

Access Statement

Salisbury Hillside

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This is a small site consisting of mostly grassed pitches with considerable rabbit activity, which can create unexpected ruts and holes. The site is approached along a narrow lane, there is no entry barrier. There is no designated accessible parking. Visitors are asked to park on the grass next to the reception building. There is also a tarmac area, for up to 3 cars, for temporary parking next to the reception building. There is no parking for late night arrivals.

Reception

The reception is in a wooden hut with the entrance at the side of the building. There is a 125mm step up on to a concrete slab followed by another step up of 90mm in to the reception. The unmarked door at the front of the building is the telephone box, which is often mistaken for the entrance. There is an unmarked wireless bell 1550mm above floor level to the right of the entrance door. The entrance door has a clear inward-opening width of 788mm. The reception area is small and achieves a clear 1467mm space between display shelf and counter top, and is only 2281mm long. This, together with the stepped access makes the reception inaccessible for wheelchair users. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

Pitches are divided into small groups with woodland between. There are 4 grass pitches permanently designated as accessible pitches, identified as 1-4 on the site map. The recommended accessible pitches are between 15m and 82m from the toilet block. The grass is subject to rabbit diggings and therefore rutted and occasionally hazardous.

Circulation around the Site

The main pedestrian routes through the site share the tarmac road with the site traffic. There is however, a tarmac path from the reception to the toilet block which is very uneven due to the roots of the trees nearby. There are no speed bumps through the site. Gradients around the site are generally slight, but the path to the service point opposite "Rams' Bottom" is very steep, with a gradient of 1:3 and a cross slope.

Toilet Block

There is 1 toilet block on the site with space for parking 1 vehicle adjacent to the building. The facilities are approached from a tarmac road. The building is surrounded on 3 sides by an even block paved area. There is a dropped kerb at either side of the front of the building. The paving is then graded up to the same level as all the entrances into the different toilet block facilities.

There is a combined **accessible WC and shower** located adjacent to the other toilets and accessed using a RADAR key. The outward-opening door has a level threshold and a 900mm clear opening. The room is small, with shower/drying chair stored in the toilet transfer area. The toilet is left-hand transfer and the shower is right-hand transfer, and there are grab rails provided to assist. An alarm system is provided. Taps and controls are lever non-mixer type.



The **male and female toilets** have outward-opening doors with clear openings of 790mm and level thresholds. The doors are easy to open. In both male and female toilets,

one shower cubicle, one privacy cubicle and one WC cubicle are fitted with grab rails. The shower cubicles have adjustable shower heads and there is a step down into each shower tray. The taps to the basins are lever non-mixer.

Other Facilities

There is a **laundry room** located in the toilet block. The entrance has a level threshold and the door has a 900mm clear opening. There are two sinks 840mm above floor level with screw-top taps. There are two front loading machines. The coin slots are 1400mm above floor level.

The **dishwashing room** is located in the toilet block but accessed from outside across a level threshold. There is no door. There are two sinks; both at 840mm above floor level with leg space below. The taps are screw-top type.

There are four **service points**. The service point behind the toilet block is easily accessible from the designated accessible pitches. All other service points have good accessibility, with the exception of the service point opposite 'Rams Bottom' marked on site plan. This is approached by a very steep and uneven concrete ramp with a gradient of 1:3 at the top with uneven cross slope.

The **information room** is in a small wooden hut to the left of the reception building. Access is across a grassed area, there is a 215mm step up from a rubber grid mat on grass.

There is a **public telephone** in the reception building. There is a 130mm step up on to a concrete paving slab and then a further step up of 190mm into the telephone box which is not accessible for a wheelchair user. The telephone has no inductive coupler.