

Accessibility Guide for Southport Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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☎ 01704 565214

🌐 <https://www.caravanclub.co.uk/club-sites/england/north-west-england/merseyside/southport-caravan-club-site/>

At a Glance

Level Access

- The site is relatively flat throughout, however there is a sloped road from the reception to Toilet Block A

Step only Access

- There is no step only access to any areas

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Southport Caravan Club Site
The Esplanade,
Southport,
Merseyside,
PR8 1RX

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is parking opposite reception for approximately 6 vehicles, however there are no designated disabled bays. There is also a car park adjacent to the entrance of the site
- There is a level route from this car park to reception
- There are no late night arrival bays

Entrance into Reception

- There is a dropped kerb to the pavement in front of the reception building
- The entrance door has an opening of 850mm wide, with a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 2850mm x 4400mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped section at 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout, but the route from the barriers of the site to Toilet Block A is sloped
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 172 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 9 fully serviced pitches which are between 70 and 120 metres from Toilet Block B on a level part of the site, which may be suitable for people with accessibility needs
- There are 7 further hard standing pitches on a level section of the site, within 25 metres of Toilet Block B, which may also be suitably accessible

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block A

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A, which is set to the northeast of the site.
- The toilet block is accessed via dropped kerbs to the paved area around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2550mm x 3550mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 530mm above the floor level
- The clear space to the side of the toilet is 1600mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently

- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1050mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilets and Bathing Facilities – Toilet Block B

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block B, which is set to the south east of the site.
- The toilet block is accessed via dropped kerbs to the level pathway around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2900mm x 2300mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 530mm above the floor level
- The clear space to the side of the toilet is 700mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer

- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet and shower blocks on the site, Toilet Block A is to the northeast of the site, and Toilet Block B is to the southeast of the site
- The entrance doors to the Male and Female toilets are 820mm wide with a level threshold
- The female area in Toilet Block A has 7 WC cubicles, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area in Toilet Block A has 4 Urinals, including 1 lower urinal, 4 WC cubicles, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- The female area in Toilet Block B has 7 WC cubicles, 6 Shower cubicles and 4 Washbasin Privacy cubicles
- The male area in Toilet Block B has 5 Urinals, including 1 lower urinal, 4 WC cubicles, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- In the both male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each block incorporate lever controls



Toilet Block A



Toilet Block B

Baby and Toddler Room - Toilet Block A

- The Baby and Toddler Room is accessed via the paved area around the toilet block
- The door is 850mm, with a level threshold and opens inwards
- The room is accessed by a key which can be borrowed from reception
- The room is 'L' shaped, it's dimensions are 1900mm x 23500mm + 2300mm x 1500mm
- There is a half sized bathtub, with a shower above and lever turn taps
- There is a lowered WC at 330mm

- There is a drop down baby changing bench at 850mm high
- The basin is lever operated



Baby and Toddler Room - Toilet Block B

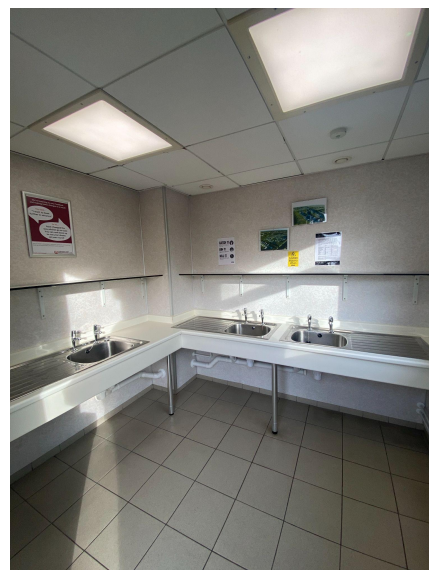
- The Baby and Toddler Room is accessed via the paved area around the toilet block
- The door is 850mm, with a level threshold and opens inwards
- The room is accessed with a key which can be borrowed from reception
- The room is 3000mm x 2300mm but narrows to 1550mm in front of the bath tub
- There is a half sized bathtub, with a shower above and lever taps
- There is a lowered WC at 330mm
- There is a drop down baby change table at 850mm high



Other Facilities

Dishwashing – Toilet Block A

- Level approach via paved area
- The door opens to 850mm wide over a level threshold and opens inwards
- There is 1950mm x 2150mm clear space within the room
- There are 3 sinks within an 850mm high worksurface with 670mm knee space underneath
- Lever taps available



Dishwashing – Toilet Block B

- Level approach via paved area
- The door is 850mm wide with a level threshold and opens inwards
- There is 1700mm x 3600mm clear space in front of the sinks
- There are 4 sinks which are counter mounted at 850mm, with 670mm knee space below
- Lever taps available



Laundry – Toilet Block A

- Level approach via paved area
- The door is 850mm wide with a level threshold and opens inwards
- The room's dimensions are 2650mm x 2650mm but the it does narrow to 1550mm space between the machines and the sinks
- There is a front loading washing machine and a front loading tumble dryer, both of which are token operated

- There are 2 sinks, which are counter mounted at 840mm with 670mm knee space
- Lever taps fitted



Laundry – Toilet Block B

- Level approach via paved area
- The door is 850mm wide with a level threshold and opens inwards
- There is 1750mm x 2700mm clear space
- There is a front loading washing machine and a front loading tumble dryer, both of which are token operated
- There are 2 sinks, which are counter mounted at 840mm with 670mm knee space
- Lever taps fitted



Information Room – In Reception Building

- The Information Room is within the reception building, and is accessed via the footpath surrounding
- The door is 850mm wide, over a level threshold and opens inwards
- There is 1550mm x 1350mm clear space within the room, with a 1000mm wide short walk way to access the main space
- Information is displayed between 800mm - 1600mm, the majority is at 900mm



Footpath

- There is a fenced and gated pathway from the Western areas of the site, to the Esplanade
- There are gates at either end of the footpath, which open to 900mm wide
- The ground is level concrete



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete plinth, which finish flush with the adjacent pathways
- The paths around the Service Points can be as narrow as 720mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Emptying Points can be found here too, with taps at 1080mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the visitor car park at the entrance of the site
- The Motorhome Service Point requires reversing the vehicle in to use
- The taps are 900mm above a 100mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception, in the visitor parking area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There are buses and trains within a 20 minute walk from the site to various towns

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.