

## Access Statement

### St Agnes Beacon

#### Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### Arrival and Car Parking Facilities

There is no entry barrier. There is space for 5 new arrivals on the road approaching the reception. There is no visitor parking and no spaces designated for disabled drivers.

#### Reception

The reception is located near the site entrance. There is 1 step at the lobby door. A call bell for summoning assistance is mounted within the porch, which is an inaccessible location. The reception counter height is 940mm with 60mm overhang, and it is not currently fitted with an induction loop system to assist hearing aid users. In the reception area there is sufficient wheelchair manoeuvring space. There are items for sale on shelves ranging from 800mm to 1800mm height.

#### Pitches

There are no pitches permanently designated for disabled people.

#### Circulation around the Site

The site slopes gently throughout at a gradient of approximately 1:20. Both pedestrians and vehicles use the access roads and there is no definition between pedestrian and vehicle routes.

#### Toilet Block

There are no toilets on this site. The site does not have an accessible toilet or shower.

#### Other Facilities

The **information room** and **laundry** are in a room at the end of the reception block. This room has a 160mm step at the door. Internally there is adequate manoeuvring space at the leaflet shelf, sinks, washing machines and tumble dryer positions. The information leaflets are displayed at 940 to 1530mm height. There are front-loading washing machines and front-loading tumble dryers. The machine coin slots are at 1000mm and 1070mm height. Sinks are at 880mm height with a kneehole space below the worktop. The taps are lever type.