

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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<https://www.caravanclub.co.uk/club-sites/england/east-anglia/norfolk/the-sandringham-estate-caravan-club-site/>

## **At a Glance**



### **Level Access**

- The site slopes throughout, with some slopes from Toilet Block 2 being much steeper



### **Step only Access**

- The play area has uneven access from the toilet block side



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in both toilet blocks
- There is an accessible toilet cubicle in both toilet blocks



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

The Sandringham Estate Caravan Club Site  
Glucksburg Woods,  
Sandringham,  
Norfolk,  
PE35 6EZ

## **Arrival and Reception**

### **Approach Route**

- Access onto the site is via a tarmac driveway, you follow the driveway round to the left to get to the reception building
- The reception building is on the left hand side of the entry road
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by ANPR access.
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- A new arrival bay is set within a few metres of the Reception building
- There is space for 11 cars to park within 50 metres from Reception, including 2 Electric Vehicle charging bays and 1 marked disabled bay.
- There is a Late Night Arrival Bay on the left of the entrance driveway for 1 vehicle



## Entrance into Reception

- There is a 1400mm wide ramp with a handrail on one side of the ramp or two 120mm steps to access the reception
- The Entrance door is 850mm wide with a level threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1300mm above ground level



Entrance to Reception

## Reception

- There is approximately 4000mm x 2500mm turning space, clear of the desk and furniture
- The reception desk is set 1020mm above the floor and incorporates a lift up counter top at 740mm
- The desk is not fitted with a hearing loop
- There is also a shop area inside of the reception to the right of the entrance door, which can be accessed via an 800mm wide hall to the shop area
- There is 1300mm x 1700mm clear space within the shop
- The items for sale are between 600mm high and 1600mm high



## **Getting around the Site**

- The site slopes throughout, with the slopes getting steeper towards the north of the site, past toilet block 2
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

## **Pitches**

- There are 177 pitches on site, 148 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are two designated accessible pitches, one is opposite toilet block 1 and the other next to toilet block 2. Please contact us in advance to discuss your requirements.

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block A**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the south of the site, close to reception
- There is a dropped kerb to the pathway around the toilet block, which gives access to the Accessible Toilet and Shower room
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 3200mm x 2700mm
- The WC pan is right hand transfer
- There is a drop down shower seat, which is left hand transfer
- The toilet seat is 480mm above the floor level and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1400mm wide
- The cubicle is fitted with two pull cord alarms, which are tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers

- There are shelves fitted at 750mm high



### **Accessible Toilet Cubicle – Toilet Block A**

- An Accessible Toilet cubicle is located in the Toilet Block which is set to the south of the site, close to reception
- There is a dropped kerb to the pathway around the toilet block, which gives access to the Accessible Toilet Cubicle
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 1050mm x 2200mm
- The WC pan is left hand transfer
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 550mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The WC Pan is fitted with grab rails to assist transfer
- The basin taps are fitted with levers



### **Accessible Toilets and Bathing Facilities – Toilet Block B**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the north of the site
- There is a dropped kerb to the pathway around the toilet block, which gives access to the Accessible Toilet and Shower room
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2600mm x 1900mm
- The WC pan is left hand transfer
- There is a drop down shower seat, which is right hand transfer
- The toilet seat is 480mm above the floor level and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with two pull cord alarms, which are tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers
- There are shelves fitted at 750mm high



### **Accessible Toilet Cubicle – Toilet Block B**

- An Accessible Toilet cubicle is located in the Toilet Block which is set to the north of the site
- There is a dropped kerb to the pathway around the toilet block, which gives access to the Accessible Toilet Cubicle
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 1500mm x 2700mm
- The WC pan is right hand transfer
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The WC Pan is fitted with grab rails to assist transfer
- The basin taps are fitted with levers



