Site Information

Reception services

Site shop
The shop sells Gas, Aqua Kem and Aqua Rinse.

Mobile & public telephones
No mobile phone network signals can be received on site or in the village. There is a wifi hotspot around reception and two public telephone boxes in the village.

Safety on site

Fire point
Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff’s instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, alarm/warning bells are located at all service points, the assembly point is shown on the site plan.

Dogs and other Pets
You are responsible for your pet’s behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can’t always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren’t allowed in the toilet blocks, laundry rooms or dishwashing areas.

Pitches

Pitch care
Please lift awning ground sheets every 2 - 3 days.

Motorhomes
If your pitch is left unoccupied, please leave your motorhome sign on display.

Vacating your pitch
If you wish to stay after 12 noon on your day of departure, please ask at reception.

Barbecues
Barbecues are allowed on site but open fires are not. Please keep them off the grass.

TV reception
Television reception is fair with a limited digital service.

Electric hook-up
The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

Vehicles and cycles
For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that’s 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this. Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness.

Supervision of children
Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

Visitors
Please ask your visitors to go to reception on arrival. Please meet after-hours visitors at reception.

Site facilities

Recycling facilities
There are recycling facilities at each service point. The glass recycling igloo is situated by the site entrance.

Site Contact Details:
The Howard, Rosedale Abbey Caravan and Motorhome Club Site
Rosedale Abbey
Pickering
North Yorkshire
YO18 8SA
Telephone: 01751 417842