

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 www.caravanclub.co.uk/club-sites/england/east-anglia/norfolk/seacroft-caravan-club-site/

At a Glance



Level Access

- The site is relatively level throughout, there are some roads that are sloped



Step only Access

- There is step only access into the swimming pool



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Seacroft Caravan Club Site
Runton Road,
Cromer,
Norfolk,
NR27 9NH

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 4 cars to park opposite Reception. There are no specifically designated disabled bays, however there is plenty of space at the parking area. The ground in the parking area is tarmac and grass
- There is space for 2 Late Night Arrivals, with water and electric hook ups

Entrance into Reception

- There is a gently sloping forecourt in front of the reception building
- There is a dropped kerb and then a gentle ramp into reception, there is an alternative entrance via 4 steps. The ramp has a handrail to one side, and the steps have handrails to both sides
- There is a 50mm step down into the reception
- The entrance doors are double doors, but one side is normally locked. The doors open to 750mm wide per side.
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1300mm above ground level



Reception



Ramp and Steps

Reception

- There is approximately 2400mm x 3500mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no kneespace below
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout, with some areas sloping more steeply, particularly the east and south of the site
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps
- The surface around the reception building, facilities block and service points is smooth concrete blocks

Touring Pitches

- There are 108 pitches on site, 67 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 fully serviced, hardstanding pitches which are 50 meters from the accessible toilet and shower, and 100 meters from the reception building
- There are 4 grass pitches which are between 15 meters and 25 meters from the accessible toilet and shower

Camping Pitches

- There are 25 camping pitches on a field, to the north of the site, close to the entrance
- The camping pitches are non electric only
- There is a parking area here

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site, approximately 100 meters from reception
- The accessible toilet and shower is accessed via a wide, shallow ramp
- The door is 900mm wide, over a level threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2300mm x 1900mm
- The WC pan is left hand transfer.
- There is no drop down shower seat, but there is a free standing shower chair
- The toilet seat is 440mm above the floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the middle of the site, which is approximately 100 meters from the reception

- The male and female toilets have a 120mm step into them. The outer doors are 730mm wide, and the inner doors are 700mm wide
- The female area has 7 WC cubicles, 6 Shower cubicles including 1 modified cubicle with grab rails for assistance, 4 Privacy and Washbasin cubicles and 1 large WC cubicle with a sink and mirror
- The male area has 4 Urinals, 5 WC cubicles, 7 Shower cubicles including 1 modified cubicle with grab rails for assistance, 6 Privacy and Washbasin cubicles
- Taps in each block incorporate lever controls



Toilet Block

Baby and Toddler Room - Toilet Block

- The baby and toddler room is accessed from the path around the toilet block
- The door is 750mm wide and over a level threshold
- The rooms dimensions are 3100mm x 1400mm
- There is a lowered WC at 330mm high and a regular wash basin
- There is a half sized bathtub with a shower over the top, with twist turn taps
- There is a wall mounted, drop down baby changing table at 850mm high



Other Facilities

Dishwashing – Toilet Block

- Level approach via paved area
- The door opens to 900mm wide over a level threshold and opens outwards
- There is 4000mm x 1800mm, which does narrow to 1200mm space for maneuvering
- There are 6 sinks at 900mm high, with 750mm clear knee space below
- The taps are screw top taps



Laundry – Toilet Block

- Level access via paved area
- The door is 750mm wide, over a 120mm step, and opens inwards
- The internal space is limited to 1150mm wide because of the equipment

- There is a front loading washing machine and a front loading tumble dryer with coin slots at 1000mm
- 1 sink at 850mm high with no knee space below
- Lever taps fitted



Information Room – Opposite Reception

- There is an information room in a small wooden shed, opposite reception with access across a grassed area
- The door is 700mm wide, with a 100mm step and opens outwards
- The room's dimensions are 1900mm x 2700mm
- Information is displayed on a shelf at 900mm high



Play Area

- There is play area at the back of the camping field to the north of the site
- There is access to the play area across grass only

- The gate is 1100mm wide
- The play equipment is mounted on safety flooring



Dog Walk

- There is a dog walk behind the camping field to the north of the site
- There is a 1000mm gate to access the dog walk
- The ground is soil and grass



Service Points

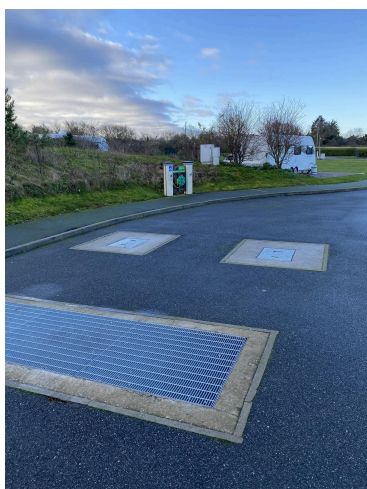
- There are three Service Points around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the roads or pathway
- The paths around the Service Points can be as narrow as 550mm wide
- The water taps are at a maximum of 800mm high, with cross head taps

- Chemical Waste Points can be found here too, with the lips to chemical emptying points at 600mm high



Motorhome Waste Point

- There are two Motorhome Waste Point on site, one located at the entrance of the site, and one to the south east, at back of the site
- The taps are 750mm high



Motorhome Waste Point

Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Restaurant and Bar

- The restaurant and bar is a building just behind the reception, and entered from the side
- There are automatic doors that open to 1700mm wide over a level threshold
- There is moveable furniture in the restaurant and bar, which can allow for easy access throughout. Even without moving furniture, there is a minimum of 800mm wide pathways between furniture
- The restaurant is to the right of the entrance, and the bar to the left. There is also a conservatory accessed through the bar, and then an outdoor terrace accessed through the conservatory. There is a small lip to access the terraced area.
- There is a 200mm high stage to the corner of the bar, and a 3600mm x 4200mm dance floor in the bar
- The bar is 1100mm high throughout, without any dropped area



Entrance to Restaurant



Restaurant



Bar Area



Conservatory



Stage and Dance Floor



Decking Area

Toilets - Restaurant

- There is an accessible toilet, male toilets and female toilets accessed through a door in the restaurant
- Accessible Toilet
 - The door opens to 900mm over a level threshold, and opens outwards
 - The cubicles dimensions 1500mm x 2300mm
 - The WC is right hand transfer and 480mm high, with 800mm clear space to the side
 - There is also a drop down baby change table at 850mm high
 - There is a lever tap to the basin
- The Female toilets have 4 cubicles
- The Male toilets have 3 Urinals and 2 cubicles
- The male and female toilets have push taps to the sinks



Accessible WC

Swimming Pool

- The swimming pool is adjacent to the restaurant and bar building
- There are no changing rooms near the pool
- There is a double gate to access the pool area, with a level route
- There are a range of sunloungers, chairs and tables available
- There is a large swimming pool, and a smaller splash pool for children
- There is no hoist available



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point at the entrance of the site in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop opposite the site entrance, for buses to Cromer.
- There is a bus stop at the site entrance, for buses to Sheringham
- The nearest train station is in Cromer
- Bus and Train timetables are available from reception

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.