Site Information

Reception services

Shop
The shop sells Calor Gas, toilet chemicals, sweets, drinks, ice cream and basic essentials.

Safety on site

Fire point
Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff’s instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, there are alarm bells at service points, the assembly point is shown on the site plan.

Dogs and other Pets
You are responsible for your pet’s behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can’t always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren’t allowed in the toilet blocks, laundry rooms or dishwashing areas.

The Forestry Commission ask that all dogs are kept on leads from 1 April - 1 August, due to the presence of rare ground nesting birds.

Supervision of children
Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

Vehicles and cycles
For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that’s 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this. Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness.

Visitors
Please ask your visitors to go to reception on arrival. Please meet after-hours visitors at reception. Please park in our car park.

Pitches

Barbecues
These are allowed on site with prior permission from the Site Staff as the Forestry Commission restrict their use. Please keep barbecues off the grass. Open fires are not allowed.

Electric hook-up
The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

Motorhomes
If your pitch is left unoccupied, please leave your motorhome sign on display.

Pitch care
Please lift awning ground sheets daily on grass pitches.

TV reception
Television reception is fair, best with the aerial horizontal.

Vacating your pitch
If you wish to stay after 12 noon on your day of departure, please ask at reception.

Wi-Fi
Wi-Fi is available on site. Please ask Site Staff for more information.

Site Contact Details:
Thetford Forest Caravan and Motorhome Club Site
High Ash
Hilborough
Thetford
Norfolk
IP26 5BZ
Telephone: 01842 878356

Parking Guide

To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 meters of space in any direction.

To help us keep you safe, please park with rear offside or front nearside of caravan or motorhome to the numbered pitch marker. If you wish to park in a different way, please check with site staff.