

Accessibility Guide for Rookesbury Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ rookesburypark@camc.com

☎ 01329 834085

🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/hampshire/rookesbury-park-caravan-club-site/>

At a Glance

Level Access

- The site is generally level, there are some slight slopes on some of the roads and the access to the play area

Step only Access

- All facilities have level access in at least one area, some areas are only accessible via grass such as the tent area, the dog walk, the biodiversity area and the play area

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Rookesbury Park Caravan Club Site
Hundred Acres Road,
Wickham,
Fareham,
Hampshire,
PO17 6JR

Arrival and Reception

Approach Route

- Access onto the site is via a mile long tarmac driveway, this is narrow with passing places
- The reception building is on the right hand side when you enter the site
- There is a gate at the entrance which is left open. The entry barrier to the main site is controlled by a proximity card reader.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set outside of the Reception building.
- There is a visitor parking area for 10 vehicles, on a firm tarmac surface approximately 25 metres from reception. There is an overspill parking area on a grass surface. There are no designated disabled parking spaces however there is a lot of space around the parking area.
- There is a late night arrival area on reinforced grass surface adjacent to the visitor parking

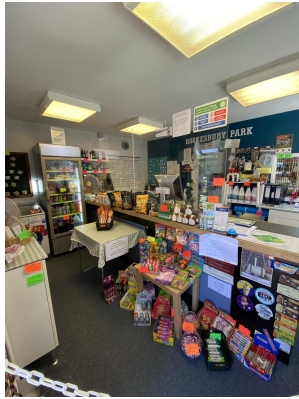
Entrance into Reception

- There is a level route to the reception building
- The entrance door is 765mm wide with a 50mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1400mm above ground level



Reception

- There is approximately 1000mm x 2700mm turning space, clear of the desk and furniture
- The reception desk is set 920mm above the floor with no knee recess or dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout, apart from a slope up to the play area and the biodiversity area is very steep in parts
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 154 pitches on site, 85 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

- There are 7 pitches located near one of the toilet blocks that are recommended for people with accessibility needs. These pitches are 15 metres to 45 metres from the toilet block and approximately 175 metres from the reception building.

Camping Pitches

- There is a camping field to the west of the site
- There are 18 camping pitches
- There are 9 electric pitches and 9 non electric pitches
- There is a parking area, a short walk from the camping field on a grass surface



Camping Field



Parking Area

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Top Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the north of the site
- The toilet block is accessed via a dropped kerb to the brick paved area
- The door is 940mm wide, over a flush threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception

- The cubicle's overall dimensions are 2700mm x 2250mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 2100mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilets and Bathing Facilities – Bottom Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the bottom toilet block, which is set to the south of the site
- The toilet block is accessed via a paved ramp and the Accessible Toilet and Shower cubicle is on same side of the block as the male toilets
- The door is 800mm wide, over a flush threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2700mm x 2200mm
- The WC pan is right hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 2400mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently

- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet and shower blocks on site, one to the north and one to the south of the site
- Parking is available next to both of the Toilet Blocks
- The Top Toilet Block is accessed via a dropped kerb to all facilities
- The Bottom Toilet Block is accessed via steps and a ramp
- The Female area in the Top Toilet Block has 7 WC cubicles, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- The Male area in the Top Toilet Block has 4 Urinals, 4 WC cubicles, 6 Shower cubicles and 4 Privacy Washbasin cubicles
- The Female area in the Bottom Toilet Block has 5 WC cubicles, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- The Male area in the Bottom Toilet Block has 3 Urinals, 4 WC cubicles, 5 Shower cubicles and 4 Privacy Washbasin cubicles
- There is a modified WC cubicle, a modified Privacy cubicle and a modified shower cubicle in each male and female areas of the toilet blocks, with grab rails for mobility assistance
- Taps in each block incorporate lever controls



Top Toilet Block



Bottom Toilet Block

Baby and Toddler Room - Top Toilet Block

- The Baby and Toddler room is in the toilet block, accessed via a covered walkway which also leads to the Laundry room
- The door opens to 7500mm wide over a 20mm weather strip over the threshold
- There is 3450mm x 1550mm clear space
- There is a lower WC at 380mm high
- There is a drop down baby change bench at 800mm high
- There is a half bath with a shower above, there are twist turn taps to operate



Baby and Toddler Room - Bottom Toilet Block

- The Baby and Toddler room is accessed via the ramp or the steps to the toilet block

- The door opens to 800mm wide over a 20mm weather strip at the threshold
- There is 2450mm x 1300mm clear space
- There is a lower WC at 380mm high
- There is a drop down baby change bench at 800mm high
- There is a half bath with a shower above, with twist turn taps to operate



Other Facilities

Dishwashing – Top Toilet Block

- Accessed externally via a dropped kerb from the main roadway
- There is no door to access the dishwashing area
- The open area is 1400mm x 4200mm
- There are 4 sinks at 850mm high with no knee space
- Lever taps available



Dishwashing – Bottom Toilet Block

- Accessed via the steps and ramp to the toilet block
- There are double doors to access the dishwashing room, each side opens outwards to 800mm wide over a 20mm weather strip

- The room is 1100mm x 3700mm
- There are 3 sinks at 800mm high but with 600mm knee space
- Lever taps available



Laundry – Top Toilet Block

- The Laundry room is accessed via the covered walkway which also leads to the Baby and Toddler Room
- The door is 800mm wide over a 30mm threshold
- The room is 2700mm x 3200mm
- There are 2 front loading washing machines, and 1 front loading tumble dryer with coin slots at 1060mm
- There are 2 sinks at 800mm high with 600mm knee space
- Lever taps fitted



Laundry – Bottom Toilet Block

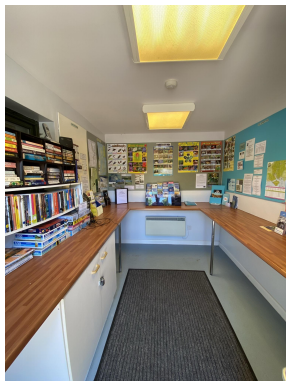
- The Laundry room is accessed via the ramp and steps that lead to the toilet block
- The door is 800mm wide over a 30mm threshold
- The room is 1700mm x 1900mm
- There is 1 front loading washing machine, and 1 front loading tumble dryer with coin slots at 1060mm

- There are 2 sinks at 800mm high with 600mm knee space
- Lever taps fitted



Information Room – Adjacent to Reception

- The Information Room is accessed via the paved area around reception
- The door is 750mm wide with a 40mm threshold
- The room's dimensions are 2600mm x 1400mm
- Information is displayed on a shelf at 900mm high



Play Area

- There is a play area to the east of the site
- There is access to the play area via a narrow path way or via a grass field
- The play area has grass around it and safety flooring to the play equipment



Dog Walk

- There is a dog walk area to the west of the site, next to the camping field
- The access to the area and the ground is grass
- There is a 1200mm wide gate to the area



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level access
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too

Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the Top Toilet Block



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- Buses run from Wickham, which is 2 miles from the site

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.