### **Standard Toilets and Washrooms**

- There are two Toilet Blocks on site, one to the south of the site close to reception (Toilet Block 1) and one to the north of the site (Toilet Block 2)
- There is space for parking is available next to each Toilet Block, if needed however there are no designated parking bays
- The female area in Toilet Block A has 6 WC cubicles, 5 Shower cubicles and 1 Washbasin Privacy cubicles

- The male area in Toilet Block A has 4 Urinals, including 1 lowered Urinal, 5 WC cubicles, 5 Shower cubicles and 1 Washbasin Privacy cubicles
- The female area in Toilet Block B has 7 WC cubicles, 7 Shower cubicles and 3 Washbasin Privacy cubicles
- The male area in Toilet Block B has 4 Urinals, 4 WC cubicles, 7 Shower cubicles and 3 Washbasin Privacy cubicles
- There is a modified WC cubicle, Shower cubicle and Washbasin Privacy cubicle in both the male and female areas in both toilet blocks, with handrails to assist mobility
- Taps in each block incorporate lever controls



Toilet Block 1



Toilet Block 2

### **Inclusive Room - Toilet Block A**

- There is an inclusive bathroom in Toilet Block A which can be accessed via the dropped kerbs to the pathway around the toilet block
- The door is 850mm wide, over a level threshold and opens inwards
- The room's dimensions are 1450mm x 3200mm
- There is a half sized bathtub with a shower above, this has lever turn taps to operate
- The toilet seat is 430mm high
- There is a drop down baby change table at 900mm high
- There are lever turn taps to the basin
- There is a shower, with controls at 1000mm high and a shower head on a sliding rail between 1300mm and 1800mm
- There is a shelf at 870mm high



### **Inclusive Room - Toilet Block B**

- There is an inclusive bathroom in Toilet Block B which can be accessed via the dropped kerbs to the pathway around the toilet block
- The door is 850mm wide, over a level threshold and opens inwards
- The room's dimensions are 1800mm x 3200mm
- There is a half sized bathtub with a shower above, this has lever turn taps to operate
- The toilet seat is 430mm high
- There is a drop down baby change table at 900mm high
- There are lever turn taps to the basin

- There is a shower, with controls at 1000mm high and a shower head on a sliding rail between 1300mm and 1800mm
- There is a shelf at 750mm high



## **Other Facilities**

### **Dishwashing and Laundry – Toilet Block A**

- The Dishwashing and Laundry Room can be accessed via the path around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The room is an 'L' Shape with 1800mm x 2600mm clear space and 4100mm x 1500mm clear space
- There are 4 sinks in the room at 850mm with 550mm clear space below
- Lever taps available
- There are 2 front loading washing machines and 2 front loading tumble dryers, the tumble dryers are stacked on top of each other and the top door is 1600mm high



### **Dishwashing and Laundry Room - Toilet Block B**

- The Dishwashing and Laundry Room can be accessed via the path around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The room is an 'L' Shape with 1800mm x 2600mm clear space and 4100mm x 1500mm clear space
- There are 3 sinks in the room at 850mm with 550mm clear space below
- Lever taps available
- There are 2 front loading washing machines and 2 front loading tumble dryers, the tumble dryers are stacked on top of the washing machines and the doors is 1600mm high



## **Play Area**

- There is a play area close to Toilet Block B
- This has a steep hill approaching it
- The gate opens to 1100mm wide
- The play equipment is mounted on safety flooring
- The play area has separate sections for younger and older children



## **Service Points**

- There are several Service Points at intervals around the site, please check the site map for details
- The service points have access from the roadways
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with ledges at 570mm and taps at 1140mm



### **Motorhome Service Point**

- There are two Motorhome Service Point on site, one located at Toilet Block A and the other close to Toilet Block B
- There is a 100mm kerb and the taps are a further 1140mm high



Motorhome Service Point next to Toilet Block A



Motorhome Service Point close to Toilet Block B

## **Recycling & Waste Area**

- This site has two waste and recycling areas, one at each toilet block. If you have any concerns or questions please discuss with the site team during your stay.



## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus stop outside of the site with buses to Kings Lynn and Hunstanton

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.