

## **Access Statement**

### **Southland, Isle of Wight**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

There is space for 4 vehicles immediately upon entering this site in the New Arrivals/Late Night parking area. It is set within 50 metres of the Reception, and has a level tarmac surface. There are no spaces designated for disabled people.

There are a further 4 visitor car parking spaces within the site, one of which is a designated accessible parking bay. This has a 600mm transfer zone to the site.

The pavement runs from this area to the Reception building. The pavement, save for a dropped kerb detail, is set level with the tarmac area.

Access into the site for vehicles is through an entry barrier operated by a proximity card system.

#### **Reception**

The reception is approached by a shallow graded pavement via a covered entrance porch.

The reception door has a level threshold subject to a threshold strip with an upstand of around 30mm.

The entrance door has a clear width in excess of 850mm and requires only minimal force to pull open. It is fully glazed and is fitted with well-contrasted lever handles to either side.

A door bell is available to call for assistance, but this is set 1480mm above ground level and thus may be out of reach to some wheelchair users.

The Reception counter is set at both high and low levels, the low counter being set 750mm above the floor level, the high level counter being set at 950mm above floor level. Clear knee space is available beneath the low-level counter by opening the access door beneath.

The Reception counter is not currently fitted with an induction loop system to assist hearing aid users.

Within the Reception area there are various items that are for sale on shelves and within refrigerated cabinets ranging from 160mm to 1860mm in height.

## **Pitches**

There are seven pitches designated for use by disabled people. These pitches consist of 5 grass pitches and 2 hard-standing pitches. Roll-out mats are not available.

These pitches are between; 50 and 75 metres from the Reception and Information room; 10 and 75 metres of the toilet and shower block; 10 and 75 metres of the vegetable preparation and laundry block; 125 to 200 metres of play and picnic areas.

## **Public Areas of the Site**

The site is generally set relatively level to all but the play and picnic areas where the ground slopes down steeply from the main site. Whilst there are some pedestrian paths around the toilet blocks and Reception, pedestrians and vehicles generally share the access roads which are formed in smooth tarmac. There are a limited number of speed bumps, around the main public facilities but, from these points onwards, roads are generally free of such controls.

## **Toilet Blocks**

The site has a single toilet block containing male and female toilets and showers, a baby/toddler room, and a combined accessible WC and shower room. There is also a public telephone cubicle. Specific parking for this block is not provided.

There is a ramped approach to the male WC set at a gradient of 1 in 18, with hand rails provided to either side. All other areas have a level approach. Thresholds are set level with external ground, although an aluminium threshold strip is fitted in each entrance with an upstand of 25 - 30mm.

Both male and female areas have flush matwells, and floors surfaced with non-slip tiles to all areas including the shower cubicles.

To the male and female areas, each individual shower cubicle is fitted with a single grab rail. In addition, one shower cubicle is fitted with an outward opening door and additional grab rails to assist ambulant disabled people.

Vanity cubicles are also provided. One of these cubicles is fitted with an outward opening door, and grab rails to assist use by ambulant disabled people.

One toilet cubicle to each area is fitted with an outward-opening door, and grab rails to assist use by ambulant disabled people. To the male WC, two urinals are fitted with grab rails.

Taps to wash hand basins are fitted with lever-type controls to assist people with limited manual dexterity.

All cubicles are fitted with large knob controls to aid their use by those with impaired manual dexterity.

The majority of sanitaryware and fittings achieve adequate contrast against their surroundings save for the urinal area where fittings achieve only minimal contrast against their background.

The block contains a separate unisex accessible combined WC and shower unit, which is accessed via a RADAR key which can be obtained from Reception. This cubicle is approached via a 'level' approach set at 1 in 20 or shallower. It is accessed via an outward-opening door achieving a clear width of 760mm (710mm clear of grab rail) over a level

threshold. Due to the restricted effective door width some wheelchair users may find this room difficult to access. The door is locked using a large lever handle and is fitted with a horizontal grab rail to the inner face.

The cubicle contains a WC, wash hand basin and shower, and achieves clear dimensions of 2970mm by 2640mm. The floor surface to both WC and shower areas is finished in non-slip tiles.

The layout of the WC and shower areas is generally in compliance with the latest Building Regulation standards, save for the following exceptions; there is no fixed vertical rail to the rear wall behind the shower seat; the shower seat is set 395mm above floor level, some 85mm below standard; the basin is oversized, thus restricting frontal transfer onto the WC pan; the basin is set 190mm away from the WC pan, 40mm beyond that recommended; there are no hand drying facilities within reach of the WC pan;

The shower is fitted with lever type controls, and hot water is thermostatically controlled.

The contrast between sanitaryware and wall and floor surfaces is minimal, but other fittings such as grab rails and the WC pan seat and the WC and shower seats are well contrasted. The cubicle is fitted with pull cord alarms in both WC and shower areas which operate a siren above the door. The siren is not linked to Reception and is not sufficiently loud to alert other users in anything other than the immediate area.

### **Telephone and Other Facilities**

A telephone cubicle is provided in the toilet block. This is accessed via a level approach over a level threshold via a door achieving a clear width of 870mm. The controls to the telephone are set within 1100mm of floor level and the phone is fitted with an inductive coupler. Manoeuvring space within the cubicle for a wheelchair user is limited, and the cubicle is set 1200mm wide.

A vegetable preparation and laundry block is set opposite the main toilet block. Both rooms are accessed via an external ramp achieving a gradient of around 1 in 25. The ramp is 980mm in width, and thus some wheelchair users may have difficulty turning on the ramp to access the doors into these areas. A handrail is available to one side of the ramp only. The doors achieve a clear width of 870mm over a level threshold, giving access to non-slip tiled floors within. Worktops to the vegetable preparation areas are set between 820 and 840mm above floor level, with clear knee space beneath. The vegetable preparation sinks are fitted with lever-type taps to assist users with impaired dexterity to their hands. The water temperature is not thermostatically controlled.

Two washing machines and two driers are available in the laundry room, and are set at 400mm above floor level, and all controls are set within 1050mm above floor level. A clear manoeuvring space of 1500mm in depth is available in front of these machines. An ironing board and iron is also available in this area. The ironing board is set at 800mm above floor level and the iron within 1100mm of floor level.

The Information room is set adjacent to reception in the same building. This is accessed via a 'level' approach via a door achieving a clear width of 860mm over a level threshold save for an aluminium threshold strip with an upstand of 30mm. The door is fitted with well-contrasted lever-type handles. Within, maps and timetables are displayed on a fixed sloping bench with the bottom ledge set at 870mm above floor level. Clear kneespace between 350 and 770mm is available beneath this bench. Due to the sloping arrangement and positioning of certain information, some items may prove difficult to read by a user in a seated position. Manoeuvring space within the room for a wheelchair

user is restricted by loose leaflet stands and shelving to the side wall, but the structural depth is 1600mm clear of the fixed bench. Leaflets are displayed at heights of between 500mm and 1550mm above floor level.

The outdoor play and picnic areas, are accessed via a grass path set at a gradient of around 1 in 11 at the entry point to this area. This is not formalised as a ramp and thus has no hand rails or metalled surface, thus it may prove difficult to access by wheelchair users or mobility-impaired persons.