

Access Statement

Shawsmead

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Reception

The reception is located close to the site entrance. There is a 160mm step at the entrance to reception. Manoeuvring space inside is restricted to 1400mm x 1400mm. There is currently no hearing induction loop fitted to assist hearing aid users.

Pitches

There are a total of 50 pitches on this site. There are no permanently designated accessible pitches but certain pitches can be reserved for disabled visitors. 6 pitches are often set aside based on proximity to the toilet block which houses all main facilities. All are within 30m of the toilet block, the closest is 5m away. Most of the pitches are on level ground but one gravel pitch (no 28) is approximately 20m uphill from the toilet block where the gradient is 1:15.

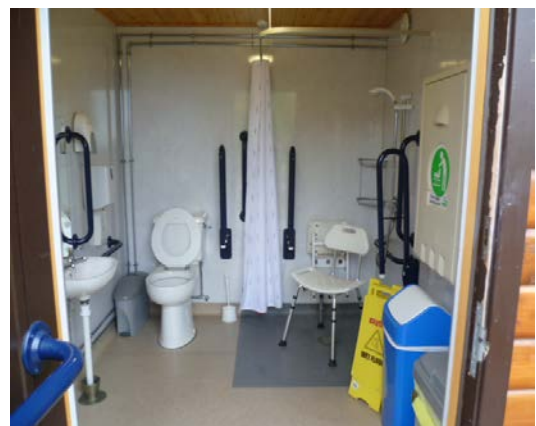
Circulation around the site

The site is generally sloping with a fairly steep uphill slope from the entrance and reception areas to the toilet block. Gradients are in the range of 1:9 – 1:15. The reception building, information room and public telephone are situated at the entrance to the site.

Toilet Block

The toilet block was constructed in 2007 and has been fitted out and equipped to meet the recommended guidelines at the time. There is ramped access to a decked area from which there is level access to all facilities.

The toilet block has a combined **accessible WC and shower** in a separate compartment to the rear of the building. The cubicle dimensions are 2140mm wide x 2570mm deep. The cubicle is designed for independent use. The WC is right hand transfer. The shower is left side transfer and has a flush drainage gully. Grab rails are fitted, they achieve adequate contrast.



Other Facilities

The **laundry room** is situated to the rear of the toilet block and has front loading washing machine and tumble dryer with coin slots and controls within reach at 1000mm from floor. Assistance with

laundry and other services is available from site staff on request if required.

The **information room** is situated within 10m of reception and contains the public telephone kiosk. Unfortunately, it has a step level change onto the decked area and a threshold step of 50mm. There is some space inside for a wheelchair user to manoeuvre though this is restricted by the inclusion of the public telephone kiosk.