

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/devon/start-bay-caravan-club-site/>

At a Glance



Level Access

- The site is set on different levels with gently sloping roads to each part of the site



Step only Access

- There is no Step Only Access on site, however the dog walk is accessed via a gravel path and the play area is accessed via grass



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Start Bay Caravan Club Site
Stokenham,
Kingsbridge,
Devon,
TQ7 2SE

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no gate or barrier to enter the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival area is set within a few metres of the Reception building.
- There is space for 6 cars to park opposite the toilet block, including one accessible bay
- There are no late night arrival bays

Entrance into Reception

- There is a dropped kerb to a 1200mm wide ramp which leads to reception, however there is not adequate space at the top of the ramp for wheelchair users to maneuver
- The Entrance door is 750mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1600mm above ground level



Reception

- There is approximately 1400mm x 2700mm turning space, clear of the desk and furniture
- The reception desk is set 890mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is set on different levels, with gently sloping roads to each part of the site
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 93 pitches on site, 59 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the south of the site and close to the reception building.
- The toilet block is accessed via dropped kerbs to the path around
- The door is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- There is 1900mm x 2100mm clear space within the cubicle
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1100mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 980mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1330mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the south of the site
- Parking is available opposite the Toilet Block for 6 vehicles

- Entrance doors are accessed by a paved area, which is accessed via dropped kerbs
- The entrance doors to the male and female areas are 790mm wide over level thresholds
- The female area has 6 WC cubicles, 6 Shower cubicles and 6 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 4 Urinals including 1 lower Urinal, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- Each of the male and female areas have a modified WC, Shower and Privacy Washbasin Cubicles with grab rails to assist with mobility.
- Taps in each block incorporate lever controls



Baby and Toddler Room - Toilet Block

- The entrance door is 785mm wide over a level threshold and opens outwards
- The room is locked with a standard key, this can be borrowed from reception to access the room
- The room's dimensions are 1400mm x 2600mm
- There is a half sized bath tub with a shower above with twist turn taps
- There is a WC at 430mm high

- There is a drop down baby change table at 900mm high
- There are lever taps to the basin



Other Facilities

Dishwashing – Toilet Block

- Level approach via paved area
- Double doors open outwards to 800mm each side over a level threshold
- There is 750mm x 3400mm clear space within the room
- There are 3 sinks at 850mm high worksurface with no kneespace underneath
- Lever taps available



Laundry – Toilet Block

- Level access via paved area
- The door is 850mm wide over a level threshold and opens inwards
- There is 950mm x 4100mm clear space within the room
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 880mm high with no knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- The information room is at the far end of the Toilet Block adjacent to the laundry room
- The entrance door is 850mm wide over a level threshold and opens inwards
- There is 1000mm x 2700mm clear space within the room
- Information is displayed on a shelf at 880mm high



Service Points

- There are three Service Points around the site, please check the site map for details
- All of the service points are on concrete settings, the middle service point to the north of the site has level access from the adjacent road
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 720mm high, with cross head taps
- Chemical emptying points can be found on three of these service points
- Chemical Emptying Points have ledges at 500mm high and taps at 1200mm high



Motorhome Service Point

- The Motorhome Service Point is located at the Service pOint in the centre of the site, visible from Reception
- The taps are 850mm high



Recycling & Waste Area

- This site has a single waste and recycling area, at the entrance of the site. If you have any concerns or questions please discuss with the site team during your stay.



Dog Walk

- There is a doggy pit stop on site which is not fully enclosed
- This is accessed via a sloped gravel path
- There is a 1100mm wide gate to access, with a 900mm high latch



Play Area

- There is a play area to the east of the site
- This is accessed via a grass area
- There is a 1100mm wide gate to the play area
- The play equipment is mounted on safety flooring



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and advise on suitable pitching when you arrive on site

Evacuation

- There are two assembly points on site in the event of an emergency, one adjacent to the site entrance and one close to the site exit
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop a short walk from the site, with buses to Plymouth, Dartmouth and Kingsbridge.
- There are Ferry services from Dartmouth to Brixham or Kingswear. There is also a foot ferry from East Portlemouth to Salcombe

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.