

## **Access Statement**

### **Stonehaven**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

The new arrivals area is located adjacent to the site entrance. A visitor parking area provides 5 standard car parking spaces and 1 accessible car parking bay. There is a level route to reception with a crossing point. The footpath is accessed via a dropped kerb with a 20mm upstand. The site does not have a late arrivals area. The site has a bus stop and Stonehaven Land Train stop adjacent to the main entrance. The main site areas are access controlled by a barrier, controls are mounted at a height of 1200mm.

#### **Reception**

The reception has a ramped approach with a handrail to either side. The ramp is formed in 2 sections 5m in length with an intermediate landing between. The ramp is set to a gradient of 1:16. There is an alternative stepped access with handrails to either side. The call bell is mounted at a height of 1400mm. The reception door achieves an 840mm open width over a level threshold. Internally the reception area achieves adequate wheelchair manoeuvring and turning space. The reception counter incorporates a low level position which achieves 700mm clear knee space. The reception is not fitted with a hearing loop induction system to assist hearing aid users.

#### **Pitches**

The site has a total of 77 pitches, all of which have a hard-standing. The site has 8 fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. 13 pitches are located on a level section of the site within 30m of the central Toilet Block.

#### **Circulation around the Site**

The site is reasonably level. There are a small number of pedestrian footpaths along the route from reception to the toilet block. Most of the access roads around the site are shared by vehicles and pedestrians. The access roads are set to a gradient of less than 1:20.

#### **Toilet Blocks**

The site has 1 central Toilet Block which has a car parking space for 1 vehicle. From site access roads the Toilet Block is accessed via dropped kerbs, some of which have an upstand of up to 20mm. Pathways around the perimeter of the toilet provide a firm and level surface for all.

The **accessible WC and shower** door achieves an opening width of 840mm over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2950 x 2450mm. The cubicle achieves adequate wheelchair manoeuvring space to WC and shower positions. The level access shower is designed for left hand transfer. The WC is designed for right hand transfer. The WC, basin and shower have ergonomic lever style controls and are fitted with contrasting grab rails. The cubicle is fitted with an alarm system.



**Male and female toilet** doors achieve an 840mm clear opening width over a level threshold. Ambulant disabled WC and shower cubicles are provided and are fitted with contrasting grab rails. Showers are level access with a flush gully. The WC's basins and showers have ergonomic lever style controls. Within the ambulant disabled WC cubicles grab rails are located 400mm to the side of the WC pan position. An additional fold down grab rail is provided.

### Other Facilities

The **baby and toddler room** door achieves a clear opening width of 830mm over a level threshold. The cubicle size is 2400 x 3300mm, and achieves adequate wheelchair manoeuvring space. Facilities include a WC, lowered wash hand basin, small bath with mixer shower over and baby changing unit set at a height of 900mm. The WC and wash hand basin are fitted with ergonomic lever style taps, the bath is fitted with thumb turn taps.

The **laundry** door achieves an 840mm clear opening width over a level threshold. The Laundry achieves adequate wheelchair manoeuvring and turning space in front of sinks, washers and dryers which are front loading and coin operated. Counter mounted sinks are fitted with ergonomic lever style taps. Counters are set at a height of 850mm and achieve 700mm knee space.

The **dishwashing area** door achieves a clear opening width of 820mm over a level threshold. The room size is 3150 x 2500mm. The room does not achieve adequate wheelchair manoeuvring and turning space. A clear 1250mm space is maintained in front of counter mounted sink positions. Sinks are fitted with ergonomic lever style taps. Counters are set at a height of 850mm and maintain a clear 700mm knee space.

The **drying room** door achieves a clear opening width of 820mm over a level threshold. The room width is narrow achieving 1600mm and a clear space of 1200mm in front of benches. The room does not achieve adequate wheelchair manoeuvring and turning space. Facilities consist of 2 benches and pegs for wet clothing.

**Service points** are provided at intervals around the site. Facilities consist of drinking water, waste water, chemical waste points, general waste and recycling bins. Service points are level access. Circulation does narrow to as little as 600mm at some points. The main Toilet Block has general waste and recycling facilities. A motorhome service point is provided at the front of the Toilet Block.

A small **children's playground area** is located in front of the central Toilet Block accessed from a tarmac pathway. Children's play equipment is mounted on a safety flooring system.

The site does not have a **dog walk pathway**.

The **information room** is located adjacent to reception accessed from the ramp and stepped approach. The door achieves a clear opening width of 820mm over a level threshold. The Information Room size is 2000 x 2300mm. The room achieves adequate wheelchair manoeuvring and turning space. Information is displayed on a counter in the range of 1000 – 1500mm above floor level.