

- The site is relatively level, however it does slope towards the west of the site

#### Step only Access

- The reception has a 100mm step in
- The information room has a 100mm step in

#### Accessible Toilets and Showers

- There are no toilet or shower facilities on site

#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Plymouth Sound Caravan Club Site  
Bovisand Lane,  
Down Thomas,  
Plymouth,  
Devon,  
PL9 0AE

## Arrival and Reception

### Approach Route

- Access onto the site is via a country road with some sharp turns leading to a short tarmac driveway and then a gravel access road
- The reception building is directly opposite the entrance
- The gate from the road is left open at all times
- The ground is level in this area with gravel road linking areas

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no visitor parking spaces on site
- There are no late night arrival bays

### Entrance into Reception

- There is a paved area with a slight lip leading to the reception building
- The Entrance door is 700mm wide over a 100mm threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1400mm above ground level



## Reception

- There is approximately 1500mm x 1700mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is generally set relatively level throughout, however it does slope towards the west of the site
- Pedestrians share vehicles routes which are gravel surfaced to one side of the site and grass on the other

## Pitches

- There are 62 pitches on site, all of which are grass pitches
- Temporary multipurpose access rubber matting is available
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 pitches within 20 metres of the reception
- The pitches which are nearest to the sea slope more than the other pitches

## Toilets and Changing Facilities

There are no toilet or shower facilities on site.

## Other Facilities

There are no dishwashing or laundry facilities on site.

### Information Room – Adjacent to Reception

- There is a small shed opposite the reception, there is a small paving slab at the entrance
- The door opens to 550mm wide, over a 100mm step and opens outwards
- There is 900mm x 1400mm clear space within the information room
- There is a main shelf at 930mm displaying information room
- The maximum head space is 1850mm high



### Play Field

- There is a play field to the north of the site
- This is a simple grass field, which is accessed via a grassy area with an unused gate to mark the play area



## Dog Walk

- There is a dog walk to the north of the site
- This is accessed through the play area
- There is a large double gate to access
- Grass underfoot



## Service Points

- There is one Service Point on site, which is on the gravel access road
- The service points is on a raised concrete setting, with an 850mm wide ramp to access from the gravel road
- The water taps are at a maximum of 800mm high, with cross head taps
- The Chemical Emptying Point can be found here too, with taps at 950mm high and a path that narrows to 750mm wide
- The Chemical Emptying Point ledge is 550mm high



## Motorhome Service Point

- There is one Motorhome Waste Point on site, located opposite the service point
- The taps are 1100mm above a 100mm kerb



## Recycling & Waste Area

- This site has a single waste and recycling area, at the entrance of the site. If you have any concerns or questions please discuss with the site team during your stay.



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point to the north of the site in the event of an emergency
- Please ask at reception for more details

### Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

### Public Transport

- There is a Water Taxi from Mount Batten, which is a good way into Plymouth
- There is a limited bus service, with only 2 buses a day
- There are 3 Park and Ride services into Plymouth, The Milehouse has parking for Motorhomes

### Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.