

## **Access Statement**

### **Southport**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

New arrivals bays are located next to reception along with a visitor car parking area providing space for 6 vehicles. There is no designated accessible car parking bay. There is a level route from the car park to reception. The main site areas are access controlled by a barrier, controls are mounted at a height of 1200mm.

#### **Reception**

From the car park and new arrivals bay in front of reception there is a level access route to the entrance door. Dropped kerbs provide access to a raised pavement along the front of the reception building. The call bell is mounted at a height of 1500mm. The reception door achieves an opening width of 850mm, with a raised threshold of 10mm. The opening width narrows to 800mm on account of ironmongery. The reception area internally achieves adequate wheelchair manoeuvring space. The reception desk does incorporate a low level position and a clear 700mm knee recess. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

#### **Pitches**

The site has a total of 179 pitches, all of which have a hard-standing. The site has 9 fully serviced pitches with drainage and water supplies. (Pitches 101-109) These are located within 70 – 120m of Toilet Block 2 on a level part of the site. There are a further 7 hard standing pitches located on a level section of the site within 25m of Toilet Block 2.

#### **Circulation around the Site**

The site is reasonably level. There are a small number of pedestrian footpaths. Most of the access roads around the site are shared by vehicles and pedestrians. The access road and footpath around the barrier controls along the route from Toilet Block 1 to reception are set to a gradient which exceeds 1:12.

#### **Toilet Blocks**

The site has 2 toilet blocks. Toilet Block 1 to the northeast of the site is currently under construction, it is anticipated this new facility will open in time for Easter 2015. Facilities will include an accessible toilet and shower cubicle, baby and toddler room, laundry, male and female toilets, dishwashing area, service point and cycle racking. Areas surrounding Toilet Block 1 were fenced off at the time of inspection. Toilet Block 2 to the southwest of the site has a car parking area for 2 vehicles and is accessed via dropped kerbs with a raised upstand of 15mm. Raised pathways at the perimeter provide a firm and level surface.

Toilet Block 2 **accessible WC and shower** door achieves an 810mm opening width over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2900 x 2300mm. There is adequate wheelchair manoeuvring space to the shower and WC positions. The level access shower is designed for left hand transfer, the WC for right hand transfer. The WC, basin and shower have ergonomic lever style controls and are fitted with contrasting grab rails. The cubicle is fitted with an alarm system.



Toilet Block 2 **Male and female toilet** doors achieve an 820mm clear opening width over a level threshold. Ambulant disabled WC and shower cubicles are provided with contrasting grab rails. Shower cubicles are level access with a flush gully. WCs, basins and showers have ergonomic lever style controls.

## Other Facilities

Toilet Block 2 **dishwashing area** door achieves an 800mm opening width over a level threshold. Internally there is adequate wheelchair manoeuvring space, a 1600mm clear space is maintained in front of sinks. Counter mounted sinks are set at a height of 860mm and achieve 700mm clear knee space. Sinks are fitted with ergonomic lever style taps.

Toilet Block 2 **baby and toddler washroom** door achieves an 800mm opening width over a level threshold. Internally the room achieves adequate wheelchair manoeuvring and turning space. Facilities include lowered toddler's WC, basin, small bath with mixer shower over and wall mounted baby changing unit mounted at a height of 800mm. The basin and bath are fitted with ergonomic lever style taps.

Toilet Block 2 **laundry** door achieves an 800mm opening width over a level threshold. Internally the room achieves adequate wheelchair manoeuvring space. A 1600mm clear space is maintained in front of the sink and washer dryer positions. Counter mounted sinks are set at a height of 840mm and achieve a restricted 670mm clear knee space beneath. Sinks are fitted with ergonomic lever style taps. The washer and dryer are front loading and coin operated.

**Service points** are provided at intervals around the site. Facilities include drinking water, waste water, chemical waste disposal points, general waste and recycling facilities. Service points are mounted on a concrete plinth finishing flush with adjacent pathways. Circulation space to some service points does narrow to as little as 700mm. The site also has a motorhome waste point.

The site does not have a **dog walk pathway**. A fenced and gated pathway does provide access from western areas of the site to the Esplanade.

The site does not have a **children's playground**.

The **Information Room** is located within the reception building. The door achieves an 860mm opening width over a level threshold. Whilst the area displaying information is 1900 x 1900mm in size, circulation space is obstructed by loose display equipment. In exiting from the room the distance between the leading edge of the opening door and return wall is 150mm, some wheelchair users may have difficulty pulling open the door and exiting the room. Information is displayed in the range of 800-1600mm above floor level. The majority of leaflets are located on a shelf 900mm above floor level.