

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/yorkshire/north-yorkshire/thirsk-racecourse-club-campsite/>

## **At a Glance**



### **Level Access**

- The site is level throughout, however most of the site is set on grass



### **Step only Access**

- The reception building has step only access, the dishwashing, information and laundry room has step only access



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

Thirsk Racecourse Club Campsite  
Thirsk,  
North Yorkshire,  
YO7 1QL

## **Arrival and Reception**

### **Approach Route**

- Access onto the site is via a tarmac driveway
- The reception building is at the end of the main access road on site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- There are no marked visitor parking bays
- There is one late night arrival bay set to the right of the entrance

### **Entrance into Reception**

- There is a slight concrete ramp into reception to give level access from the ground
- The Entrance door is 750mm wide with an 80mm step down
- The entrance door is not power assisted, and opens inwards



## **Reception**

- There is approximately 1900mm x 4600mm turning space, in front of the desk
- The reception desk is behind a window at 900mm high with no dropped section
- The desk is not fitted with a hearing loop



## **Getting around the Site**

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are tarmac or grass

## **Pitches**

- There are 63 pitches on site, all of which are grass
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the main building
- The cubicle is accessed via a shallow paved slope at the front of the building

- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2300mm x 1800mm
- The WC pan is right hand transfer.
- There is no drop down shower seat but a moveable shower chair is available
- The toilet seat is 430mm above the floor level
- The clear space to the side of the toilet is 800mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower and WC Pan are fitted with grab rails to assist transfer and mobility
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 600mm above floor level
- The basin taps and shower controls are fitted with levers



### **Standard Toilets and Washrooms**

- The male and female facilities can be accessed through the main reception corridor
- Entrance doors are accessed by an internal lobby
- The female area has 3 WC cubicles and 3 Shower cubicles
- The male area has 4 WC cubicles, 4 Urinals and 4 Shower cubicles

- The showers in each area have a 300mm step into the shower tray
- Taps in each incorporate twist controls



## **Other Facilities**

### **Dishwashing and Information Room – Main Building**

- The dishwashing and information room are in one room within the main building
- The door opens to 700mm wide over an 80mm step and opens inwards
- There is 2200mm x 2200mm clear space within the room
- There are two sinks at 890mm high with 790mm knee space below
- Lever taps available
- The information is displayed on a table at 750mm high



### **Laundry – Through the Dishwashing and Information Room**

- There is a 700mm wide access to the laundry room through the dishwashing and information room
- There is 1100mm x 2200mm clear space with in the room
- There is 1 front loading washing machine and 1 front loading tumble dryer
- 1 sink at 900mm high with 640mm knee space below
- Lever taps fitted



### **Service Points**

- There is one Service Point on site, but multiple water taps around the site, please check the site map for details
- All of the water taps and the service point can be accessed via grass
- The water taps are at a maximum of 740mm high, with cross head taps
- Chemical Emptying Point can be found at the service point with a tap at 740mm high



### **Motorhome Service Point**

- There is one Motorhome Service Point on site, located close to the main block, this is a drain cover in the ground with no taps available



### **Recycling & Waste Area**

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite the entrance in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus stop outside the site with limited services to Thirsk Market Place.
- There is a train station 1 mile from site with trains to York, Manchester, Durham and Middlesbrough

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.