

Access Statement

Rowan Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

On the approach into the site there is a separate pedestrian gate achieving a width of 1000mm. A new arrivals bay is located next to reception at the site entrance. The site has a gravelled visitor car parking area providing space for approximately 5 vehicles. The site does not have a late arrivals area. There is a level route from the arrivals area and car park to reception which is accessed from a dropped kerb with an upstand of 20-30mm. The main site areas are access controlled by a barrier, key pad controls are mounted at a height of 1000mm. There is a short footpath around the barriers with dropped kerbs and an upstand of 20mm.

Reception

The reception is accessed from a pathway, dropped kerbs have an upstand of 20mm. The pavement on the approach and adjacent to the main entrance door is set to a gradient and cross fall of 1:14 with no level landing. This will make it difficult for some users to operate the entrance door. The entrance door achieves an opening width of 860mm and has a raised threshold of 15mm. Internally the reception achieves adequate manoeuvring and turning space for a wheelchair user. The reception counter incorporates a low level position which achieves a clear 680mm knee space. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 90 pitches, of which 32 have a hard-standing. The site has no fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. Mats are available for motorhomes. 8 hard-standing pitches are located on a level section of the site accessed directly from the main access road within a distance of 35m from the toilet block.

Circulation around the Site

The site is reasonably level. Access roads provide a firm and level surface around the site. There are a small number of pedestrian footpaths, however most of the access roads are shared by vehicles and pedestrians. A one-way system is in operation and speed is controlled to 5 miles per hour.

Toilet Blocks

The site has one toilet block located centrally. A parking area provides space for 3 vehicles. From the parking area and main access road in front of the toilet block perimeter pathways are accessed by dropped kerbs with a 30mm upstand. Pathways around the perimeter of the toilet provide a firm and reasonably level surface.

The **accessible WC and shower** door achieves an 850mm opening width over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2500 x 2450mm. The cubicle achieves adequate wheelchair manoeuvring and turning space. The transfer space to the side of the toilet and shower seat positions is obstructed slightly by the drop down grab rail to the toilet which is post mounted. The level access shower is designed for right hand transfer, the WC for left hand transfer. The WC, shower and basin are fitted with grab rails which are lacking in colour and



contrast. The shower position does not have a pull down grab rail, the horizontal grab rail is mounted at a height of 600mm. The basin has a single vertical grab rail only. The toilet, basin and shower are fitted with ergonomic lever style controls. The cubicle is fitted with an alarm system with pull cord.

Male and female toilet doors achieve a 760mm opening width over a level threshold. The doors are operated using a key mounted at a height of 1400mm. Ambulant disabled WC and shower cubicles are provided. There is a 70mm step down from internal floor level to the shower position. Grab rails are lacking in colour and contrast. Cubicle doors are inward opening which will restrict manoeuvring space for some users. Toilets, basins and showers are fitted with ergonomic lever style controls.

Other Facilities

The **laundry** door achieves a clear opening width of 770mm over a level threshold. Internally the room achieves adequate wheelchair manoeuvring and turning space in front of the washing machine, dryer and sink positions. The washing machine is top loading at a height of 900mm and the tumble dryer is front loading. Both are coin operated with controls fixed at a height of 1050mm. Counter mounted sinks are set at a height of 900mm, achieving a restricted clear knee space of 630mm. Sinks are fitted with thumb turn taps.

The **baby and toddler room** door achieves a 770mm clear opening width over a level threshold. Internally the cubicle does not achieve adequate wheelchair manoeuvring and turning space. The space to the side of the bath is restricted to 1150mm. Facilities include a lowered toddlers WC, basin, small bath with mixer shower over and wall mounted baby changing unit fixed at a height of 900mm. The cubicle size is 2100 x 2800mm. The WC and basin are fitted with ergonomic lever style controls. The bath is fitted with thumb turn taps.

The **dishwashing area** door achieves a 770mm opening width over a level threshold. Internally the room achieves adequate wheelchair manoeuvring and turning space. A 2200mm clear space is maintained between sink counters. 3 counter mounted sinks are mounted at a height of 900mm and provide 630mm knee space. A lowered sink is provided at a height of 700mm achieving a clear knee space of 500mm. All sinks are fitted with thumb turn taps.

Service points are provided at intervals around the site. Facilities include drinking water, waste water, chemical disposal points, general waste and recycling facilities. Service points are mounted on a concrete plinth accessed from the graded access road. A motorhome service point is located adjacent to the toilet block. The northern service point was noted to be mounted on a grassed area of the site.

The site has a **children's play area** located on a level grassed section of the site accessed by a gate with a 900mm width. Controls are mounted at a height of 1200mm. Children's play equipment is mounted on a safety flooring system.

The **information room** is located adjacent to reception. The door achieves a 770mm clear opening width over a level threshold. The room size is 2000 x 2000mm. A 1400mm clear space is maintained in front of the main counter displaying information. Information is displayed in the range of 700-1700mm above floor level.