

Access Statement

The Howard, Rosedale Abbey

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The site is approached by a gateway directly off the main road into the village. It is a level site that is long with a single spine road down the centre and pitches either side of it. There is no barrier. There is no designated visitor parking. There is 1 late arrivals space on the grassed area, adjoining the entrance and opposite reception with bollard mounted lighting and electric hook-up.

Reception

From the level tarmac road surface, there is a dropped kerb to a 1m wide level footpath leading to a landing that is approached by a ramp with a gradient of about 1:15. There is an alternative steeped approach with handrail. The reception has level entry and an inward-opening door that has 800mm clear opening width. The call bell for attention is on the door frame at 1200mm height. Internally there is a wheelchair turning circle space of 1500mm. The reception counter is at 900mm in height, with a lower section of 650mm in height. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 6 pitches that are suitable as accessible pitches, as they are within reasonable distance of the water service point and reception. They are specifically identified and are allocated on request. They all have a level, grassed surface, with no rollout mats. The potentially accessible pitches located are each side of the road at around 20m to 50m from reception and between 10m to 40m from the water service point along level tarmac roads.

Circulation around the Site

The site is in a rural location, and is level. The even tarmac surfaced central road is for joint vehicular and pedestrian use, up to approximately 3m wide. There is bollard lighting among the pitches, and no wayfinding signage, except on the outside of buildings.

Toilet Blocks

The site does not have a **toilet block**.

The site does not have an **accessible WC or shower**.

Other Facilities

There is no **dishwashing room** or **laundry**.

There is an **information room**, adjoining reception and accessed off the same landing. There is level access from the landing to an outward-opening door giving a clear opening width of 840mm, with vision panel at 950mm height, and a visually contrasted handle at 900mm height. Internally, there is a 1500mm turning circle for a wheelchair user, a vinyl surfaced floor, and brochures on bookshelves from 200mm to 900mm high.

The **water service points** nearest to the potentially accessible pitches have a footpath leading to an open service area on a level.