

Access Statement

Teesdale Barnard Castle

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The main vehicular entrance leads to the new arrivals bays located directly in front of the main reception building. There is a small grassed area covered with a rubber matting system providing 2 late arrivals bays and informal visitor parking during the daytime. From the arrivals area there is a level route to the main reception building along brick pavior pathways with dropped kerbs.

Reception

The main reception door achieves a 790mm opening width over a level threshold. A clear maintained space exceeding 1500mm is maintained in front of the reception counter which is set at a height of 950mm and does not incorporate a low level position suitable for wheelchair users. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 76 pitches, all of which have a hard-standing. There are no pitches permanently designated for disabled people. There are 8 pitches located on a level part of the site within 50m of the main toilet block. Gradients are less than 1:20. These 8 pitches are fully serviced with individual water and drainage supplies.

Circulation around the Site

From the arrivals and car parking areas there is a level route to the main reception. Level paved pathways link the reception building with the main toilet block. The access roads around the site are shared by vehicles and pedestrians. Pitches 1-25 are located on a level part of the site to the east of reception and the toilet block. To the west of the toilet block the site slopes upward slightly. Gradients along access roads serving pitches 26-57 are generally set to a gradient of less than 1:20. The site slopes downwards towards the south. The lower tier access roads serving pitches 58-75 are set to a gradient exceeding 1:20 and in some cases 1:12. These lower areas of the site are also accessed via a set of steps with a handrail to either side and contrasting nosings providing a link to the central toilet block.

Toilet Block

The site has one central toilet block linked to reception by pathways which continue around the perimeter of the building. There is a parking area and motorhome service point at the front of the toilet block. Raised pathways are accessed via dropped kerbs and provide a good means of accessibility for all.

The **accessible WC and shower** cubicle door is outward opening achieving an 800mm opening width over a level threshold. The cubicle size is 2950mm x 2100mm. The cubicle achieves adequate manoeuvring space and wheelchair turning space. Fold down grab rails serving the shower and WC positions may obstruct the transfer space for some users as will the small shelf to the side of the WC which projects outward by 140mm. The WC and wash hand basin are fitted with appropriate grab rails. There are no vertical and horizontal wall mounted grab rails to the shower position. The shower has a flush drainage gully. The sanitaryware is fitted with ergonomic lever style controls. The cubicle is fitted with an alarm system



Male and Female Toilet doors achieve an 800mm opening width over a level threshold. Ambulant disabled shower, WC and privacy cubicles are provided with contrasting grab rails and outward opening doors. There is a 100mm step down into the shower tray. Showers and basins are fitted with ergonomic lever style controls.

Other Facilities

The **laundry** door achieves an 800mm opening width over a level threshold. Whilst the room achieves a 1500mm wheelchair turning space, manoeuvring space in front of the washer and dryer is restricted to 1150mm. The washer and dryer are coin operated and front loading. Counter mounted sinks are set at a height of 850mm achieving 750mm clear knee space. Sinks are fitted with ergonomic lever style taps.

The **dishwashing area** door achieves an opening width of 800mm over a level threshold. Internally a 1500mm space is maintained in front of sink positions. Counter mounted sinks are set at a height of 840mm and achieve 750mm clear knee space. Sinks are fitted with ergonomic lever style taps.

The **baby and toddler washroom** door achieves an opening width of 800mm over a level threshold. The room size is 2600 x 2100mm. The room does not achieve the required 1500mm wheelchair turning space. Facilities included lowered toddlers WC, basin, small bath with mixer shower over and baby changing unit mounted at a height of 800mm. The basin is fitted with ergonomic lever style taps and the bath with thumb turn taps.

Service points are provided at intervals around the site. Facilities consist of drinking water, waste water, chemical waste points, general waste and recycling facilities. Service points are mounted on a concrete base finishing flush with adjacent access roads. Chemical disposal points are raised to 450mm above ground level. Circulations space to some service points narrows to as little as 700mm.

The **children's playground** is located to the south of the site accessed from the lower tier. The tarmac access pathway is set to a particularly steep gradient exceeding 1:6. An alternative stepped means of access to the playground is available from the upper tier of the site. The playground is fenced and gated. Children's play equipment is mounted on a safety flooring system.

The site has a **dog walk pathway** accessed from a loose gravelled pathway set to a steep gradient exceeding 1:12. Towards the west of the site is a further dog walk area which consists of a grassed field accessed via a gate.

The **information room** is located next to reception. The entrance door achieves an 800mm opening width over a level threshold. The room achieves an adequate 1500mm wheelchair turning space. Information is displayed in the range of 400-1600mm above floor level.