

## Access Statement

### Tredegar House & Park

#### Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### Reception/ Information

These facilities are located near the site entrance. Unfortunately, there is a kerb level change to the entrance and no dropped kerb has been installed close to the car park. There is a dropped kerb closer to the entrance and the door has an opening width of 860mm. A 1500mm x 1500mm space is available inside the reception area. There is currently no hearing induction loop system at the counter to assist hearing aid users. There is no leg or knee space beneath the reception counter.

#### Pitches

The site has a total of 80 caravan and 6 tent pitches. There are no designated accessible pitches though certain pitches can be reserved for disabled people. 2-3 pitches are often set aside for disabled visitors and all are within 40m of the toilet block which houses the toilets, accessible WC and shower room, freshwater tap, laundry room, dishwashing area, refuse and waste disposal. The closest pitches are within 20m.

#### Circulation around the site

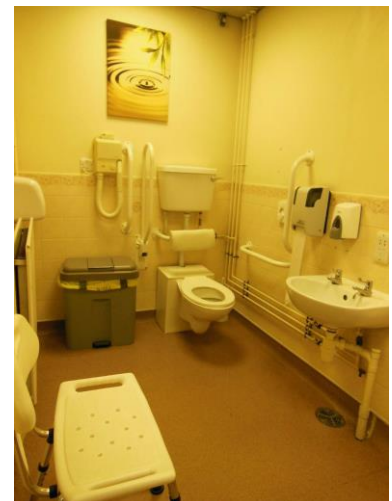
The site is generally sloping with a fairly steep uphill slope from the entrance/reception area to the toilet block where visitors may prefer to travel using their vehicle. Gradients are generally in the range of 1:20 to 1:35 but as steep as 1:10 in places. The distance from the reception building to the toilet block is 120 metres down a slope.

#### Toilet Block

The toilet block houses all other main facilities, has space for parking outside if required.

Both **male and female facilities** have a 120mm step to gain access. Some of the urinals, 'privacy' cubicles, toilets and shower cubicles have been fitted with grab rails to assist ambulant disabled people.

The combined **accessible WC and shower** has a ramped means of access. The cubicle size is 1700mm deep x 3460mm wide. The WC is a left-hand transfer WC and the curtained shower area is right-hand transfer. There is an alarm cord fitted and lever taps and shower controls are provided to assist people with limited manual dexterity.



## Other Facilities

The **laundry room** has a ramped access and a 1500mm wheelchair turning space internally. Assistance within the laundry and other services can be sought from site staff if required on request.

There is a **baby and toddlers room** with ramped access and level threshold. The room is 2290mm wide and 2020mm deep providing some space for wheelchair users though unfortunately there is limited transfer space to the side of the toilet and no grab rails currently fitted. The fold down nappy changing table is set at 980mm high.

The **information room** is adjacent to reception and has a level threshold and a clear opening of 870mm. Space inside is unfortunately restricted at 1050mm wide x 1350mm deep.