

## **Access Statement**

### **Scarborough West Ayton**

## **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## **Arrival and car parking facilities**

The entrance to the site is off a country lane. The main site areas are access controlled by a single barrier that is operated by a proximity fob supplied by reception. The site has 1 late arrivals space. The site has visitor parking for 6 cars close to the site exit 45m from reception on a tarmac route that is mostly level, or with a slight gradient. No spaces are specifically allocated for disabled drivers.

## **Reception**

The reception is located adjacent to the site entrance accessed from the road by a dropped kerb and ramp 3m in length at a 1:15 gradient with guardrails both sides. The ramp leads to a raised level landing 1200mm wide also accessed via 2 steps to the opposite end of the landing. A call bell is available to call for assistance on the door frame of the secondary entrance, at 1600mm height. The inward-opening entrance door has 860mm clear opening width. Internally the reception is slightly limited for a wheelchair user to 1100mm in front of the counter, but the presence of 2 doors allows entrance and exit without turning. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

## **Pitches**

There are 12 pitches currently designated as accessible pitches. They are located in 4 groups around the Toilet Block A, on level ground. The accessible pitches are between 70m and 135m from reception, information centre and public telephone; between 12m and 40m from the accessible toilet, laundry and dishwashing area and water service point. The accessible pitches are located to the upper section of the site on a level part of the site.

## **Circulation around the Site**

The site is arranged over a sloping hillside, the upper section is generally level. Toilet block B is also on a level part of the site. The main pedestrian routes through the site share the vehicle roadways on a well maintained tarmac surface. The recreation area and pavilion are located at the opposite end of the site to reception. These facilities are at about 200m to 300m from accessible pitches, on routes that have slight slopes at around a 1:15 gradient in parts.

## Toilet Blocks

There are 2 toilet blocks with standard male and female toilets which are consistent in design. Toilet block A to the upper part of the site near the accessible pitches has accessible toilet and shower. Each toilet block has space for parking vehicles and is accessed with a dropped kerb.

The **male and female toilets** in each block have a 190mm step up, and solid inward-opening doors with 750mm clear opening width. In both male and female toilets, there are shower cubicles with a 60mm step between dry and wet areas, and mostly fixed head showers, except one cubicle that is adapted for ambulant disabled people with a hand shower adjustable from 1600mm to 2100mm, lever control at 1200mm height, and fixed horizontal and vertical grabrails. Privacy cubicles have lever taps to washbasins and 1 cubicle has a horizontal grab rail to assist ambulant disabled people. WC cubicles have sliding-bolt locks to doors, and 1 cubicle is adapted for ambulant disabled people, with drop-down and fixed grabrails. The male toilets have grabrails alongside 1 urinal.

The combined **accessible WC and shower** in Toilet Block A is accessed via the dropped kerb and covered, level walkway. The door is opened using a standard key supplied by reception. The inward-opening door has 1000mm clear opening width, with visually contrasted lever handle at 700mm and internal pull bar at 800mm height. The room size is 2500mm x 3000mm. The WC is right-hand transfer, there are grabrails provided to assist. An alarm system is provided. The washbasin, with lever taps, is within reach of the WC, and there is a soap dispenser over, and a hand drier within reach of the washbasin but out of reach of the WC. The shower has level access, with a thermostatic shower control at 1050mm height, a drop down seat, and hand shower with height adjustment from 1200mm to 1600mm, and a soap tray at 1400mm height. There are vertical and horizontal grabrails.



## Other Facilities

The **laundry** in Toilet Block A has level access from the lobby shared with the accessible toilet. The door has a 750mm clear opening width, and internally there is a 1500mm turning circle for a wheelchair user. There is a top-loading washing machine and a front-loading dryer, both having controls to the rear top and coin slot at 1200mm height. The 2 sink units are a standard 900mm height and have twist grip taps.

In both toilet blocks, there are **dishwashing areas**, one being an actual room and the other being an open sided area off a covered lobby. The room has a 190mm step, with a door giving 750mm clear opening width, and the open area has level access from the lobby. The room has insufficient turning space for a wheelchair user, but the open area can be negotiated on a level including the lobby. Each has standard 900mm height sink units, all with twist grip taps.

The **information room** is a separate small building opposite reception, with a dropped kerb to a 1m wide footpath. There is a raised threshold at the entrance, with an outward-opening door giving 700mm clear opening width. Internally there is restricted space for wheelchair users due to the furniture layout. Information is displayed on a table at 800mm in height, and on shelves at 1150mm in height.

There is one **public telephone** adjoining reception. Internally there is not adequate manoeuvring space for wheelchair users at 1000mm x 1800mm. The door has a clear opening width of 760mm. The standard BT telephone has sound enhancement for hearing impaired people, and a coin slot height at 1380mm.

The **Baby and Toddlers Room** is in Toilet Block B, away from the accessible pitches, and has a ramped access to an inward-opening door, with 850mm clear opening width. It has restricted

internal circulation space due to positioning of facilities, including changing unit, bench seat, child's height WC, short bath with hand held shower, and twist grip taps, and wash basin with lever taps.

The **Games Room Pavilion** is on the edge of the site in the recreation field, and can be approached via a short path that is only slightly sloped. There are patio doors that give 700mm clear opening width, and timber thresholds.

There is a **water service point** on a level adjoining Toilet Block A, with adequate circulation space for a wheelchair user.