

Accessibility Guide for Strathclyde Country Park Caravan & Motorhome Club Campsite

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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At a Glance

Level Access

- The site is set relatively level throughout, with level access to all facilities in at least one area

Step only Access

- No step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in Toilet Block A

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Strathclyde Country Park Caravan Club Site
Bothwellhaugh Road,
Bothwell,
Glasgow,
G71 8NY,
Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side of the access road when you enter the site
- The main site is accessed via a barrier which is 1200mm high
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set next to the Reception building.
- There is a visitor parking area next to the entrance, with 8 marked parking bays, including 1 accessible bay
- The route from the new arrival and parking bays to reception is level
- There is space for one Late Night Arrival with an electric hook up

Entrance into Reception

- There is a level pathway around reception, which is accessed via a dropped kerb
- The entrance door is 800mm wide with a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level



Reception Building

Reception

- There is approximately 3100mm x 3800mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped counter at 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout
- There are some level footpaths throughout the site
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Touring Pitches

- There are 157 pitches on site, 107 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Camping Pitches

- There are 45 camping pitches on 2 fields to the north of the site
- There is a parking area
- The camping field is next to Toilet Block B

Toilets and Changing Facilities

Accessible Toilets and Bathing facilities – Toilet Block A

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A which is set to the centre of the site
- The toilet block is accessed via a dropped kerb to the pavement surrounding the building
- The door is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2700mm x 2300mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer

- The toilet seat is 480mm, and the shower seat is 480mm above the floor level
- The clear space to the side of the toilet is 700mm wide
- The cubicle is fitted with 2 pull cord alarms, which are tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- The basin is within a 360mm recess
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet blocks on site, Toilet Block A is in the centre of the site and Toilet Block B is at the north east of the site
- The entrance doors to the Male and Female toilets in both blocks, are 800mm wide with level threshold
- The female area in Toilet Block A has 8 WC cubicles, 7 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area in Toilet Block A has 5 WC cubicles, 4 Urinals, 7 Shower cubicles and 6 Washbasin Privacy cubicles
- The female area in Toilet Block B has 5 WC cubicles and 4 Shower cubicles

- The male area in Toilet Block B has 4 WC cubicles, 2 Urinals and 4 Shower cubicles
- In both of the male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each block incorporate lever controls



Toilet Block A



Toilet Block B

Baby and Toddler Room - Toilet Block A

- The Baby and Toddler Room is accessed via the hard surfaced pathway around the toilet block
- The door is 800mm wide over a level threshold and opens inwards
- The room's dimensions are 2000mm x 1850mm

- The WC is 450mm from the floor
- There is a half sized bathtub, with a shower above with thumb turn taps
- There is a drop down changing unit at 800mm high
- The basin has lever taps to it



Other Facilities

Dishwashing – Toilet Block A

- Level approach via paved area
- The door opens to 850mm wide over a level threshold and opens inwards
- There is a 2150mm x 2300mm gap between the sink counters
- There are 4 sinks at 880mm with 770mm knee space
- There is a shelf 670mm above the sinks
- Lever taps available



Dishwashing – Toilet Block B

- Level approach via paved area
- The dishwashing area is a covered, open sided area
- There are 3 sinks at 920mm with 820mm knee space
- Lever taps available



Laundry – Toilet Block A

- Level access via paved area
- The door is 800mm wide over a level threshold and opens inwards
- The room narrows to 1150mm between the sinks and machines

- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 880mm with 770mm knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- Access via the paved area around reception
- The door is 690mm wide, with a level threshold and opens inwards
- The room's dimensions are 1200 x 2200mm
- Information is displayed between 500mm and 1300mm



Children's Playground

- There is a children's playground to the north of the site, close to Toilet Block B

- There is access to the playground via a tarmac pedestrian pathway with a crossing point
- The gate is approximately 1200mm wide
- The play equipment is on safety flooring



Dog Walk

- There is a dog walk to the north east of the site, close to the camping field
- The dog walk is accessed via gravelled pathway
- The dog walk has a loose laid bark covered pathway through the wooded area



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- The service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 750mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Emptying Points can be found here too, with taps at 1200mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to Toilet Block A
- The taps are 1100mm above the ground



Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Storage Compound

- There is a storage compound to the east of the site, accessed via a tarmac road
- Please contact site staff for more information regarding the storage

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point in the visitor parking area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There are trains and buses from Hamilton and Motherwell
- There are seasonal buses to Glasgow from M&Ds Theme Park

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.