

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/cornwall/st-agnes-beacon-caravan-club-site/>

## At a Glance

### Level Access

- There is level access to the service points, the site slopes throughout

### Step only Access

- The Reception and the Information/Laundry Room have step only access

### Accessible Toilets and Showers

- There are NO toilet facilities on site

### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception



### We are Dementia Friendly

- Our organisation has been Dementia Friendly since 2025



### Relay UK

- Our contact centre in East Grinstead supports Relay UK from BT

## **Site Address**

St Agnes Beacon Caravan Club Site  
Beacon Drive,  
St Agnes,  
Cornwall,  
TR5 0NU

## **Arrival and Reception**

### **Approach Route**

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no entry barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- There is space for 5 new arrivals on the road approaching reception
- There are no visitor parking bays on site
- There are no late night arrival bays

### **Entrance into Reception**

- There is a paved route to the reception, there is a dropped section to the pavement at the back of the reception building
- There is one 180mm step into the lobby door
- The entrance door to the lobby is 780mm wide and opens inwards
- The entrance lobby is 1700mm x 1600mm
- The door to the reception is 800mm wide and opens inwards to the reception
- The entrance doors are not power assisted
- A call bell is available to summon assistance, this is 1000mm high on the internal reception door



## Reception

- There is approximately 2400mm x 2250mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a lift up countertop at this height
- The desk is not fitted with a hearing loop
- There are some items for sale, these are displayed between 800mm - 1800mm high



Internal Lobby



Reception

## Getting around the Site

- The site slopes gently throughout
- Pedestrians share vehicles routes which are well maintained tarmac

## **Pitches**

- There are 103 pitches on site, all of which are grassed
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are approximately 7 pitches within 50 metres of reception, and 70 metres of a service point which would be the most suitable for those with accessibility needs

## **Toilets and Changing Facilities**

**There are no toilet or shower facilities on site**

## **Other Facilities**

### **Laundry and Information Room – Reception Block**

- The laundry and information room is at the back of the reception building, and is accessed via a tarmaced area
- The door is 800mm wide with 180mm step at the door
- The room is 5200mm deep, with 1300mm clear space between the machines and the bench and 1800mm width between the sinks and the information cabinet
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 950mm high with 900mm kneespace
- Lever taps fitted
- Information is displayed between 930mm and 1600mm high



Entrance into Laundry and Information Room



Laundry and Information Room



Machines and Sinks



Information Display

## Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with some with ramps to access them and some are level to the roadway
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found at 3 of the service points



## Motorhome Service Point

- There is one Motorhome Service Point on site, to the west of the site
- There is a large drive over grey waste grate
- The taps are mounted on a 150mm kerb, the taps are a further 1300mm high



## Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

### Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus stop 1.5miles away in St Agnes, with buses to Truro, Newquay and St Ives
- There are Park and Ride facilities to the east and west of Truro with Motorhome Parking available

### **Taxi**

- There is a limited taxi service from the local village, please ask at reception for details