

Access Information Statement

Slinfold

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is no barrier at the site entrance. Car parking is immediately adjacent to reception block with space for 2-3 cars. The distance from the parking area to reception is approximately 5m. Car parking bays are not marked out. The car park surface is tarmac with some loose chippings. The car park has a varying gradient, the maximum gradient is 1:17. There are no kerbs or obstructions.

Reception

The entrance door threshold is not level, with a step up of 90mm plus a 20mm weather bar. There is an external metal mat which may be a heel trap. The door opens easily and has clear opening width of 730mm with a lever handle at 1020mm height. There is no call bell. Internally there is limited manoeuvring space of 950mm deep x 1750mm wide. The reception counter is 960mm high with no knee space. There is no hearing induction loop to assist hearing aid users. Visitor information is provided in the reception area on shelves at 810mm and 920mm height.

Pitches

The 2 pitches nearest reception are usually offered if an accessible pitch is requested. The booking arrangement is flexible. There are no roll-out mats available. The route to reception is level and tarmac surfaced. The accessible pitches are 35m from reception, 30m from the information room and 10m from the service point.

Circulation around the Site

The access road is level with no traffic calming measures. The pedestrian route is along the road. There is little signage, but the site is small.

Toilet Block

There is no toilet block on the site.

There is no **accessible toilet and shower** cubicle.

Other Facilities

The **information room** is in the reception block. The route to the information room is tarmac surfaced and slopes up at a gradient of 1:15, the ramp has no handrails. The door threshold is not level, with a step up of 100mm plus a 20mm weather bar. The door has no visual contrast, opens easily and has clear opening width of 700mm with a lever handle at 1140mm height. The room is very small, with only 700mm by 1060mm internal space and the floor is vinyl. The room contains a wall mounted telephone and a shelf at 990mm with visitor information leaflet display. The telephone upper coin slot is at a height of 1370mm, top button at 1300mm. The telephone has an inductive coupler.

There is a **service point** near to the accessible pitches. The route is across the level tarmac road. The service point has a water supply, waste disposal and bins. The taps are cross head type.