

Access Statement

Sutton On Sea

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

There is an open gateway giving access to the forecourt of the site. Visitor parking is provided on a gravelled area to the right of the site entrance for 8 cars and it is 40m from reception; the area is level. There is space in the forecourt for 2 new arrivals. This space is used for 2 Late Night Arrivals when the site is closed, electricity is available. There is an entry barrier to negotiate to access the site after reception and this is operated by a proximity card mounted at an accessible height. The barrier can be opened by the warden from reception if required.

Reception

These facilities are located near the site entrance. There is a kerb level change up to the reception building with a dropped kerb for wheelchair users. There is a call bell for assistance located at a height of 1550mm near the door and this is readily visible. The entrance door has a 140mm step up into reception and there is a grab handle fitted for assistance. The door has a clear opening width of 800mm. Internally, there is adequate space for wheelchair users should they be able to negotiate the step. The counter is at a height of 870mm. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 113 pitches on the site. There are no pitches permanently designated for disabled people, though a possible 3 hard pitches and 1 grass pitch, located nearest the toilet block are recommended for people with disabilities. The nearest of these recommended pitches are 120m away from the reception building. The recommended pitches are between 20m and 45m from the toilet block which houses the accessible WC and shower. The site is level but there are short shallow ramps to access the toilet block and other facilities.

Public areas of the site

Main pedestrian routes through the site share the level vehicle roadways, which have a firm, well maintained tarmac surface. There are speed bumps through the site.

Toilet block

There is one toilet block on the site with space for parking two or three vehicles adjacent if visitors need to use their car to reach it. There are dropped kerbs or a short shallow ramp to access the level concrete paving around the block. All facilities have their own entrance and there is a covered porch

area open on one side giving access to the accessible WC, baby and toddler room and dishwashing area; this porch has an easily opened door on one side with a clear opening width of 770mm.

The **accessible shower and toilet** is accessed using a RADAR key. The outward opening door is approached via an 1800mm long ramp at 1:20 with a small level landing and a flush threshold. The clear opening width is reduced to 700mm by the internal pull handle. The room is spacious giving ample space for wheelchair usage. The toilet is for right-hand transfer and there are good grabrails provided to assist the user. The washbasin is not located within reach of the WC but taps and controls are lever type to assist people with limited manual dexterity. The cubicle is fitted with an alarm. The shower recess is 1000mm x 1100mm and the drop down seat is fitted to the rear making transfer difficult; there is also a shower chair available. Controls are at an accessible height and the shower head is adjustable.



The **male and female toilets** have doors with clear opening widths of 740mm and stepped thresholds of 140mm and 130mm respectively; there are no grab handles at either door. The toilets both have lobbies and the doors are normally left open. In both male and female toilets, at least one shower cubicle, washbasin privacy cubicle and WC cubicle is fitted with grabrails to assist ambulant disabled people. The taps to the basins are lever type to assist people with limited manual dexterity.

Other facilities

There is a **laundry facility** located in the toilet block and accessed from the external footpath. The door opens outwards and has a step of 140mm and no grab handles; it has an 840mm clear opening width. There is good internal circulation space. There is a top-loading washing machine and a front-loading dryer. The coin slots are generally within reach at 1000mm from the floor. Sinks are at 900mm and the taps are screw top which may be difficult for people with limited manual dexterity.

The **dishwashing area** is located in the toilet block and opens off the covered porch. The area is raised 155mm above the adjacent floor and there are no grab handles fitted. There are three sinks all set at 900mm high with leg space below; the taps are screw top.

The **information room** is 25m from the reception building. The route to it is level and of smooth firm tarmac and concrete. There is space adjacent to the room for parking if visitors need to use their cars to visit the facilities. There is a double door to the information room which gives a 550mm clear opening width when one leaf is open; the other leaf is bolted closed. There is a 170mm threshold step at the door and no grab handle fitted. Internally, the space is limited however the information is readily accessible at varying heights and with posters on the upper wall areas.

There is a no **public telephone** on site.

There is a **children's play area** at the remote end of the site readily accessed from the drive.

There is a **Baby and Toddler room** equipped with toilet and changing facilities for youngsters below about four years of age and this is accessed from the covered porch area in the toilet block. There is ample circulation space in the room however the door has a stepped threshold of 170mm and is kept locked; access is by dead lock and the key is available from reception. There are no accessible facilities built in the room.

There are three **service points** around the site and water and waste water disposal are available at the toilet block. There is a **motorhome waste point** adjacent to the toilet block and two chemical closet emptying points, one at a service point and one adjacent to the toilet block.