

## Accessibility Guide for The Firs Club Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [thefirs@camc.com](mailto:thefirs@camc.com)

☎ 01773 852913

🌐 <https://www.caravanclub.co.uk/club-sites/england/peak-district/derbyshire/the-firs-club-campsite/>

### At a Glance

#### Level Access

- The site is set on two levels, the top level is relatively level however the access road to the lower level is steep and the lower level has sloping roadways

#### Step only Access

- There are no parts of the site with step only access however the dog walk has uneven and steep ground to access

#### Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

The Firs Club Campsite  
Crich Lane,  
Belper,  
Derbyshire,  
DE56 2JH

## Arrival and Reception

### Approach Route

- The site is accessed via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is a proximity card entry barrier to the site with controls at 1200mm high
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no visitor parking on site
- There are no late night arrival bays

### Entrance into Reception

- There are dropped kerbs to access the walkway to reception
- The Entrance door opens to 700mm wide each side of the double doors, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1550mm above ground level



Entrance to Reception

## Reception

- There is approximately 1650mm x 3500mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with a dropped section at 650mm high
- The desk is not fitted with a hearing loop
- There are items available on sale between 900mm and 1600mm high



## Getting around the Site

- The site is set over two levels, the top level contains the toilet block and reception and is relatively level. The lower level does slope throughout however the main access road between the two is steep.
- Pedestrians share vehicles routes, which are well maintained tarmac with speed bumps

## Pitches

- There are 64 pitches on site, 53 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 hardstanding and 3 grass pitches approximately 10 to 25 metres from the toilet block, and 100 metres from reception which may be appropriate for those with accessibility needs

## Toilets and Changing Facilities

### Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is in the centre of the site on the upper level
- The Accessible Toilet and Shower cubicle is accessed via the ramp which leads to the paved area around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2950mm x 2200mm
- The WC pan is right hand transfer.
- The drop down shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 480mm above the floor level
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer



- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



### Standard Toilets and Washrooms

- There is one toilet and shower block which is to the centre of the site, on the upper level of the site
- There is no parking available next to the toilet block
- The toilet block has a smooth paved path around, with a dropped kerb to access a ramp to the toilet block
- The male and female facilities have 750mm wide doors, with level thresholds
- The female area has 6 WC cubicles, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area has 4 WC cubicles, 4 Urinals, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Toilet Block with the ramp to access

### Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 850mm wide, with a level threshold and opens outwards
- The room requires a key to access, which can be borrowed from reception upon request
- The room's dimensions are 2450mm x 2000mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is a drop down baby change unit at 900mm high
- The basin has lever taps



## Other Facilities

### Dishwashing – Toilet Block

- The dishwashing room is located within the toilet block, and can be accessed via the paved path around the toilet block
- The door is 750mm wide over a level threshold and opens inwards
- There is 1700mm x 3000mm clear space
- There are 3 sinks in a 850mm high counter with 650mm knee space underneath
- There are lever taps available



### Laundry – Toilet Block

- The laundry room is located within the toilet block, and can be accessed via the paved path around the toilet block
- The door is 750mm wide, over a level threshold and opens inwards
- The room is 5300mm wide, with 1450mm clear space in front of the sinks and 1300mm clear space in front of the machines
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks in an 850mm high counter with 650mm knee space below
- Lever taps fitted





Laundry Room

### Information Room – East of Site

- The information room is set within a separate building to the east of the site, which also houses a standard toilet cubicle which can be used while the toilet block is closed for cleaning
- The building is accessed via a sloped pathway, with a 1000mm wide gate to enter
- The main entrance door to the building is 800mm wide over a level threshold and opens inwards which leads to a large lobby area
- The door to the information room is 800mm wide over a level threshold and opens inwards
- The room's dimensions are 3950mm x 2750mm, however there is a large table in the room with chairs around it, which means some of the walkways around the room narrow to 700mm wide
- Information is displayed between 500mm and 1200mm high





Internal Lobby



Information Room

## Dog Walk

- There is a dog walk on the lower level of the site
- The dog walk is accessed via a steeply sloping gravel path, there is no gate to access
- The main area of the dog walk is an open grass area





Dog Walk

## Service Points

- There are three Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 970mm high, with cross head taps
- Chemical Waste Points can be found here too



## Motorhome Waste Point

- There is one Motorhome Waste Point on site, located on the lower level of the site, adjacent to the service point

- The taps are 1150mm above the ground level



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point adjacent to the reception in the event of an emergency
- Please ask at reception for more details

### Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.



## Public Transport

- There is a bus which runs from outside of the site to Belper, for services to Derby, Matlock and Bakewell.
- Trains run from Belper station to Derby, Sheffield, Leicester and Nottingham

## Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.