

Access Statement

Trewethett Farm

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a keypad operated entry barrier to access the main site areas. Assistance can be given if required. Visitor parking is provided. There are 3 marked bays on good tarmac surface, though none are larger bays designated for disabled drivers. There is a flexible space for approximately a further 18 cars on a grass surface. Visitor parking is located within 20m of the reception building on a level route.

Reception

The reception is located near the site entrance. There is a kerb level change up to the reception building with a dropped kerb for wheelchair users. There is a call bell for assistance located near the door. The entrance door has a narrow clear opening width of 690mm but the threshold is flush, the door is easy to open and there is a good lever handle. Internally there is manoeuvring space of 1300mm x 3300mm, which may be restricted for some wheelchair users. The counter is at a low level of 800mm. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 124 pitches on the site. There are no pitches permanently designated for disabled people, though a possible 8 hard-standing pitches and 4 grass pitches, located nearest the toilet block are often recommended for disabled people. The nearest of these recommended pitches is 18 metres away from the reception building and the furthest is over 100m. The recommended pitches are between 15m and 82m from the toilet block. The site is sloping but the gradients near the recommended pitches and associated service point are relatively shallow from 1:27 to 1:36. A pedestrian path between the toilet block and the lower level pitches on the site is very steep at 1:6.

Circulation around the Site

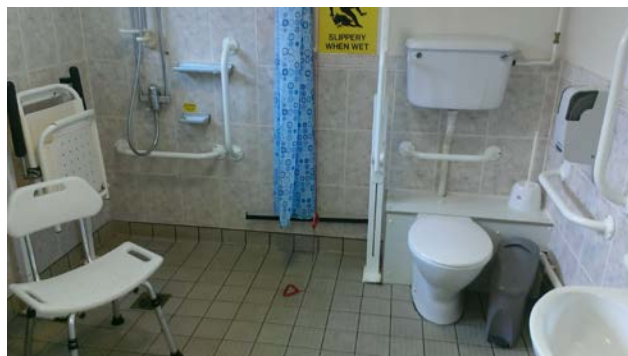
Main pedestrian routes through the site share the vehicle roadways, which have a firm, well maintained tarmac surface. There are no speed bumps through the site. There are some steeply sloping access roads around the site with gradients of up to 1:12. Some pathways are particularly steep at a gradient of up to 1:6.

Toilet Block

There is 1 toilet block on the site with space for parking 2 vehicles if visitors need to use their car to reach it. There is a steep path up to the block of 1:12 for a length of 7m. There is a main entrance

and central lobby serving toilet facilities. The door has an 820mm clear opening width and level threshold, though may be heavy to open for some people.

There is a combined **accessible shower and toilet** located adjacent to the other toilets and accessed using a RADAR key. The outward opening door has a flush threshold and 860mm clear opening width. The room is 2550mm wide x 2250mm deep. The toilet and shower seat are both left-hand transfer and there are grab rails provided to assist. An alarm system is provided. The washbasin is not located within reach of the WC but taps and controls are lever type to assist people with limited manual dexterity.



The **male and female toilets** have doors with clear opening widths of 780mm and flush thresholds, but they may be heavy to open for some people. In both male and female toilets, one shower cubicle, one washbasin privacy cubicle and one WC cubicle is fitted with grab rails to assist ambulant disabled people. The taps to the basins are lever type to assist people with limited manual dexterity.

Other Facilities

There is a **laundry facility** located in the toilet block and accessed from the central lobby. The door has a 780mm clear opening width. The internal circulation space is 4500mm wide x 2300mm deep. There are 2 top-loading washing machines and 1 front-loader. The coin slots are generally within reach at 1000mm from the floor. Sinks are at 900mm and the taps are not lever type which may be difficult for people with limited manual dexterity. The iron and iron coin slot is at 1400mm from the floor.

The **dishwashing room** is located in the toilet block but accessed from outside. The steep 1:10 path up to the door has a very small level area outside the door, which may be difficult for some people to negotiate. The door has a 25mm threshold, a 750mm clear opening width and may be heavy to open for some people. There are 4 sinks, 1 of which is set at a low level of 720mm with leg space below and lever taps.

The **information room** is near the reception building. The path outside has an area of loose gravel and some 20 – 30mm upstands which may be difficult for some. There is space for parking if visitors need to use their cars to visit the facilities. The door to the information room is 780mm clear opening width and there is a 110mm threshold step at the door. Internally, the space is large with a clear area of 4500mm x 2300mm and a display shelf at 930mm high.

There are two **public telephones** at the site, one in the toilet block in the large central lobby, and one in a small booth near the reception building. The toilet block telephone has adequate circulation space adjacent and is set at an appropriate height for seated users. The smaller telephone booth near reception has a 20mm threshold step, a small area of around 800mm x 800mm though the door is outward opening. The phone and coin slots are set higher at 1460mm from floor level. Both phones have inductive couplers to assist hearing aid users.