

Access Statement

Rookesbury Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is an entry barrier to access the visitor parking, late arrivals and the main site. The main site barrier is opened using a proximity reader while the visitor parking barrier is opened by a push button which requires the driver to leave the vehicle to operate. Visitor parking is provided on a firm tarmac surface though there are no marked bays or any spaces designated for disabled drivers. There is overspill parking area on a grass surface. Visitor parking is located 25m from the reception building on a level route. The late arrivals area is located on a firm reinforced grass surface adjacent to the visitor parking area.

Reception

These facilities are located near the site entrance. There is a level route to the reception building. There is a call bell for assistance located on a fence adjacent to the building. The entrance door has a clear opening width of 765mm but there is a 50mm threshold which may be difficult for some wheelchair users. The door is easy to open and there is a good lever handle. Internally there is a space of 1400mm x 2700mm, which is likely to be adequate for most wheelchair users. The counter is slightly high at 920mm with no knee recess. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are 154 pitches on the site. There are no pitches permanently designated for disabled people. 7 pitches located near one of the toilet blocks are often recommended for disabled people. The recommended pitches are approximately 175m from the reception building. The recommended pitches are between 15m and 45m from the nearest toilet block.

Circulation around the Site

Main pedestrian routes through the site share the vehicle roadways, which have a firm, well maintained tarmac surface. The site is generally level throughout. There are 2 speed bumps on vehicle routes through the site, both have level centre access for wheelchairs.

Toilet Blocks

There are 2 toilet blocks on the site. Each has a space adjacent where vehicles may park temporarily if visitors need to use their car to reach them.

Toilet Block 1

There is a stepped and ramped approach to toilet block 1.

The **male and female toilets** have a 145mm high step at the threshold. Doors have clear opening widths of 760mm and may be heavy to open for some people. In both male and female toilets all privacy cubicles and 1 shower cubicle have a grabrail for support. 1 of the WC cubicles in both the male and female toilets is fitted with grabrails to assist ambulant disabled people. The taps to the basins are lever type to assist people with limited manual dexterity.

There is a combined **accessible WC and shower** located adjacent to this block and accessed using a RADAR key. The outward opening door has a flush threshold and wide 940mm clear opening width. The room is 2930mm wide x 2250mm deep. The toilet and shower seat are both right-hand transfer and there are grabrails provided to assist. An alarm system is provided. The washbasin has taps and controls are lever type to assist people with limited manual dexterity.



Toilet Block 2

This block does not contain wheelchair accessible male toilet facilities. There is kerb level change of 70mm up to the male toilet block with dropped kerb for wheelchair users to all other facilities.

Doors have clear opening widths of 760mm. In both the female and the male toilets, 1

privacy cubicle, 1 WC cubicle, and 1 shower cubicle in both are fitted with grabrails. The taps to the basins are lever type to assist people with limited manual dexterity.

There is a **combined accessible shower and toilet** located adjacent to this block and accessed using a RADAR key. The outward opening door has a flush threshold and wide 940mm clear opening width. The room is 2930mm wide x 2250mm deep. The toilet and shower seat are both right-hand transfer and there are grabrails provided to assist. An alarm system is provided. The washbasin has taps and controls are lever type to assist people with limited manual dexterity.

Other Facilities

There is a **baby and toddler washroom** provided adjacent to both toilet blocks. They have restricted space. Each room has a low, child height WC, baby change bench, toddler bath and a basin. No grab rails are provided.

Laundry rooms are provided in both toilet blocks. The doors have a clear opening of 750mm.

The internal circulation space is 1800mm x 1800mm in block 1 and 3200mm x 2700mm in block 2. There are 3 washing machines: all front-loaders. The coin slots are generally within reach at 1060mm from the floor. Sinks are a little high at 910mm which may be difficult for seated or shorter people and the taps are lever type to assist people with limited manual dexterity. The iron and iron coin slot is at 1350mm from the floor.

Dishwashing areas are provided at each toilet block.

Block 1 dishwashing area is accessed from outside and via a ramp. The space in front of the sinks is restricted and unlikely to be suitable for wheelchair users. There are 3 sinks, set at 850mm. The taps are lever type to assist people with limited manual dexterity.

Block 2 dishwashing area is also accessed from outside via a dropped kerb from the main vehicle roadway. From the kerb there is level access to sinks. There are 4 sinks, set at 850mm but with no leg space below for close approach by wheelchair users. The taps are lever type to assist people with limited manual dexterity.

The **information room** is near the reception building. The route to the door is level. The door to the information room is 770mm clear opening width but there is a 50mm threshold step at the door

which may be difficult for many wheelchair users. Internally, the space is adequate with clear usable area of 2240mm in width.

There is **1 public telephone** on the site, located approximately 43m from the reception building. This is a standard BT phone box with level threshold but a heavy door and restricted space internally which is unlikely to be accessible for many wheelchair users and other people using walking aids. The phone and coin slots are set high at 1250 – 1300mm from floor level. The phone is fitted with an inductive coupler to assist hearing aid users.