

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/wales/newport/tredegar-house-country-park-caravan-club-site/>

## **At a Glance**



### **Level Access**

- The site slopes up towards the west from the reception



### **Step only Access**

- The dishwashing room has step only access



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

Tredegar House Country Park Caravan Club Site  
Tredegar House,  
Coedkernew,  
Newport,  
NP10 8TW,  
Wales

## **Arrival and Reception**

### **Approach Route**

- Access onto the site is through the Tredegar House National Property, via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is a gate from the main road into the Tredegar House National Property, there is an electric barrier to the site with card controls to access
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- There is a parking area to the left of the entrance, for 16 vehicles including 2 marked disabled bays and 2 electric vehicle parking bays
- There are 2 Late Night Arrival bays

### **Entrance into Reception**

- There is a dropped kerb to the paving around reception
- The entrance door to reception is 800mm wide, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1550mm above ground level



### **Reception**

- There is 1800mm x 2300mm clear of the desk and furniture
- The reception desk is set 890mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



### **Getting around the Site**

- The site is generally sloping throughout, there is a steep uphill slope from the toilet block from the entrance of the site.
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

## **Touring Pitches**

- There are 84 pitches on site, 68 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 - 3 pitches that are recommended for people with accessibility needs, these are between 20 and 40 metres from the toilet block

## **Camping Pitches**

- There are 6 camping pitches on a field to the northeast of the site
- There is a car park at the camping field
- The ground here is grass



## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the east of the site.
- The accessible toilet has ramped access
- The door is 850mm wide, over a level threshold and opens outwards



- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2600mm x 2300mm
- The WC pan is right hand transfer.
- The drop down shower seat is left hand transfer
- The toilet seat is 480mm above the floor level and the shower seat is 500mm above floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with two pull cord alarms, which are tested frequently
- The cubicle is fitted with a Stomer bag shelf at 750mm high, next to the basin
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



### **Standard Toilets and Washrooms**

- There is one toilet and shower block on the west of the site
- Parking is available outside of the Toilet Block
- Entrance doors to the male and female areas are accessed with a keypad at 1000mm high, site staff will provide the code upon arrival

- The female area has 6 WC cubicles, 2 Washbasin cubicles and 4 Shower cubicles
- The male area has 5 WC cubicles, 3 urinals including one lower, 2 Washbasin cubicles and 4 Shower cubicles
- In both the male and female areas there is a modified shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Toilet Block

### **Inclusive Room - Toilet Block**

- The access to the Inclusive Room is via a ramp
- The door is 840mm wide over a 20mm threshold and opens outwards
- There is a keypad to enter the room and code can be provided by site staff
- There is 1700mm x 3600mm clear space, which does narrow to 900mm wide between the bathtub and basin
- There is a half sized bathtub, with a shower above with lever taps
- There is a drop down changing unit at 800mm high
- There is a shower with controls at 1000mm high and a movable shower head on a rail a minimum of 1300mm above the ground
- The basin has lever taps to it



## **Other Facilities**

### **Dishwashing – Toilet Block**

- The dishwashing room can be accessed via the paved area around the toilet block
- The door opens to 850mm wide, over a 160mm step and opens outwards
- There is 2400mm x 550mm clear space to the room
- There are 2 sinks at 880mm high, with no knee space
- Lever taps available





### **Laundry – Toilet Block**

- There is a ramped access to the laundry room
- The door is 700mm wide over a 20mm threshold and opens outwards
- There is 1700mm x 1800mm clear space
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks at 860mm high with 560mm knee space below
- There is a shelf fitted 500mm above the sinks
- Lever taps fitted



### **Information Room – Adjacent to Reception**

- Access via the tarmaced area around reception
- The door 850mm wide over a level threshold and opens inwards
- The room is L shaped, the dimensions are 1250mm x 1900mm and 1200mm x 1800mm
- Information is displayed between 550mm and 1400mm high





## **Service Points**

- There are Service Points at various intervals around the site, please check the site map for details
- The service points are mounted on concrete, with level access from the adjacent roadway
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Emptying Points can be found here too, with taps at 1200mm high



## **Motorhome Service Point**

- There is one Motorhome Service Point on site, located close to the toilet block
- The Motorhome Service Point needs to be reversed into
- The taps are 1140mm high on a 100mm kerb



## **Recycling & Waste Area**

- This site has a single waste and recycling area, this is located next to the entrance of the site. If you have any concerns or questions please discuss with the site team during your stay.



## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point at the camping field in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus stop approximately a 20 minute walk from site, with buses to Newport and Cardiff. Correct fare is required, and English bus passes are not valid
- There is a park and ride to Cardiff from Junction 29 on the M4

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.